

# DON'T WAIT, ENROLL TODAY!



## \$34/MONTH\*

Lifeline H2O, offers a single affordable all-in one bill amount of \$34 per month\* for eligible households.

*\* Receive up to 4,500 gallons (6 CCF) of water usage per household, per month before receiving normal water and sewerage rates.*

The lifeline plan has transitioned to Lifeline H2O and has been updated to enroll the most households possible based on current available funding.

## HOW TO APPLY AND ENROLL

### Eligibility Requirements:

1. Household income is at or below 200% of the federal poverty level (FPL)
2. A current Detroit Water & Sewerage Department (DWSD) account holder
3. A water meter is installed and functioning

You are eligible to enroll in Lifeline H2O even if you have a past-due balance or if you are enrolled in EasyPay. Your past-due balance will remain on your account and you will be responsible for the balance at the end of the Lifeline H2O program enrollment period. At the end of the enrollment period, DWSD will automatically enroll you into EasyPay. If you are approved for Lifeline H2O, you will be protected from a water service interruption as long as you continue to make your required monthly payment.

### You'll Need

1. Proof of household income or enrollment verification from FAP, MEP, SNAP or an eligible public benefit program
2. DWSD Account number

### Submit Application



Go to [lifeline.detroitmi.gov](https://lifeline.detroitmi.gov) or scan the QR code



**OR Call**  
**313-435-2055**



**DWSD is here to help, visit [detroitmi.gov/water](https://detroitmi.gov/water) to learn more about Lifeline H2O and our EasyPay Plan.**

If you have a past due balance, you can also contact the Michigan Department of Health & Human Services (MDHHS) for State Emergency Relief funds, THAW, United Way, Wayne Metro or call 2-1-1 for financial assistance.