

NOTICE TO LIFELINE PLAN HOUSEHOLD:

INTRODUCING LIFELINE H₂O



\$34 / MONTH*

The Lifeline Plan has transitioned to the DWSD Lifeline H₂O, which offers a single affordable all-in bill amount of \$34 per month* for eligible households.

**Up to 6 CCF (4,500 gallons) of water usage per month and includes the monthly drainage charge. If your household uses more water in any month, you will be billed at regular DWSD rates.*

WHY THE CHANGE?

The plan has been updated to enroll the most households possible based on currently available funding.

The Detroit Water & Sewerage Department (DWSD) Lifeline Plan requires an income-eligible household to apply to determine if you qualify for Lifeline H₂O.

HOW TO APPLY AND ENROLL

Eligibility Requirements:

- Household income is at or below 200% of the federal poverty level (FPL)
- A current DWSD account holder
- Water meter is installed and functioning
- Your account is registered in the DWSD Customer Self-Service Portal
- No past-due balance

You'll Need:

- Proof of household income or enrollment verification from FAP, MEAP, SNAP, or an eligible public benefit program
- DWSD Account Number

Submit Application

Go to lifeline.detroitmi.gov or scan the QR code below:



OR Call
313-435-2055



Water & Sewerage
Department

DWSD is here to help, visit detroitmi.gov/water to learn more about Lifeline H₂O and our EasyPay Plan.