Carla D Scott MD 721 Chicago Blvd Detroit, Michigan 48202

October 8, 2020

To whom it may concern,

My parents brought my home in 1963 the year I was born. I have wonderful memories of playing on the swings and Monkey bars, riding my bike through the trails, and listening to the Wednesday Jazz concerts in Voigt Park. I have always loved my home and was thrilled to purchase it from my parents in 2004 when they decided to move to South Carolina. My parents were very active in the neighborhood becoming a Historic District. I certainly understand and support the historic importance of my home and in no way want to change its' architectural integrity.

In an attempt to improve my carbon footprint and improve the comfort of my home I replaced the glass in the windows with dual pane glass and had the windows insulated. I started this process before I purchased the house from my parents and completed it a year or two later. It was costly and did improve my heating bills dramatically. However, it did not remove the lead paint, make it easier to clean the windows nor open them. Additionally, because of rotting wood the seals on the windows allow drafts and bugs to enter my home. For the past several years I have attempted to correct this with storm windows. They trapped the bugs but did not improve my ability to clean, or open the windows for ventilation and in fact made this more difficult. Maintaining my home's appearance, however, should not mean I live in discomfort, with bugs, waste nonrenewable and/or renewable resources when viable options are available.

When the window in my basement was broken, I called multiple companies most of which suggested glass block which is not historically accurate and in my opinion ugly. I was only able to find two companies (Pleasant View Windows who refused to work in the City and Window Pro) who would repair the basement windows and replace the remaining windows so the overall appearance was unchanged and provide an improved seal, energy efficiency and allow easy cleaning and ventilation.

Prior to finding Window Pro in my frustration I decided to install glass block in the basement and have the windows replaced in the rest of the house by Renewal by Anderson (RBA). RBA was unable or unwilling to replace the windows in the basement. I continued to search for a company that would repair the basement windows so the look was unchanged

and improve energy efficiency and functionality finally someone within the historic district recommended Window Pro.

In addition to the replacements I want, I have some windows in the Florida room that need repair. After calling the companies on the list you provided, one was only responding to emergencies, two others did not return multiple calls, and one wanted photos of the work that needed to be done, but refused to come to the home. The list provided was not exhaustive and several other companies were contacted in an attempt to have the repairs completed along with the estimate you requested. Multiple companies will not do work in Detroit and to date, I am still without a repair company for the windows in the Florida room. My concern now is, winter is coming and my basement window is still broken.

I appreciate your due diligence but am respectfully requesting that a permit be issued for the work on my home. It seems that if you are able to approve vinyl windows that are easily identified as not historically accurate, the windows I am requesting which will not appear any different than what was originally installed in my home, should not be a difficult decision. I am confident that with the work I am requesting, my home will be safer for my children with removal of lead paint on the old windows, more energy efficient, easier to clean, more environmentally comfortable, and overall improve my home without changing its' architectural integrity and improve my carbon footprint.

Sincerely,

Carla D Scott MD





























































