Victoria Shah

From:	Amber Easton
Sent:	Friday, December 15, 2023 4:21 PM
To:	Drew Fries 430; JEROME WARFIELD; Victoria Shah
Cc:	Brandon Sledge-Mellon
Subject:	OCI Case Management System
Attachments:	RFP_Case Management System_v4.pdf; WingSwept Information.docx; [EXTERNAL] Board of Police Commissioners ROM pricing

Good afternoon,

It was very nice speaking with you all this morning.

I reviewed the requirements you provided in support of the RFP. WingSwept will meet all of your case management and reporting needs. For additional information on the product, please see the attached 'WingSwept Information" document. There are also links to a product demo and their FAQ page at the bottom of the document.

One of your requirements stated: "Limited Mobile Access Capabilities: Investigators go out into the field to collect statements and other required information". WingSwept's Case Management and Tracking System (CMTS) does not have a mobile app. It uses a web-based portal. You can still access the system on a mobile device though. Ideally a tablet would have a larger viewing area but would also work on a phone.

I was able to get a Rough of Magnitude (ROM) Pricing below for 31-50 user and 51-75 users including Online Intake Service (OIS). They will be providing official quotes early next week, which I will immediately send over to you.

ROM for CMTS for 31-50 Users
Case Management & Tracking System SaaS license (31-50 Users) - $53,000.00 (annual cost)
CMTS SaaS Onboarding and Training (up to 50 Users) - $22,000.00 (one time cost)
CMTS Online Intake Service - $12,000 (annual cost)
CMTS Online Intake Service Set Up - $4,000 (one time cost)
Total: $91,000.00

ROM for CMTS for 51-75 Users
Case Management & Tracking System SaaS license (51-75 Users) - $71,000.00 (annual cost)
CMTS SaaS Onboarding and Training (up to 75 Users) - $34,000.00 (one time cost)
CMTS Online Intake Service - $12,000 (annual cost)
CMTS Online Intake Service Set Up - $4,000 (one time cost)
Total: $121,000.00

Please don't hesitate to reach out to me or Brandon Sledge-Mellon if you have any questions at all. Have a wonderful weekend.

Kind Regards,

Amber Easton *(she/her)*, PMP® | ITIL v4 | ITMLP | LSSGB
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For technical assistance, please report the issue using one of the methods below:

1. Email: Servicedesk@detroitmi.gov
2. Self-service portal (http://servicedesk.detroitmi.gov)
3. Service Desk: 313-628-HELP (4357) from 8:00 am – 6:30 pm

For IT support resources, please visit the Legislative IT Support Portal at Legislative IT Support Portal