

The Office of The Chief Investigator

New Hires Training Update



Training Staff

Main Trainer

Acting Supervising Investigator – Lisonya Sloan

Training Facilitators

Supervising Investigator – Ainsley Cromwell

Senior Investigator – Elgin Murphy

Senior Investigator – Jessica Hunter

Senior Investigator – Adela Rivera

Senior Investigator – Hajnal Hiller

Senior Investigator – Tiffany Stewart

Senior Investigator – Gianna Coulter





- INTRODUCTION TO CURRENT STAFF MEMBERS
- TOUR OF THE BUILDING
- GENERAL OFFICE PROCEDURES
- DOCUMENTS/FORMS



Computer Set-Up

- OBTAIN LOGIN INFORMATION
- EMAIL SETUP
- DATABASE MAPPING
- PRINTER SETUP
- CONNECT TO WI-FI
- SETUP FOR IT CLIENT
- GENETEC (OCI SECURITY CAMERAS)
- SET UP ZOOM
- TEST LOGIN FOR ALL SYSTEMS (CAD, MAS, RMS, etc)



- BOPC HISTORY AND MISSION
- OCI HISTORY AND MISSION
- INTRODUCTION TO THE SOP
- INTRODUCTION TO CITIZEN COMPLAINTS
- FILING A CITIZEN COMPLAINT REPORT



- ROLE PLAY PREPARING A CCR
- INTRODUCTION TO M.A.S
- REVIEWED BOPC PAMPHLET
- PROCESSING AN ON-LINE COMPLAINT
- TAKING A COMPLAINANT'S STATEMENT



- HOW TO PROCESS EVIDENCE
- HOW TO OBTAIN:
 - AUDIO/VIDEO
 - PHOTOGRAPHS
 - MEDICAL RELEASE FORMS
 - POLICE CLAIM FORMS
 - POLICE FOIA REQUEST
 - HOW TO RECORD AN INTERVIEW





- HOW TO SEND CERTIFIED MAIL
- CALLING THE COMPLAINANT, ROLE-PLAY
- PREP COMPLAINANT SCRIPT FOR ASSINGED CASE
- OBTAIN COMPLAINANT STATEMENT
- OBTAIN WITNESS STATEMENT
- INTRODUCTION TO THE OCI DATABASE
- INTRODUCTION TO ENTERING CASE NOTES



- THE PURPOSE OF CANVASSING
- THE PROCEDURE FOR CANVASSING
- THE IMPORTANCE OF GREEN LIGHT LOCATIONS
- HOW TO REQUEST GREENLIGHT FOOTAGE
- THE IMPORTANCE OF EXTERNAL SOURCES FOR ELECTRONIC EVIDENCE



GATHERING RELEVANT EVIDENCE

- CAD EVENT REPORT
- DAILY DETAIL
- OFFICER DAILY (ACTIVITY LOG)
- RMS REPORT
- ACCIDENT REPORT REQUESTS
- BODY-WORN CAMERA FOOTAGE



GARRITY INTERVIEWS

- WHEN IS A GARRITY INTERVIEW NECESSARY
- SCHEDULING A GARRITY INTERVIEW
- LEAVE DAYS
- ZOOM SCHEDULING GUIDE
- GARRITY NOTICE TO APPEAR
- BURNING VIDEO EVIDENCE TO DISC
- DELIVERING GARRITY NOTICES





REPORT WRITING

- SUMMARIZING COMPLAINANT, WITNESS, AND OFFICER STATEMENTS
- RESEARCHING LAW, POLICY, AND PROCEDURE
- DEVELOPING A COMPREHENSIVE REPORT
- CASE SUBMISSION FOR SUPERVISORY APPROVAL





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