DWSD Lifeline Plan

Detroit's FIRST-EVER water affordability plan

Developed in partnership with community advocates and water affordability experts, the new Detroit Water and Sewerage Department (DWSD) Lifeline Plan is an income-based water affordability plan. It offers qualifying customers a fixed monthly rate that will significantly reduce their monthly bill – and erase any past debt.

Water bill debt GETS ERASED!

Here's how it works.

Income-eligible enrolled Detroiters receive up to 4,500 gallons of water every month at a fixed rate. Average Detroit household (3 people) uses between 2,300 to 3,000 gallons per month.

\$18

Your monthly
water, sewer & drainage
bill if household income is
at or below 135% of
Federal Poverty Level
(FPL)

\$43

Your monthly water, sewer & drainage bill if household income is above 135% of FPL but at or below 150% of FPL

\$56

Your monthly
water, sewer & drainage
bill if household income is
above 150% of FPL but
at or below 200% of
FPL

That's 1.8% of the average monthly household income for each tier – a standard set by community advocates and water affordability experts. If water usage exceeds 4,500 gallons per month, you'll be charged for that additional usage based on DWSD's new inclining block rate structure.

APPLY NOW AT:

waynemetro.org/DWSDLifeline or call 313-386-9727

The program is funded by regional, state and federal dollars.



TAKE PART: Tap Into the Lifeline Plan