



**Local Advisory Council (LAC) Quarterly  
Meeting Minutes  
Tuesday, February 17, 2026 | 10:00 AM (Virtual)**

**LAC Member Attendance**

<b>District One</b>	Andre Bryant	Present
<b>District Two</b>	Kim Tandy	Present
<b>District Three</b>	James Jones	Present
<b>District Four</b>	Dwayne Rudd	Present
<b>District Five</b>	Sabrina Simmons-Rice	Present
<b>District Six</b>	Jacqueline Cuevas	Absent
<b>District Seven</b>	Faye Chennault-Johnson	Present
<b>DAAA</b>	Rick Spivey	Absent
<b>Catch a Ride Network</b>	Jerina Cleveland	Present

**Attendance:** Seven (7) members present.

**Call to Order:** 12:08 PM.

**New Member:** Kim Tandy introduced as District 2 representative.

**Approval of Minutes:** November 17, 2025 Minutes approved (Motion: Bryant; Second: Chennault-Johnson).

**DDOT Administration Updates**

**Executive Director – Robert Cramer**

- Acknowledged recent fixed-route service challenges due to bus availability.
- Stated DDOT must improve service management; driver staffing is now sufficient.
- Introduced Tony Vinson as Interim Deputy Director of Operations.
- Addressing New Flyer warranty issues; bus availability increased by 10 buses.
- Snow removal concerns noted; coordination ongoing with General Services.
- Paratransit ridership increased approximately 15% from last year.

**Paratransit – Interim Director DeMarcus Garrett**

- Hired Chris Fetty (Customer Service/Dispatch/Scheduling Manager).
- Jennifer Kazmarek focusing on eligibility and DDOT Now.

**Scheduling & Planning**

- Priority: stabilize service reliability.
- No service changes planned.
- Gilbert Terminal relocating to Coolidge Terminal.



### **ADA Compliance Report – Scharron Rambus**

- 14 ADA fixed-route trips monitored across 7 compliance areas.
- 18 ADA complaints investigated (down from 22 in Q3 2025).
- 370 new ADA Paratransit approvals; 207 recertifications.
- No denials; Appeals Board did not meet.
- Expanded LAC meeting notice outreach (transit centers, buses, social media, libraries, rec centers, senior communities).
- Continued ADA training for new employees.

### **LAC & Public Concerns**

- Same-Day Service call delay addressed; profiles are shared across services.
- Contractor pay structures may include incentives; DDOT does not impose late fees.
- Paratransit accident communication concerns acknowledged; police report pending; DDOT conducting internal review.
- Senior fares for Paratransit raised; under consideration.
- Fleet availability improving; daily meetings with New Flyer ongoing.
- Inquiry about sponsored/free Paratransit fares noted; no immediate plans.
- LAC structure explained: members represent 7 districts + 2 at-large; serve four-year terms (max two consecutive); vetted by Compliance and approved by LAC Members.

**Motion to Adjourned Meeting:** (Motion: Chennault Johnson; Second: Kim Tandy)

**Meeting Adjourned:** 1:22 PM.

**Next Meeting:** May 19, 2026 at 12:00 PM.

**Respectfully submitted by:**

*Scharron Rambus*

**Scharron Rambus  
Regulatory Compliance Officer – ADA**

Dwyane Rudd

**Dwyane Rudd  
Chairperson, LAC**