



Cross Connection Program

Schedule your free inspection today!

The Detroit Water & Sewerage Department (DWSD) needs to inspect the inside and outside of your house or business to identify opportunities to improve your plumbing system to ensure you maintain the safety of your clean drinking water supply. A cross connection is when private plumbing is at risk of clean drinking water mixing with sewage or chemicals. **These free inspections are important to reduce the risk of backflows to protect the drinking water system and are a requirement of State of Michigan law and City of Detroit ordinance.**

1. Schedule an inspection with the DWSD authorized vendor, HydroCorp, by calling **313-343-1768** or **visit www.detroitmi.gov/protectyourwater** within 30 days. You will be provided a two-hour time block to be at your home or business. A person aged 18-years or older must be present for the inspection which will take about 20 minutes. Again, this is a free service.
2. The inspector will walk through your house/business and outdoor property to identify any cross connections such as garden hoses, laundry tubs, boilers, and sprinkler systems. The inspector will provide a form that you will be asked to sign to verify completion. For more information on cross connections, **read the attached FAQ** or **visit www.detroitmi.gov/protectyourwater**.
3. If the inspector verifies any cross connections, they will provide instructions on how to install devices to prevent backflows. As a courtesy, the HydroCorp inspector will provide you with free backflow preventers for verified common cross connections, such as for garden hoses.
4. For your safety, you are responsible for completing the installation of the backflow preventer device(s).
5. You will be contacted for a follow-up inspection within one year of your appointment to verify you have addressed all outstanding cross connections.



Questions?

Visit www.detroitmi.gov/protectyourwater or call 313-343-1768.