



DETROIT FIRE DEPARTMENT



EMERGENCY MEDICAL SERVICES (EMS)

The year 2022 marked the 50th year of the Detroit Fire Department (DFD) providing faithful EMS transport services.

In the summer of 1972, the DFD began providing medical treatment and transport services to the citizens and visitors of Detroit.

Since then, the EMS division has been committed to providing twenty-four (24) hour pre-hospital treatment and transport of the sick and injured through basic and advanced life-support care.

MISSION

The Mission of the Emergency Medical Services Division is to provide emergency pre-hospital care to the citizens and visitors of the City of Detroit. With a focus on safety, skill, and compassion, we are committed to providing excellence in emergency medical care to those we serve.

RECOGNIZING MEDICAL EMERGENCIES

Knowing when to call for an ambulance or medical service can be tricky

While only a doctor can diagnose health issues, you can help protect your family by recognizing warning signs. This way, you can decide when it's necessary to seek medical attention for your loved ones.

Be aware of warning signs

Trouble breathing, shortness of breath

Chest or upper stomach pain or pressure

Fainting

Sudden dizziness, weakness, or vision change

Mental status changes (unusual behavior, confusion, difficulty waking)

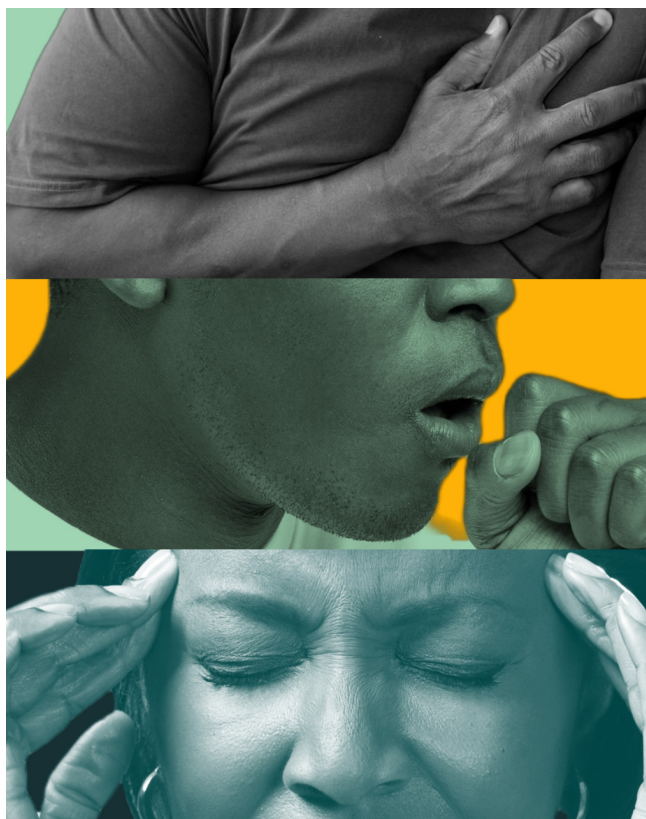
Sudden, severe pain anywhere in the body

Bleeding that won't stop

Severe or constant vomiting

Coughing up or vomiting blood

Suicidal or homicidal feelings



Talk to your doctor about emergency planning

Make sure you're ready for emergencies by talking to your regular doctor about a plan. Ask what to do if you think someone in your family needs help right away. Should you call the doctor's office first or go to the emergency department? What if the doctor's office is closed? Discussing these things with your doctor will help you know what to do in case of an emergency and take care of your family.

WHEN TO CALL AN AMBULANCE

Ask yourself the following questions:

1

Is the victim's condition life threatening?

2

Could the victim's condition worsen and become life-threatening on the way to the hospital?

3

Could moving the victim cause further injury?

4

Does the victim need the skills or equipment of paramedics or emergency medical technicians?

5

Would distance or traffic conditions cause a delay in getting the victim to the hospital?

**If the answer to any of these questions is "yes,"
or if you are unsure, it is best to call 9-1-1.**

REMEMBER

Although driving to the hospital may seem faster, ambulances have trained medical staff that can begin treatment on the way, preventing delays. Additionally, ambulances can communicate with the emergency room about the patient's condition.

GET TO KNOW A
DIVISION

EMERGENCY MEDICAL SERVICES DIVISION

The Emergency Medical Services (EMS) Division has four sections: Administration, Field Operations, Logistics, and Training.

ADMINISTRATION

The EMS administration is responsible for overseeing the entire division's day-to-day operations. The administration section includes the hard-working leadership and support staff that allows the Department to best serve the entire City of Detroit.

FIELD OPERATIONS

Field Operations, staffed by 4 Captains and 12 Lieutenants, brings cutting-edge prehospital treatment and transport of citizens and visitors.

Dedicated licensed medical responders operate 13 Basic Life Support (BLS) and 11 Advanced Life Support (ALS) Ambulances and respond to emergency calls.

LOGISTICS

EMS Logistics, staffed by one Captain, one Lieutenant and four Medics, ensures all medical units and personnel are supplied with needed medical equipment to carry out basic and advanced life support.

TRAINING

EMS Training is comprised of one Captain, one Lieutenant, and seven Instructors. The Detroit Regional Training Center is approved by the State of Michigan to teach initial and continuing EMS educational courses.

With the rollout of the Detroit Fire Department's Medical First Responder Program, the City now has over 900 medically licensed individuals in the Fire Department providing care at the MFR, EMT, and Paramedic level, staffing over sixty Fire and EMS vehicles. The DFD-EMS is responsible for responding to over 140,000 medical calls for service each year.



**DETROIT FIRE
Department**

 (313) 596-2900

 (313) 596-2888

 @DetroitFireDep

 @DetroitFire

 @FireDFD

 detroitmi.gov/fire

 Detroit Public Safety
Headquarters
1301 3rd Street
Detroit, MI 48226

IMPORTANT NUMBERS

Billing/Permits
(313) 596-2954

Complaints
(313) 596-2900

Plans And Exams
(313) 596-2788

Knox Box Info
(313) 596-2968

**Freedom Of Information Act
(F.O.I.A.) Requests**
(313) 596-2948

Fire Reports/Inspections
(313) 596-2948

EMS Billing Questions
(888) 987-3605

EMS Administration Division
(313) 596-5180

Regional Training Center
(313) 237-2775

Community Relations Division
(313) 596-2959

**Fire Investigations Division -
Arson**
(313) 596-2940

Arson Tip Line
(313) 628-2900