



DEPARTMENT OF NEIGHBORHOODS **RESOURCE GUIDE**



The Department of Neighborhoods is the division of the Mayor's Office tasked with eliminating blight



The Department of Neighborhoods is part of the Mayor's Office and tasked with eliminating blight. We provide a direct link between the City of Detroit and block clubs, community groups, business owners, faith and school leaders and ordinary residents.

If you have any concerns with City services or issues in the neighborhood, please give your district manager a call. Get the latest news from D!

Email us to get on our mailing list!

District Managers

DISTRICT

1



Steele Hughes
Deputy District Manager
(313) 236-3473
Steele.Hughes@detroitmi.gov

CROWELL RECREATION CENTER • 16630 Lahser 48219

DISTRICT

2



Kim Tandy
District Manager
(313) 236-3494
TandyK@detroitmi.gov



Sean Davis
Deputy District Manager
(313) 236-3489
DavisSe@detroitmi.gov

NORTHWEST ACTIVITIES CENTER • 18100 Meyers 48235

DISTRICT

3



Kayana Sessoms
District Manager
(313) 348-8464
SessomsK@detroitmi.gov



Kenzie Current
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(313) 236-3504
Kenzie.Current@detroitmi.gov

FARWELL RECREATION CENTER • 2711 E Outer Drive 48234

DISTRICT

4



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District Manager
(313) 236-3518
Nicholas.Barnes@detroitmi.gov



Eboni Deberry
Deputy District Manager
(313) 236-3520
Eboni.Deberry@detroitmi.gov

SAMARITAN CENTER • 5555 Conner 48213

DISTRICT

5



Keith Butler
District Manager
(313) 236-3528
Keith.Butler@detroitmi.gov



Dominic Fox
Deputy District Manager
(313) 236-3523
Dominic.Fox2@detroitmi.gov

BUTZEL FAMILY CENTER • 7737 Kercheval 48214

DISTRICT

6



Eva Torres
District Manager
(313) 236-3530
TorresE@detroitmi.gov



Antonio Mora-Mills
Deputy District Manager
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MillsA@detroitmi.gov

PATTON RECREATION CENTER • 2301 Woodmere 48209

DISTRICT

7



Alexia Davis
District Manager
(313) 236-3516
Alexia.Davis@detroitmi.gov



Courtney Harper
Deputy District Manager
(313) 236-3540
Courtney.Harper@detroitmi.gov

ADAMS BUTZEL • 10500 Lyndon 48238

District Business Liaisons (DBL)

District Business Liaisons (DBLs) are employees of the Detroit Economic Growth Corporation (DEGC), who work in close partnership with the Mayor's Office, City Council and every organization and initiative that supports small businesses in the city.

1



Bryan Davis
(313) 460-0775
bdavis@degc.org

4



Aftan Malone
(313) 510-5288
amalone@degc.org

5



Krysta Pickett
(313) 452-1926
kpickett@degc.org

2



Tunesia Turner
(313) 520-9100
tturner@degc.org

6



Raquel Figueroa
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rfigueroa@degc.org

3



Md-Abdul Muhit
(313) 452-7704
mmuhit@degc.org

7



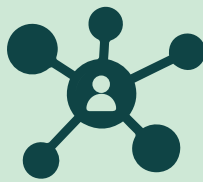
Silvana Pugliese
(313) 515-6979
spugliese@degc.org

Unlike District Managers, who focus on residential issues, DBLs focus solely on business owners' needs and work directly with the community's entrepreneurs. They do so by:



HELP

Helping business owners navigate City resources like permitting, licensing, plan review, zoning variances and inspections



CONNECT

Connecting business owners with resources and programs, such as capital, talent, business support services and grant programs



IDENTIFY

Identifying trends that affect a business and the small business community, in order to inform process, policies and program improvements

District Inspectors



District inspectors, employees of the Buildings, Safety Engineering and Environmental Department, are assigned to work closely with the DON team and residents to ensure community blight concerns are addressed. BSEED enforces construction property maintenance, environmental compliance, and zoning codes.

Please contact your district inspector to report an issue you may be having in your neighborhood.

1

Wade Figley
(313) 480-1229
wade.figley@detroitmi.gov

2

Derek Brown
(313) 597-4404
derek.brown@detroitmi.gov

3

Mike Awada
(313) 480-4070
mike.awada@detroitmi.gov

4

Ernest Myatt Jr.
(313) 859-2078
ernest.myattjr@detroitmi.gov

5

Osbie Jackson
(313) 480-2883
osbie.jackson@detroitmi.gov

6

Saad Halim
(313) 480-3856
saad.halim@detroitmi.gov

7

Steven Strickland
(313) 569-9747
steven.strickland@detroitmi.gov

District Police Precincts & Neighborhood Police

D1 Police Precincts
2nd | 6th | 8th

D3 Police Precincts
9th | 11th | 12th

D5 Police Precincts
3rd | 7th | 10th

D7 Police Precincts
2nd | 6th | 10th

D2 Police Precincts
2nd | 8th | 10th | 12th

D4 Police Precincts
5th | 9th

D6 Police Precincts
2nd | 4th | 10th

DOWNTOWN Services	SECOND Precinct	THIRD Precinct	FOURTH Precinct
Address 20 Atwater, 48226	Address 13530 Lesure, 48227	Address 2875 W. Grand Blvd, 48202	Address 4700 Fort St, 48209
Phone (313) 237-2850	Phone (313) 596-5200	Phone (313) 596-5300	Phone (313) 596-5400
Commander Matthew Fulgenzi	Commander Ryan Connor	Commander Matthew Fulgenzi	Commander Shelley Holderbaum
Captain Nathan Duda	Captain Robert Mitchell	Captain Conway Petty	Captain Brandon Lewis
NPO Sergeant Denise Wallet wallettd364@detroitmi.gov (313) 600-8280	NPO Sergeant Edward Jackson jackson180@detroitmi.gov (313) 596-5299/(313) 549-6057	NPO Sergeant Ray Saati saatir286@detroitmi.gov (313) 613-4472	NPO Sergeant Eron Mitchell mitchelle399@detroitmi.gov (313) 596-5405/(313) 900-7169
NPO Jason Briggs briggsj903@detroitmi.gov (313) 500-2099 NPO Steven Engebretson engebretsons645@detroitmi.gov (313) 643-0381 NPO Darrin Nevels Nevelsd453@detroitmi.gov (313) 237-2850	NPO Colette Burks-Weathers burksc128@detroitmi.gov (313) 600-5756 NPO Errol Franklin frankline161@detroitmi.gov (313) 570-4787 NPO Jennifer Tyler tylerj152@detroitmi.gov (313) 573-0377 NPO Todd Eads eadst718@detroitmi.gov (313) 596-5297 NPO Lorenzo Hampton hamptonl838@detroitmi.gov (313) 596-1800	NPO Dale Dorsey dorseyd832@detroitmi.gov (313) 643-0865 NPO Tamyra Harris-Hardy harris-hardyt261@detroitmi.gov (313) 570-4364 NPO John Pinchum pinchumj847@detroitmi.gov (313) 643-0897 NPO Brad Hawkins hawkinsb246@detroitmi.gov (313) 518-3805 NPO Shanita Moore moores700@detroitmi.gov (313) 900-5228 NPO Hadi Hamka Hamkah069@detroitmi.gov (313) 500-4923 NPO Andrew Little littlea573@detroitmi.gov (313) 596-5310	NPO Alexis Kellogg kellogga081@detroitmi.gov (313) 900-9124 NPO Garrett Taylor taylorg752@detroitmi.gov (313) 590-9033 NPO Jaime Rodriguez rodriguezj860@detroitmi.gov (313) 900-6920 NPO Deisy Padilla padillad891@detroitmi.gov (313) 900-6940 NPO Monica Luna lunam133@detroitmi.gov (313) 900-6990

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D4 Police Precincts
5th | 9th

D6 Police Precincts
2nd | 4th | 10th

FIFTH Precinct	SIXTH Precinct	SEVENTH Precinct	EIGHTH Precinct
Address 3500 Conner St, 48215	Address 11450 Warwick St, 48228	Address 3501 Chene St, 48207	Address 21555 W. McNichols, 48219
Phone (313) 596-5500	Phone (313) 596-5600	Phone (313) 596-5700	Phone (313) 596-5800
Commander Lawrence Purifoy	Commander Vernal Newson	Commander Jevon Johnson	Commander Dietrich Lever
Captain Scott Pellerito	Captain Shannon Hampton	Captain James Cole, Jr.	Captain Shaun Dunning
NPO Sergeant Ronaldo Turner turnerr264@detroitmi.gov (313) 596-5510/(313) 701-3167	NPO Sergeant Lee Brown brownl604@detroitmi.gov (313) 596-5663/(313) 580-6361	NPO Sergeant Romell Randolph randolphr560@detroitmi.gov (313) 596-5726/(313) 500-2130	NPO Sergeant Crystal Johns johnsc386@detroitmi.gov (313) 596-5812/(313) 549-7698
NPO Willie Soles solesw838@detroitmi.gov (313) 643-0202	NPO Heather Ivey iveyh654@detroitmi.gov (313) 643-0055	NPO Cylvester Hill hillc649@detroitmi.gov (313) 300-7191	NPO Shawn Childrey childreys693@detroitmi.gov (313) 590-5199
NPO Karen Maxey maxeyk248@detroitmi.gov (313) 319-2990	NPO Jovan Jones jonesj328@detroitmi.gov (313) 607-0519	NPO Mia Hannah hannahm883@detroitmi.gov (313) 402-3659	NPO Baron Coleman colemanb364@detroitmi.gov (313) 643-0773
NPO Deanna Merriweather merriweatherd691@detroitmi.gov (313) 596-5511	NPO Kendell Jefferson jeffersonk637@detroitmi.gov (313) 590-9550	NPO Shawn Duncan duncans020@detroitmi.gov (313) 643-0711	NPO Precious Reed reedp129@detroitmi.gov (313) 590-3020
NPO Dattahn Wade waded059@detroitmi.gov (313) 900-6733	NPO Victoria Overton overtonv311@detroitmi.gov (313) 643-0481	NPO Tania Stribling striblingt779@detroitmi.gov (313) 618-0767	NPO Troy Wesley wesleyt909@detroitmi.gov (313) 643-0752
NPO Zackeus Taylor taylorz268@detroitmi.gov (313) 596-5511	NPO Devin Barksdale barksdaled443@detroitmi.gov (313) 900-6855	NPO Darryl Davis davisd166@detroitmi.gov (313) 688-4803	NPO Dario Sharp sharpd413@detroitmi.gov (313) 688-4692
		NPO Mina Baxter baxterm359@detroitmi.gov (313) 500-5916	NPO Timothy Cox cox867@detroitmi.gov (313) 900-7823
			NPO Jamielyn Love lovej884@detroitmi.gov (313) 596-5812

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2nd | 8th | 10th | 12th

D4 Police Precincts
5th | 9th

D6 Police Precincts
2nd | 4th | 10th

NINTH Precinct	TENTH Precinct	ELEVENTH Precinct	TWELFTH Precinct
Address 11187 Gratiot, 48213	Address 12000 Livernois, 48204	Address 5100 Nevada, 48234	Address 1441 W. Seven Mile Rd, 48203
Phone (313) 596-5900	Phone (313) 596-1000	Phone (313) 596-1100	Phone (313) 596-1200
Commander John Svec	Commander Eric Decker	Commander Michael Chambers	Commander Donna McCord
Captain Starr Gonzales	Captain Michael Diccico	Captain Derrick Griffin	Captain Philip Rodriguez
NPO Sergeant Orlando Harper harpero058@detroitmi.gov (313) 596-5913/(313) 549-7988	NPO Sergeant Richard Knox knoxr621@detroitmi.gov (313) 596-1020/(313) 500-5188	NPO Sergeant Charles Spruce sprucec479@detroitmi.gov (313) 596-1118/(313) 549-2886	NPO Sergeant LaShanna McGhee mcgheel764@detroitmi.gov (313) 596-1221/(313) 900-7190
NPO Aubrey Wade wadea417@detroitmi.gov (313) 618-0785 NPO Aaron Kraszewski kraszewskia339@detroitmi.gov (313) 618-3386 NPO Odessa Mitchell-Sanchez mitchello660@detroitmi.gov (313) 400-5964 NPO Dallas Garner garnerd498@detroitmi.gov (313) 480-2949 NPO Lester Johnson johnsonl322@detroitmi.gov (313) 480-3310 NPO Brittany Burks burksb360@detroitmi.gov (313) 500-6818 NPO Jalynda Wolanin wolaninj651@detroitmi.gov (313) 688-0458	NPO Robert Barber barberr146@detroitmi.gov (313) 590-5047 NPO Roberto Berry berryr896@detroitmi.gov (313) 618-0793 NPO Nicole Sumpter sumptern973@detroitmi.gov (313) 614-9440 NPO Donald Parker parkerd749@detroitmi.gov (313) 720-8903 NPO Charles Rodgers rodgersc092@detroitmi.gov (313) 670-6244 NPO Brittany McCoy mccoyb359@detroitmi.gov (313) 400-8095	NPO Eric Hill hille869@detroitmi.gov (313) 618-0888 NPO Douglas Nichols nicholsd603@detroitmi.gov (313) 618-0898 NPO Danyell Robinson robinsond921@detroitmi.gov (313) 600-3354 NPO Marcia Williams williamsm366@detroitmi.gov (313) 720-9076 NPO Rana Asakrieh asakriehr833@detroitmi.gov (313) 900-7824 NPO Nicole Jennings wallacen346@detroitmi.gov (313) 643-0052	NPO Michael Crowder crowderm019@detroitmi.gov (313) 573-7654 NPO Keith Buckman buckmank689@detroitmi.gov (313) 643-0234 NPO Larissa Powell powell299@detroitmi.gov (313) 900-9853 NPO Alonja Bowlson bowlsona802@detroitmi.gov (313) 900-2840 NPO Maurice Edley EdleyM185@detroitmi.gov (313) 900-7838 NPO Blake Jones Jonesb911@detroitmi.gov (313) 900-7527



Information from the **City of Detroit** **Department of Public Works**

Use these guidelines to properly dispose of all waste to
prevent being ticketed and **ensure items are picked up**.

Curbside Changes

NEW

Trash,
recycling,
bulk, and yard
waste will
be picked up
WEEKLY



NEW

You can
now place
**household
renovation
materials** at
the curb



ACCEPTABLE

- Wood and lumber (bundle and remove nails, screws and staples)
- Cabinets (remove doors)
- Carpet and padding (bundle and remove staples and nails)
- Toilets
- Paneling (bundle or place in contractor bags, remove nails and screws)
- Tile (in contractor bags)
- Drywall (in contractor bags)
- Each item, bag and bundle must weigh less than 50 lbs.



NOT ACCEPTED

- Concrete, brick, asphalt and shingles
- Tires and other auto parts
- Metal poles and pipes
- Tree trunks
- Hazardous waste including asbestos and lead, liquids and paint (Drop off these items at the Hazardous Waste Facility, 2000 E. Ferry)

The DOs and DON'Ts of Curbside Collection



DO

- Place items at the curb by 7 a.m. on collection day but no earlier than 6 p.m. the night before

TRASH

- Place bagged trash in your black trash container

RECYCLING

- Empty and rinse items and place them loose in your blue recycling container

YARD WASTE

- Place yard waste at least 6 feet away from containers. Residents may use a container labeled YARD WASTE on BOTH SIDES.



- Yard waste is collected from April 1 - December 20.
- **BAG:** Place grass clippings, leaves and twigs smaller than 2 inches in diameter in paper, biodegradable bags
- **BUNDLE:** Branches and twigs up to 4 feet long and 4 inches in diameter

BULK ITEMS

- Place up to 2 cubic yards of bulk and renovation materials at the curb (about the size of two stoves)
- Place items at the curb in separate piles, do not intermingle items
- Renovation materials should be in contractor bags or bundled, be under 4 feet in length and width, and weigh less than 50 lbs.
- Loose material (such as tile and drywall) must be bagged in black contractor bags
- Paneling should be broken down and bundled in pieces 2 feet x 4 feet or smaller
- Cut carpet into strips up to 4 feet wide, rolled and tied into bundles
- Appliances: Remove doors and drain refrigerants
- **REMOVE** nails, screws and staples from materials



DON'T

- Do NOT leave containers at the curb past 9 p.m. on collection day

TRASH

- DO NOT leave bags of trash at the curb
- DO NOT place more than one trash container at curbside on collection day. Residents using a second container without DPW approval will be subject to having the second container removed.

RECYCLING

- DO NOT bag recyclables

YARD WASTE

- DO NOT place yard waste in plastic bags or mix yard waste and bulk/renovation materials
- Disposal of yard waste larger than 4 inches in diameter is the resident's responsibility. Take yard waste to J. Fons Transfer Station, Southfield Yard or Davison Yard.

BULK ITEMS

- DO NOT place bulk items at the curb that exceed 1000 pounds or 2 cubic yards.
- DO NOT place bulk items in front of vacant lots on your block; it will increase the likelihood of it not being collected on your scheduled collection days.
- DO NOT place household renovation materials longer than 4 feet in length and width, more than 50 pounds in weight, or loose at the curb.
- DO NOT place flammables, explosives, paint, batteries, medical waste, fuel, oil, tires, car parts, needles, radioactive materials, and chemicals. Hazardous waste may be dropped off at the Household Hazardous Waste Facility at 2000 E Ferry St.

Drop Off Locations

Drop off up to 2 cubic yards of 1,000 lbs of material for free, unless otherwise specified

Southfield Yard 12255 Southfield	Bulk and Yard Waste FREE	Mon - Sat	8 am - 6 pm 8 am - 4 pm	APR 1-OCT 31 NOV 1-MAR 31
Davison Yard 8221 W. Davison	Bulk and Yard Waste FREE	Mon - Sat	8 am - 6 pm 8 am - 4 pm	APR 1-OCT 31 NOV 1-MAR 31
J. Fons Transfer Station 6451 E. McNichols	Bulk and Yard Waste FREE Renovation Materials PAID	Mon - Sat Mon - Fri Saturday	8 am - 4 pm 8 am - 12 pm 7 am - 5 pm 7 am - 1 pm	APR 1-OCT 31 NOV 1-MAR 31 APR 1-OCT 31 NOV 1-MAR 31
Recycle Here! 5960 Lincoln	Recyclable Items FREE	Mon & Wed Saturday	10 am - 6 pm 9 am - 3 pm	
Household Hazardous Waste Receiving Facility 2000 E. Ferry	Hazardous Waste FREE Items Accepted: Electronics, small appliances, medical waste, fuel, oil, paint, batteries, light bulbs, pesticides, etc. Items NOT Accepted: Household or commercial trash, bulk or yard waste.	Thursday 4th Saturday	7:30 am - 2 pm 8 am - 2 pm	

Curbside Collection Schedule



COLLECTION DAY EXCEPTIONS

Yard Waste: Collection is from April 1 - December 20

Holidays: Collection is pushed back one day following New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Thanksgiving and Christmas.

For example, if a holiday is on a Monday, and your normal collection day is Friday, you will be serviced on Saturday.

KEEP DETROIT CLEAN

END ILLEGAL DUMPING

Please properly dispose of ALL waste. It is prohibited to place items in front of vacant lots and vacant homes. Avoid a ticket by following the guidelines.

Use the **Improve Detroit** mobile app to report illegal dump sites.

Call 9-1-1 to report illegal dumping in progress.

HAVE TOO MANY BULK ITEMS OR RENOVATION MATERIALS?

Spread the items out over multiple collection weeks, and stay within the 2-cubic yard maximum each week.

DPW also offers affordable paid pick-up for bulk items or renovation materials. Call 313-876-0004 for a quote or more information.



NEED A WEEKLY REMINDER?

Enroll in weekly text reminders about your curbside collection. Text your street address to **313-800-7905**



Department of Public Works
2 Woodward Avenue – Suite 600
Detroit, MI 48226

Recycle Right • Recycle More!

Clean and place these items loose in the blue container!

CARDBOARD

- Boxes
- Towel Rolls
- Cartons



PLASTIC

- Bottles
- Jugs
- Tubs



PAPER

- Office Paper
- Newspaper/Mail
- Paper Cups



METAL

- Tin Cans
- Drinks Cans
- Clean Foil



GLASS

- Bottles
- Jars (any color)



TAKE PART



Request a **FREE** blue recycling container. Go to **DetroitRecycles.org**



No plastic bags or plastic wrap.



No trash
No food or liquids.



No tanks or hazardous waste.



No food or liquids.



No clothes or linens.



No yard waste or wood.



No chains, hoses, cords, string lights.



Block Clubs

HOW TO GUIDE

What is a block club and why should you create one in your neighborhood?

A block club is a neighborhood organization whose members come from the neighborhood and whose purpose is to solve problems of the members, spread information on helpful resources, and create community projects that benefit the area. Block clubs help strengthen the community, and those that participate become better neighbors and better citizens. They improve the health, safety, physical and economic standards of residents, and they develop a spirit of cooperation and social interaction among residents. Knowing your neighbors creates a sense of community.

Who is involved?

Members are anyone in your neighborhood interested in coming together.

How to create a block club

Only a few dedicated people are needed to get your group started. You can recruit more neighbors by passing out flyers or making an announcements in the community, church, or newspapers.

Where and when to have your block club?

Once you gather a few neighbors, decide where and when you'd like to have your meetings. Many groups ask surrounding churches or community organizations if they have space to use. It is common for block clubs to meet once a month for an hour or two.

Next steps

Make it official by contacting your district managers to acquire a block club application and register with the city of Detroit. This is important if your block club chooses to partner with the city to address city services or request street closures for a block club party. The city will also be able to connect your block club with guest speakers and resources and that can be presented at the meetings.

Don't know where to start?

Your district managers are able to provide a helpful block club starter kit and other information and resources to get you on your feet running.

Resources

ANIMALS

ANIMAL CARE & CONTROL

Want to adopt a pet, get a dog license or see a stray dog? Call Detroit Animal Care and Control with any animal concerns.

P: (313) 224-6356

BUSINESS

MOTOR CITY MATCH

Motor City Match helps entrepreneurs locate or expand in Detroit, matching them with the city's best available real estate. The program provides competitive grants, loans and counseling to help businesses thrive. It offers \$600,000 in matching grants quarterly, in addition to small business and construction loans and support services.

www.motorcitymatch.com

P: (844) 338-4626

MOTOR CITY RE-STORE

Motor City Re-Store gives Detroit's neighborhood businesses a boost in curb appeal through matching grants that improve their storefronts, making our commercial corridors more walkable, more attractive and better for business.

www.motorcityre-store.com

P: (844) 749-8359

ENTREPRENEURS OF COLOR FUND

The Detroit Development Fund, JPMorgan Chase and the WK Kellogg Foundation together provide business owners greater access to capital and business assistance with loans of \$50,000 to \$150,000 to finance expansion and purchasing of equipment, address short-term cash flow needs and provide contractor lines of credit.

www.detroitdevelopmentfund.com

P: (313) 784-9547

BECOME A DETROIT-CERTIFIED BUSINESS

Visit the Civil Rights Inclusion and Opportunity Department at detroitmi.gov/crio or call **(313) 224-4950**.

CONTACT THE CITY OF DETROIT

ILLEGAL DUMPING

Report illegal dumping using the Improve Detroit app. See illegal dumping in progress, call 911.
www.keeptdetroitclean.com

IMPROVE DETROIT APP

Download Improve Detroit app from the Apple Store or Google Play to report neighborhood issues like non-working streetlights, illegal dumping, running water or potholes.

DEPARTMENT OF NEIGHBORHOODS

A direct link between the City of Detroit and residents. Call your District Manager for any community concern.

www.detroitmi.gov/neighborhoods

P: (313) 224-4415

Resources

EDUCATION

DETROIT PROMISE

Free college tuition for high school seniors who live and attend school in Detroit.

www.detroitpromise.com

DETROIT SCHOOL GUIDE

Find out what schools offer transportation, before- and after-school care, enrichment programs that appeal to children and teens and much more.

www.detroitschoolsguide.com

EMPLOYMENT

DETROIT AT WORK

Connect with jobs, training and employment support.

www.detroitatwork.com

P: (313) 962-WORK

RETURNING CITIZENS

Detroit at Work connects previously incarcerated individuals to training, recovery programs and jobs

www.detroitatwork.com

P: (313) 922-2232 or (313) 962-WORK

PROJECT CLEAN SLATE

Project Clean Slate assists residents with expunging criminal convictions to improve access to employment, housing, and educational opportunities.

www.detroitmi.gov/pcs

GROW DETROIT'S YOUNG TALENT

GDYT is a citywide summer jobs program that trains ages 14-24 for six weeks in July and August.

www.gdyt.org

EMERGENCY SERVICES

GLEANERS COMMUNITY FOOD BANK

2131 Beaufait St.

P: (866) 453-2637

Emergency Shelter: (313) 933-6703

DETROIT RESCUE MISSION MINISTRIES

P: (866) 453-2637

Addiction Helpline: (313) 263-0077

CROSSROAD OF MI

2424 W Grand Blvd.

P: (313) 831-2787

ALTERNATIVES FOR GIRLS

903 W Grand Blvd.

P: (313) 361-4000/ ex. 248

ST DOMINIC'S OUTREACH CENTER

4835 Lincoln St.

P: (313) 831-6070

CAPUCHIN SERVICES CENTER

6333 Medbury St.

P: (313) 925-1370

SALVATION ARMY FAMILY STORE & DONATION CENTER

1200 W. Fort St.

P: (313) 964-3639

5858 Vernor Hwy.

P: (313) 436-1256

Resources

FAMILY SUPPORT

BRILLIANT DETROIT

Brilliant Detroit is dedicated to building kid success in families and neighborhoods. The organization works to help families with children from birth to eight years old to have what they need to be school ready, healthy and stable. That support comes from providing programming and support year round out of Brilliant Detroit homes in high-need neighborhoods.

info@brilliantdetroit.org
P: (313) 483-8992

STATE OF MICHIGAN BENEFITS

Access state benefits, such as WIC, food assistance, child care subsidies and more through MI Bridges. Visit NewMI Bridges.Michigan.gov or call 844-799-9876.

CHILDCARE, SCHOOL AND AFTER-SCHOOL PROGRAMS

You can enroll your child in high-quality child care and education opportunities.

For children under 5, visit connect4carekids.org

For school-aged children, visit DetroitSchoolsGuide.com

For after-school program, visit DiscoverYourSpark.org

FINANCIAL EMPOWERMENT

OPENING A BANK ACCOUNT

Directly depositing money into your account is faster and safer than getting a check.

For a list of independently-certified safe and affordable bank accounts, visit DetroitMI.gov/BankOn.

For personalized help opening an account, schedule a one-on-one session with a financial empowerment counselor by calling **(313) 322-6222**.

Resources

HEALTH AND WELLNESS

HEALTH DEPARTMENT

The Detroit Health Department has an array of services to help keep children and adults well.

www.detroitmi.gov/health

P: (313) 876-4000

LEAD SAFE DETROIT

Learn more about resources available for dealing with lead in homes.

www.detroitmi.gov/LeadSafe

P: (313) 876-0133

HOMELESS RESOURCES

Detroiters experiencing a housing crisis and seeking resources or a shelter should contact Coordinated Assessment Model Detroit.

P: (313) 305-0311

HOUSING AND TAXES

RENTAL COMPLIANCE

Find out if your landlord is compliant, file a complaint or learn your obligations as a renter or landlord.

www.detroitmi.gov/rental

P: (313) 628-2451

DETROIT LAND BANK

For inquiries on side lot sales, home auctions, Rehabbed and Ready homes.

www.buildingdetroit.org

P: (313) 974-6869

DETROIT HOME MORTGAGE

Detroit Home Mortgage assists individuals wanting to buy and fix up a home or to buy a renovated home.

www.detroitmhomemortgage.org

0% HOME REPAIR LOAN

0% interest loans to help Detroit homeowners invest in and repair their homes.

www.detroitmhomeloans.org

TAX FORECLOSURE

Wayne County Treasurer

www.treasurer.waynecounty.com

CITY OF DETROIT CITIZEN TAX HELP CENTER

P: (313) 224-3560

DETROIT RELIEF FUND

Helps to eliminate the current year's property taxes and pay off property tax debt for homeowners at no cost

Call 313 2244-0274 or visit

WayneMetro.org/property tax.

INTERNET SERVICES

CONNECT 313

Connect 313 provides Detroiters with access to appropriate computer devices, Internet connection, technical support and digital resources for improved learning, employment and well-being.

connect313.org

P: (313) 241-7618

INTERNET ACCESS

Receive a discount of up to \$30 per month toward broadband service and a one-time discount of up to \$100 to purchase a digital device through the Affordable Connectivity Program.

To apply, call Connect 313 at (313) 241-7618.

Resources

LEGAL SERVICES

LAKESHORE LEGAL AID

Lakeshore Legal Aid is a non-profit law firm that provides a range of free civil legal services to people who are low income, seniors, and survivors of domestic violence and sexual assault in our communities.
www.michiganlegalhelp.org
P: (586) 510-1814

MICHIGAN COMMUNITY RESOURCES

Michigan Community Resources delivers free legal services to non-profit organizations building neighborhoods in Detroit and throughout Michigan.
www.mi-community.org
P: (313) 962-3171

SENIORS

SENIOR HOUSING

Michigan State Housing Development Authority
www.michigan.gov/mshda
P: (313) 456-3540

MEALS ON WHEELS

Nutritious meals for homebound seniors and people with disabilities available during the week
www.detroit seniorsolution.org

DETROIT AREA AGENCY ON AGING

www.detroit seniorsolution.org
P: (313) 446-4444

TRANSPORTATION

DETROIT DEPARTMENT OF TRANSPORTATION

DDOT reduced fare program for senior citizens, riders with disabilities and Medicare recipients.
www.detroitmi.gov/DDOT
P: (313) 933-1300

UTILITY ASSISTANCE

HEATING BILLS

THAW (The Heat and Warmth Fund) provides utility assistance to income-eligible households.
www.thawfund.org
P: (800) 866-8429

WATER RESIDENTIAL ASSISTANCE PROGRAM (WRAP)

Get bill assistance through WRAP
www.waynemetrol.org/wrap
P: (313) 386-9727

WATER BILLS

Payment plans with the Detroit Water and Sewerage Department
P: (313) 267-8000

HELP WITH PAYING UTILITIES

For help with electricity and gas bills, visit uwsem.smapply.org or call (844) 211-4994.
For help with water bills, visit WayneMetro.org/wrap.

Improve Your Neighborhood with the Tap of a Button



Reporting a neighborhood problem to the City is easier than ever!



Pick your problem from a list based on your location



Add a photo to help City staff quickly identify the problem



You may comment on your submission



Get notified when the status of the issue is updated



YOU CAN REPORT

- Illegal dumping sites
- Potholes
- Traffic signal problem
- Street light out
- Tree problems
- Blocked catch basin
- Running water
- Fire hydrant issues
- Cave ins (sink holes)
- And more

Download the Improve Detroit app from Google Play or the Apple Store



Be Safe

Know when an emergency impacts your area



Would you like to get timely emergency notifications pertaining to the city of Detroit?

Detroit Alerts 365 is a free system that sends Detroit-specific emergency notifications through the CodeRED emergency notification system—a system used by emergency services teams and municipalities nationwide.

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- Alerts are available in four languages: English, Spanish, Arabic, and Bangla

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Media Services

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Important Numbers

DEPARTMENT	PHONE
Buildings, Safety Engineering & Environmental Main	(313) 224-2733
Business License Center (Permits)	(313) 224-0301
Abandoned/Dangerous Buildings	(313) 224-3215
Environmental Enforcement	(313) 876-0426
City Clerk's Office	(313) 224-3260
Dept. of Neighborhoods	(313) 224-4415
Detroit City Council, Main	(313) 224-3443
Detroit Dept of Transportation	(313) 933-1300
Detroit People Mover	(313) 224-2160
Detroit Police Department	
Report a Drug House	(313) 224-DOPE (3673)
Non-Emergency Calls	(313) 267-4600
Elections Department	(313) 876-0190
Fire Department	(313) 596-2900
Arson Tip	(313) 596-2940
General Services Department	(313) 628-0900
Animal Care and Control	(313) 224-6356
Forestry	(313) 871-5461 24-hr: (313) 590-3336
Report overgrown grass(vacant lots)	(313) 224-5555
Health Department	(313) 876-4000
Substance Abuse	(800) 467-2452
Dental (only on Wednesday)	(313) 305-0440
Housing and Revitalization Department	(313) 224-6380
Mayor's Office, Main	(313) 224-3400
Municipal Parking Department	(313) 221-2500
Parking Violations	(313) 963-9630
Auto Recovery	(313) 267-4639
Office of Sustainability	(313) 224-9496
Office of the Chief Financial Officer	
Board of Review (Property Tax Appeal)	(313) 628-0722
Home/Property Assessments	(313) 224-3035
Property Tax & Clearances	(313) 224-3560

DEPARTMENT	PHONE
Ombudsman	(313) 224-6000
Parks & Recreation Division	(313) 224-1100
Planning and Development Department	(313) 224-1339
Police and Fire Emergencies	CALL 9-1-1
Public Lighting Authority	(313) 324-8290
Street Lights Out	(313) 267-8140
Public Works, Department of	(313) 224-3901
Alley Repairs	(313) 224-0033
Paid Pickup	(313) 876-0004
Sidewalk Repairs	(313) 224-3954
Traffic Signal Outage	(313) 224-1610
Missing Parking Signs	(313) 224-1610
Water and Sewerage Department	
Broken Fire Hydrant	(313) 267-7401
Broken Water Mains	(313) 267-7401
Bill Payment Assistance & Options	(313) 267-8000
Special Events	(313) 269-7409

Other Important Resources

Waste Management www.wm.com/us/en/location/mi/detroit	(844) 2-DETROIT or (844) 233-8764
GFL Environmental (Trash) www.gflusa.com	(844) 464-3587
Birth and Death Records	(313) 967-6938
Detroit Employment Solutions Corp	(313) 876-0674
Detroit Housing Commission	(313) 877-8000
Detroit Land Bank Authority	(313) 974-6869
DLBA Demolitions	(313) DET-DEMO
DLBA Lot and House Sales	(313) BUY-DLBA
DTE Energy	(800) 477-4747
SMART Transportation	(866) 962-5515
State of Michigan DNR/Belle Isle Park	(517) 284-5815
Wayne County Delinquent Taxes	(313) 224-5990

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to start my business.

**All because
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