

CITY OF DETROIT OFFICE OF CONTRACTING AND PROCUREMENT REQUEST FOR PROPOSALS RFP NO. 185931

Private Wide Area Network Services (WAN)

Buyer: Latrece Yelder

EVENT / ACTIVITY	DUE DATE / TIME	
ADVERTISEMENT DATE	7/28/2025	
PRE-PROPOSAL	Date: 8/11/2025 @ 1:00 pm	
CONFERENCE	Location: Microsoft Teams	
RFP 185931 Pre-Bid Conference Meeting-Join Microsoft Teams		
OHECTIONS DITE	D-4	
QUESTIONS DUE	Date: on or before Noon 8/22/2025	
	A11 21 21 1 12 1 11 11 11 11 11 11 11 11	
	All questions must be submitted online in	
	the Supplier Portal as indicated in Section	
	3.3 of this RFP.	
ANSWERS DISTRIBUTED	Within 48-72 hr.	
PROPOSAL DUE DATE *	8/29/2025 @ 4:00 pm EST	
	In the Supplier Portal as specified in	
	Section 4.5 of this RFP.	

^{*} Respondents must register in Oracle to download bid documents and submit bids. The City cannot guarantee the accuracy of any bid documents obtained from outside of Oracle, and bids submitted outside of Oracle will not be accepted. Detailed resources about registering and bidding, including video tutorials and live, virtual office hours, are available at www.detroitmi.gov/suppliersupport.

Questions about the specifics of this RFP must be asked within the <u>Oracle</u> Messages interface for the bid on or before the date and time indicated above. Questions asked via phone, email, and/or other means will not be answered.

Proposals must be uploaded in <u>Oracle</u> on or prior to the date and time indicated above. Late and/or emailed proposals will not be accepted.

Revised 12/11/2024 Page 1 of 15



TABLE OF CONTENTS

Section	1. Project Summary and Background	3
1.1.	PROJECT REQUEST	3
1.2.	BACKGROUND/DESCRIPTION OF ENVIRONMENT	3
1.3.	AWARD CLAUSE INCLUDING RENEWAL OPTIONS	3
Section	2. Statement of Work	
2.1.	SERVICES TO BE PERFORMED	4
2.2.	OPERATIONAL INFORMATION	
2.3.	TECHNICAL INFORMATIONError! Book	
2.4.	PAYMENT & PERFORMANCE BOND (Construction). Error! Book	
Section	3. Proposal Evaluation and Selection Process	
3.1.	MINIMUM QUALIFICATIONS	
3.2.	ADHERENCE TO TERMS OF PROPOSALS	6
3.3.	QUESTION DEADLINE	
3.4.	EVALUATION CRITERIA	
3.5.	EVALUATION PROCEDURE	
3.6.	ORAL PRESENTATION/DEMONSTRATION	
3.7.	REJECTIONS, MODIFICATIONS, CANCELLATIONS	
3.8.	PROTESTS	
Section	4. Required Proposal Content and Submission Process	
4.1.	ACCURACY AND COMPLETENESS OF INFORMATION	
4.2.	REQUIRED PROPOSAL CONTENT AND FORMAT	
4.3.	REQUIRED COST PROPOSAL	10
4.4.	ECONOMY OF PREPARATION	
4.5.	SUBMITTAL INSTRUCTIONS	
Section	5. General Conditions and Requirements for RFP	
5.1.	CONTRACT APPROVAL	
5.2.	PAYMENT	
5.3.	INVOICES	
5.4.	ASSIGNMENT	
5.5.	MODIFICATION OF SERVICES AFTER CONTRACT APPROVA	
5.6.	NEWS RELEASE	
5.7.	MISCELLANEOUS	
5.8.	OFFICE OF INSPECTOR GENERAL	143
DED A	ttaahmanta Tist	1 - 1

Revised 12/11/2024 Page 2 of 15



Section 1. Project Summary and Background

1.1. PROJECT REQUEST

The City of Detroit Office of Contracting and Procurement (OCP) on behalf of the Department of Information Technology requests proposals from qualified Respondents to provide Private (Nonshared) Wide Area Network (WAN) services via a metro-area, layer 2 Ethernet backbone. ("Services") as set forth in this RFP to provide

The WAN will connect multiple COD sites and facilities with high-availability, scalable, and secure connectivity. The implementation must be completed and **fully operational by March** 7th 2028.

1.2. BACKGROUND/DESCRIPTION OF ENVIRONMENT

The City of Detroit is located in Wayne County, Michigan. Detroit is 142.89 square miles and there are at least 640,000 residents

The City of Detroit has over 10,000 network connected devices spread across 145 facilities, and two Data Centers. All network connected devices connect to the network minimally at 100mbs full duplex (The majority of the connected devices connect at 1000mbs full duplex.) Most of the City of Detroit's network traffic is between the data and the facilities. The City of Detroit has a plethora of network-based applications that are ethernet and IP based.

The City of Detroit network topology is Point-to-Multipoint where the Data Centers are at the center of all communications. All City of Detroit facilities have direct virtual connections to both data centers (Facility network traffic must traverse the data center's network before connecting to another facility).

The City of Detroit is currently using Extreme Network equipment and AT&T ASE on Demand for its wide area network connectivity. The committed interface rate is divided evenly between four VLANS with two going data 1 and the other two going to data 2. The City of Detroit uses Extreme Shortest Path Bridging (SPB) (IEEE 802.1aq) (RFC 6329) and Intermediate System to Intermediate System (ISIS) for routing between locations.

1.3. AWARD CLAUSE INCLUDING RENEWAL OPTIONS

If a contract is awarded as a result of this RFP, it will be a City of Detroit IT Contract (Attachment E). The term of the contract will be for 5 years with a possible 3 year renewal option. Any renewal option exercised under this contract is effective only after the approval of the Detroit City Council and signed by the Chief Procurement Officer. The City anticipates one award as a result of the RFP.

Revised 12/11/2024 Page **3** of **15**



Section 2. Statement of Work

1.4. SERVICES TO BE PERFORMED

A. General Overview

- The vendor shall design, implement, and manage a **private**, **Point-to-multipoint WAN**.
- The network shall serve all sites listed in **Attachment G**, including one or more hub locations and additional sites added requested by the during the term of this contract.
- The vendor must provide connectivity between all locations in Attachment G
 in Point-To-Multipoint topology that will support the City of Detroit's
 network design, protocols, and provide asynchronous network speeds from
 10mbs to 1000gps
- Redundant circuits for a site must be physically separated from the primary circuit by a diverse path to a separate central office.
- All network circuits must terminate at the site MDFs, with handoff as 1000base-T, 1000base-SX, 1000base-LX, or 10GBASE-SR as appropriate.
- The solution shall support dynamic bandwidth scaling and meet minimum Committed Information Rate (CIR) per site as listed.
- All circuits must be symmetrical in that a connection has equal download and upload speeds

B. Service Requirements

1. Connectivity & Design

- o Layer 2 Ethernet-based network over fiber infrastructure.
- Point-to-multipoint topology. With Headends being at separate locations.
- QoS tagging and prioritization must be preserved end-to-end.
 - Provide multiple customer selectable circuit speeds with fixed contract pricing.
 - All circuits speed must be end user adjustable through GUI or bidder support team within 4 hours of request within reason. i.e. 50 MB EVC adjustable to 250 MB.

2. Performance Requirements

- o CIR must be met 24/7 with full bandwidth availability.
- Jitter and latency must remain within industry standards for VoIP and real-time traffic.

Revised 12/11/2024 Page 4 of 15



 Certification testing required at each endpoint showing CIR, jitter, latency, and error metrics.

3. Hardware and Demarcation

- o All required hardware, including switches, fiber patching, cables, and connectors, must be provided by the vendor.
- DEMARC or MPOE location at each site shall be finalized in collaboration with COD network staff.

4. Service Handoff

- Handoff must be standards-compliant Ethernet using Cat6e twistedpair, multi-mode fiber, or single mode fiber and be customer selectable
- Vendor to provide managed network handoff equipment at each site.

5. Monitoring and Support

- o 24/7 monitoring and proactive alerting.
- Critical alerts via email and service outage notifications via phone with status and estimated time of restoral (ETR).
- Vendor must provide an escalation process with the ability to automatically add and utilize TSP (Telecommunications Service Priority) codes for service restoration prioritization.
- Selected vendor must have a service restoration staff that is mobile and available 24/7.
- The city must be provided with portal to view utilization of circuits with a minimum of 60 days usage and change history.

6. Implementation Timeline

- All circuits and services must be fully installed, tested, and available for full operational use across all active sites by March 7th, 2028.
- "Available for full operational use" means error-free connectivity for a continuous 72-hour test period.
- Vendor must submit a certification report for each site showing compliance with CIR, jitter, latency, and interface error thresholds.
- For the initial implementation the selected Vendor will assign a Project Manager and will host weekly status calls for the DoIT Networking Team.

C. Payment Terms

- COD will not incur any charges until the circuit/s are utilized by the city in other than limited coordinated testing to confirmed operational.
- After all circuits are confirmed available for full operational use by March 7th, 2028, the city will migrate all sites to the new circuits by September 1st 2028. As circuits are migrated the COD will be incurring charges.
- COD will not be responsible for any easement, construction or right-of-way costs incurred by the vendor.

Revised 12/11/2024 Page **5** of **15**



Monthly invoices must include a line item including circuit ID, service, physical
address and termination points as well as cost. Please include sample invoices in
your response.

D. Contractual Flexibility

Vendors must explain how they handle:

- If a site is permanently closed or decommissioned during the contract terms.
- Circuit cancellation orders, when the City requests cancelation/disconnection".
 Include information as to how quickly these are handled and how they are to be billed.
- When locations are added during contract terms.

E. Local Business Engagement

- Vendors are strongly encouraged to partner with local Detroit-based small businesses, either through subcontracting or direct employment.
- Proposals should clearly describe how the vendor will engage local businesses during the project.

1.5. OPERATIONAL INFORMATION

Awarded Contractor(s) will work closely with City agency staff.

The Respondent is expected to provide service in accordance with the terms of the executed contract and under the rules, regulations, and supervision of the City.

Section 3. Proposal Evaluation and Selection Process

2.1. MINIMUM QUALIFICATIONS

Proposals will only be accepted from those firms demonstrating a minimum of 3 years of experience providing the services requested in the RFP for projects of similar scope and size.

2.2. ADHERENCE TO TERMS OF PROPOSALS

A proposal once accepted by the City of Detroit may become a binding contractual obligation of the Respondent. The failure of a successful Respondent to accept this obligation and to adhere to the terms of the Respondent's proposal may result in rejection of the proposal and the cancellation of any provisional award to the respondent. Respondents are not permitted to take advantage of any errors or omissions in specifications since full instructions will be given should they be discovered before bid submission date.

Revised 12/11/2024 Page 6 of 15



2.3. QUESTION DEADLINE

All questions regarding the RFP shall be submitted through the Supplier Portal no later than the time and date specified on the Cover Page. In the interest of transparency, only written questions will be accepted. Answers to questions will be posted within the Supplier Portal. The City of Detroit does not guarantee a response to questions submitted after the question deadline.

Should a Respondent be in doubt as to the true meaning of any portion of this RFP or find any patent ambiguity, inconsistency, or omission herein, the Respondent must make a written request for an official interpretation or correction in accordance with the instructions for submitting questions as specified in this RFP.

Respondents are advised that no oral interpretation, information or instruction by an officer or employee of the City of Detroit shall be binding upon the City of Detroit.

Respondents requesting changes to the RFPs terms and conditions, specifications, quantities, etc.; or if clarifications are needed, must make the request in writing by the stated bid submission deadline.

2.4. EVALUATION CRITERIA

- Criteria 1 Respondent Experience / Organization (Attachment A Part 1)
- Criteria 2 Respondent Capacity (Attachment A Part 2)
- Criteria 3 Proposal Introduction, Robustness of Plan and Solution / Approach (Attachment B)
- Criteria 4 Pricing (Attachment C)

Technical Proposals will be evaluated before Cost Proposals are reviewed.

Proposal Evaluation Criteria	Possible Points
1. Respondent Experience / Organization	10 points
2. Respondent Capacity	15 points
3. Proposal Introduction, Solution / Approach	15points
4. Robustness of plan to include for community benefits incorporating	5 points
Detroit businesses and residents in proposed project	5 points
5. Pricing	20 points
Total Points Possible	65

PHASE TWO CRITERIA – PRIME CONTRACTOR ECONOMIC DEVELOPMENT

Pro	oposal Evaluation Criteria	Possible Points
1.	Detroit headquartered business	10 points
2.	Detroit based business	5 points
	Total Points Possible	15

Revised 12/11/2024 Page 7 of 15



Maximum points for phase two not to exceed fifteen (15) points.

PHASE THREE CRITERIA ECONOMIC DEVELOPMENT & CONTRACT PERFORMANCE OF PRIME AND SUBCONTRACTOR(S)

Pro	oposal Evaluation Criteria	Possible Points
1.	Detroit headquartered business	15 points
2.	Detroit based business	5 points
	Total Points Possible	20

Maximum points for phase three not to exceed twenty (20) points.

2.5. EVALUATION PROCEDURE

Following the receipt of proposals, a City designated Evaluation Committee will evaluate each response. All PROPOSALS, which meet the required format of this RFP, will be evaluated. Any proposals determined to be non-responsive to the specifications or other requirements of the RFP, including instructions governing submission and format, will be disqualified unless the City determines, in its sole discretion, that non-compliance is not substantial or that an alternative proposed by the Respondent is acceptable.

The City may also at its discretion, request oral presentations, make site visits at Respondent's facility and may request a demonstration of Respondent's operations. If scheduled, a final determination will be made after the oral presentations and/or demonstrations are complete.

The City may also at its sole discretion, elect to rank order the qualified proposals, and negotiate with some limited number of the highest scored qualified respondents. A final determination would include the cumulative inputs of this evaluation procedure. All decisions reached by the Evaluation Committee will be by consensus.

Any of the additional data specs and standards described in Section 2.3, that are met will be factored positively into the overall score.

2.6. ORAL PRESENTATION/DEMONSTRATION

The City reserves the right, at its own discretion, to request oral presentations regarding proposals submitted in response to the RFP. Failure to make an oral presentation will be grounds for rejection of your proposal. Respondents will be notified by the Office of Contracting and Procurement of the date, time and location for oral presentations.

2.7. REJECTIONS, MODIFICATIONS, CANCELLATIONS

The City of Detroit expressly reserves the right to:

- 1) accept or reject, in whole or in part, any and all proposals received;
- 2) waive any non-conformity;
- 3) re-advertise for proposals;
- 4) withhold the award for any reason the City determines;
- 5) cancel and/or postpone the request for proposals, in part or in its entirety, and/or,
- 6) take any other appropriate action that is in the best interest of the City.

This RFP does not commit the City of Detroit to award a contract, to pay any cost incurred in the preparation of a proposal under this request, or to procure or contract for services.

Revised 12/11/2024 Page **8** of **15**



2.8. PROTESTS

Protests can be filed with the Office of Procurement. Interested parties aggrieved by a solicitation or the award of any resulting contract, may file written notice of protest to the following:

City of Detroit Chief Procurement Officer 2 Woodward Avenue, Suite 1008 Detroit, MI 48226 "Procurement Protest"

At a minimum, such protests shall include:

- 1) name of protestor.
- 2) solicitation/contract number and description; and
- 3) statement of grounds for protest (reference specific text in the solicitation, bid or contract document that is at issue).

The decision of the Chief Procurement Officer and/or the Department Director are final and is not subject to appeal.

Section 4. Required Proposal Content and Submission Process

3.1. ACCURACY AND COMPLETENESS OF INFORMATION

All information pertaining to the prospective respondent's approach in meeting the requirements of the RFP shall be organized and presented in the prospective respondent's proposal. The instructions contained in this RFP must be strictly followed.

Accuracy and completeness are essential. Omissions and ambiguous or equivocal statements will be viewed unfavorably and may be considered in the evaluation. Since all or a portion of the successful proposal may be incorporated into any ensuing contract, all prospective respondents are further cautioned not to make any claims or statements that cannot be subsequently included in a legally binding agreement.

3.2. REQUIRED PROPOSAL CONTENT AND FORMAT

Required Response Item

To be considered responsive, each proposal must, at a minimum, respond to the following RFP sections in their entirety, responses must be uploaded in the Supplier Portal along with the Affidavit of Disclosure Interests Form and Non-Collusion Affidavit found under requirements section of the of RFP#185931:

Letter of Transmittal The prospective respondent's proposal shall include a letter of transmittal signed by an individual or individuals authorized to bind the prospective respondent contractually. The letter must state that the proposal will remain firm for a period of one hundred twenty (120) days from its due date and thereafter until the prospective respondent withdraws it, or a contract is executed, or the procurement is terminated by the City of Detroit, whichever occurs first. Attachment A – Respondent Questionnaire Respondent shall provide their Proposal Introduction and Experience / Capacity & Staffing, per the

3. Attachment B – Proposal Introduction and Solution / Approach

requirements provided in Attachment A.

Revised 12/11/2024 Page 9 of 15



Re	Required Response Item		
	Respondent shall provide their Proposal Introduction and Solution / Approach, per the requirements		
	provided in Attachment B.		
4.	Attachment C – Pricing		
	Respondent shall provide their Pricing proposal, per the requirements provided in Attachment C.		
5.	Attachment D – Forms, Affidavits and Documents-		
	Respondent will be required to provide their completed Forms, Affidavits, Insurance and other Documents provided in Attachment D, if they are selected as the award winner.		
6.	Attachment E – Technology Contract		
	Respondent shall provide their agreement to the Technology Contract or note any exceptions in		
	Attachment F		

3.3. REQUIRED COST PROPOSAL

Respondents are requested to make a firm cost proposal to the City of Detroit, through the completion of **Attachment C**. If a contract is entered into as a result of this RFP, it will be a contract for fees as related to providing all requested services, with a price not to exceed the total price quoted in the proposal. The City of Detroit reserves the right to select proposals from the most responsible Respondents with the most reasonable costs. The City reserves the right to select one or more firms to perform all or separate parts of this function.

3.4. ECONOMY OF PREPARATION

Proposals should be prepared simply and economically providing a straightforward, concise description of the Respondent's ability to meet the requirements of the RFP. Emphasis should be on the completeness and clarity of content.

3.5. SUBMITTAL INSTRUCTIONS

All proposals <u>must</u> be submitted through the Supplier Portal. Each Respondent is responsible for ensuring that its proposal is received by the City on a timely basis. **Faxed or mailed proposals will not be accepted.**

Firms shall not distribute their proposals to any other City office or City employee. Proposals received become the property of the City. The City is not responsible for any costs associated with preparation or submission of proposals. All proposals submitted by the due date will be recorded in the Supplier Portal. Responses received will not be available for review. Proposals received will be subject to disclosure under the state of Michigan's Freedom of Information Act. An officer of the company authorized to bind the company to a contractual obligation with the City must sign the proposals in the Supplier Portal. The successful respondent will receive an award letter. Respondents who are not awarded will receive a notification that the award decision has been made.

Revised 12/11/2024 Page 10 of 15



E-Procurement Open Assistance Sessions Learning How to Navigate Oracle

To join E-Procurement experts for Oracle demonstrations and Q&A pick one of the time slots

Virtual Learning Session (30 min. each)	Day & Time Option 1	Day & Time Option 2
Supplier Registration	Mondays, 10:30 AM	Thursdays, 1:00 PM
Supplier Profile Updates	Mondays, 11:30 AM	Thursdays, 1:30 PM
Responding to Bids	Mondays, 9:30 AM	Fridays, 9:30 AM
Invoicing	Tuesdays, 1:30 PM	Fridays, 11:30 AM
Online Office Hours (General)	Tuesdays, 3:00 PM	Wednesdays, 9:30 AM

Revised 12/11/2024 Page 11 of 15



Section 5. General Conditions and Requirements for RFP

4.1. CONTRACT APPROVAL

Upon contract award, the City and the successful Respondent shall execute a professional services contract, which shall contain all contractual terms and conditions in a form provided by the City. No contract shall become effective until the contract has been approved by the required City Departments and Detroit City Council and signed by the City of Detroit Chief Procurement Officer. Prior to the completion of this approval process, the successful Respondent shall have no authority to begin work under the contract. The Chief Financial Officer shall not authorize any payments to the successful Respondent prior to such approvals; nor shall the City incur any liability to reimburse the successful Respondent regarding any expenditure for the purchase of materials or the payment of services.

4.2. PAYMENT

All properly executed invoices submitted by the successful Respondent will be paid in accordance with the City of Detroit Prompt Payment Ordinance.

4.3. <u>IN</u>VOICES

Vendors must be registered in City of Detroit Vendor Portal and be a registered vendor with the City of Detroit to submit invoices and receive payments. Go to http://www.detroitmi.gov/Supplier to register.

AUTHORIZATION TO COMMENCE WORK OR SHIP GOODS – READ CAREFULLY!!!

Contractors may begin work or ship goods upon receipt of the required authorization, which is the CPA (Contract Purchase Agreement), in addition to SPO (Standard Purchase Order), from Procurement.

The CPA (City Council Approved and Awarded Contract Purchase Agreement) alone is NOT authorization to begin work! NO letter of Intent, or Letter to Commence Work will be issued. **Work commencing without issuance of the SPO is subject to Payment Delays and/or Non-Payment! **

Required vendor steps to invoice:

- 1) Invoices should NOT be uploaded until the Contractor receives confirmation of review and approval from the City of Detroit.
- 2) Vendors should submit their invoices via City of Detroit Vendor Portal. Portal invoice amount and creation date must match the date on attached invoice. Please follow the below invoice requirements:

Invoice MUST contain or have as attachment:

- Vendor Name and address on Invoice
- Contact Info on Invoice (Accounts Receivable contact with phone and email)
- Remittance information (MUST be included, or the invoice is subject to rejection

• City of Detroit contact (person who authorized work to commence)

Revised 12/11/2024 Page 12 of 15



- Invoice Date
- Date of service/delivery
- Contract number
- Purchase order number
- Total Invoice amount
- The wording "Goods/Services" (must be noted on every invoice)

Other invoice requirements:

- Invoice must be billed based on Purchase Order rates
- Total invoice amount must tie to the total supporting documents
- Supporting documentation must be attached to the invoice in the portal

Terms are standard NET 30 Days, unless otherwise negotiated, and start from the invoice receipt date, provided that the invoice is submitted timely to our AP department with the necessary supporting documentation.

If you need payment assistance, please contact the Office of Departmental Financial Services (ODFS) 313-410-7804.

4.4. ASSIGNMENT

The services to be performed by the successful Respondent shall not be assigned, sublet, or transferred, nor shall the successful Respondent assign any monies due or to become due to him under any contract entered into with the City pursuant to these specifications, without prior written approval of the City.

4.5. MODIFICATION OF SERVICES AFTER CONTRACT APPROVAL

The City reserves the right to modify the services provided by the successful Respondent awarded a contract. Any modification and resulting changes in pricing shall be made by amendment to the contract by the successful Respondent and the City.

4.6. <u>NEWS RELEASE</u>

News releases pertaining to these proposal specifications or the provisions to which they relate shall not be made without prior approval of the City and then only in coordination with the City.

4.7. MISCELLANEOUS

It shall be the responsibility of the Respondent to thoroughly familiarize themselves with the provisions of these specifications. After executing the contract, no consideration will be given to any claim of misunderstanding.

The Respondent agrees to abide by the rules and regulations as prescribed herein by the City as the same now exists or may hereafter from time to time be changed in writing.

Contractors are encouraged to contract with small and minority businesses, women's business enterprises, labor surplus area firms and Detroit businesses. The City strongly encourages the hiring of Detroit residents whenever possible by contacting Detroit At Work for your hiring needs. Visit the Detroit At Work website at www.detroitatwork.com for specific contact information regarding these opportunities.

Revised 12/11/2024 Page 13 of 15



Contractors are encouraged to employ innovative approaches, including ethically and responsibly leveraging artificial intelligence and advanced technologies, to enhance goods delivery, services, and operational performance. Vendors using AI solutions will be asked to provide information on how the AI solution functions.

4.8. OFFICE OF INSPECTOR GENERAL

- 4.8.1. In accordance with Section 2-106.6 of the City Charter, this Contract shall be voidable or rescindable at the discretion of the Mayor or Inspector General at any time if a Public Servant who is a party to the Contract has an interest in the Contract and fails to disclose such interest.
- 4.8.2. This Contract shall also be voidable or rescindable if a lobbyist or employee of the contracting party offers a prohibited gift, gratuity, honoraria or payment to a Public Servant in relation to the Contract.
- 4.8.3. A fine shall be assessed to the Contractor in the event of a violation of Section 2-106.6 of the City Charter. If applicable, the actions of the Contractor, and its representative lobbyist or employee, shall be referred to the appropriate prosecuting authorities.
- 4.8.4. Pursuant to Section 7.5-306 of the City Charter, the Inspector General shall investigate any Public Servant, City agency, program or official act, contractor and subcontractor providing goods and services to the City, business entity seeking contracts or certification of eligibility for City contracts and person seeking certification of eligibility for participation in any City program, either in response to a complaint or on the Inspector General's own initiative in order to detect and prevent waste, abuse, fraud and corruption.
- 4.8.5. In accordance with Section 7.5-310 of the City Charter, it shall be the duty of every Public Servant, contractor, subcontractor, and licensee of the City, and every applicant for certification of eligibility for a City contract or program, to cooperate with the Inspector General in any investigation pursuant to Article 7.5, Chapter 3 of the City Charter.
- 4.8.6. Any Public Servant who willfully and without justification or excuse obstructs an investigation of the Inspector General by withholding documents or testimony, is subject to forfeiture of office, discipline, debarment or any other applicable penalty.
- 4.8.7. As set forth in Section 7.5-308 of the City Charter, the Inspector General has a duty to report illegal acts. If the Inspector General has probable cause to believe that any Public Servant or any person doing or seeking to do business with the City has committed or is committing an illegal act, then the Inspector General shall promptly refer the matter to the appropriate prosecuting authorities.

<u>For purposes of this Article</u>: "Public Servant" means the Mayor, members of City Council, City Clerk, appointive officers, any member of a board, commission or other voting body established by either branch of City government or the City Charter, and any appointee, employee or individual who provides services to the City within or outside of its offices or facilities pursuant to a personal services contract.

Revised 12/11/2024 Page 14 of 15



RFP Attachments List

The following Attachments are available to download on the Supplier Portal.

Attachment A - Respondent Questionnaire

Attachment B - Proposal Introduction and Solution / Approach

Attachment C - Pricing

Attachment D - Forms, Affidavits and Documents

Attachment E - Technology Contract

Additional Attachments

Attachment F - Network Design

Attachment G – Site Listing as of 2025-07-10

Revised 12/11/2024 Page 15 of 15