



# DEPARTMENT OF NEIGHBORHOODS **RESOURCE GUIDE**





# **The Department of Neighborhoods is the division of the Mayor's Office tasked with eliminating blight**



The Department of Neighborhoods is part of the Mayor's Office and tasked with eliminating blight. We provide a direct link between the City of Detroit and block clubs, community groups, business owners, faith and school leaders and ordinary residents.

If you have any concerns with City services or issues in the neighborhood, please give your district manager a call. Get the latest news from D!

Email us to get on our mailing list!



# District Managers

DISTRICT

1



**Karla Williamson**  
District Manager  
(313) 236-3484  
WilliamsonK@detroitmi.gov



**Steele Hughes**  
Deputy District Manager  
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**CROWELL RECREATION CENTER** • 16630 Lahser 48219

DISTRICT

2



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TandyK@detroitmi.gov



**Sean Davis**  
Deputy District Manager  
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**NORTHWEST ACTIVITIES CENTER** • 18100 Meyers 48235

DISTRICT

3



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Deputy District Manager  
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**FARWELL RECREATION CENTER** • 2711 E Outer Drive 48234

DISTRICT

4



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**Eboni Deberry**  
Deputy District Manager  
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**SAMARITAN CENTER** • 5555 Conner 48213

DISTRICT

5



**Keith Butler**  
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**Dominic Fox**  
Deputy District Manager  
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**BUTZEL FAMILY CENTER** • 7737 Kercheval 48214

DISTRICT

6



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**Antonio Mora-Mills**  
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**PATTON RECREATION CENTER** • 2301 Woodmere 48209

DISTRICT

7



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Alexia.Davis@detroitmi.gov



**Courtney Harper**  
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**ADAMS BUTZEL** • 10500 Lyndon 48238



# District Business Liaisons (DBL)

District Business Liaisons (DBLs) are employees of the Detroit Economic Growth Corporation (DEGC), who work in close partnership with the Mayor's Office, City Council and every organization and initiative that supports small businesses in the city.

1



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**Krysta Pickett**  
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**Tunesia Turner**  
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6



**Raquel Figueroa**  
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**Md-Abdul Muhit**  
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mmuhit@degc.org

7



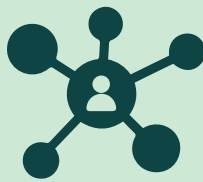
**Silvana Pugliese**  
(313) 515-6979  
spugliese@degc.org

Unlike District Managers, who focus on residential issues, DBLs focus solely on business owners' needs and work directly with the community's entrepreneurs. They do so by:



## HELP

Helping business owners navigate City resources like permitting, licensing, plan review, zoning variances and inspections



## CONNECT

Connecting business owners with resources and programs, such as capital, talent, business support services and grant programs



## IDENTIFY

Identifying trends that affect a business and the small business community, in order to inform process, policies and program improvements

# District Inspectors



District inspectors, employees of the Buildings, Safety Engineering and Environmental Department, are assigned to work closely with the DON team and residents to ensure community blight concerns are addressed. BSEED enforces construction property maintenance, environmental compliance, and zoning codes.

Please contact your district inspector to report an issue you may be having in your neighborhood.

**1**

**Wade Figley**  
(313) 480-1229  
wade.figley@detroitmi.gov

**2**

**Derek Brown**  
(313) 597-4404  
derek.brown@detroitmi.gov

**3**

**Mike Awada**  
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**4**

**Ernest Myatt Jr.**  
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ernest.myattjr@detroitmi.gov

**5**

**Osbie Jackson**  
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**6**

**Saad Halim**  
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saad.halim@detroitmi.gov

**7**

**Steven Strickland**  
(313) 569-9747  
steven.strickland@detroitmi.gov

# District Police Precincts & Neighborhood Police

**D1 Police Precincts**  
2nd | 6th | 8th

**D3 Police Precincts**  
9th | 11th | 12th

**D5 Police Precincts**  
3rd | 7th | 10th

**D7 Police Precincts**  
2nd | 6th | 10th

**D2 Police Precincts**  
2nd | 8th | 10th | 12th

**D4 Police Precincts**  
5th | 9th

**D6 Police Precincts**  
2nd | 4th | 10th

DOWNTOWN Services	SECOND Precinct	THIRD Precinct	FOURTH Precinct
<b>Address</b> 20 Atwater, 48226	<b>Address</b> 13530 Lesure, 48227	<b>Address</b> 2875 W. Grand Blvd, 48202	<b>Address</b> 4700 Fort St, 48209
<b>Phone</b> (313) 237-2850	<b>Phone</b> (313) 596-5200	<b>Phone</b> (313) 596-5300	<b>Phone</b> (313) 596-5400
<b>Commander Matthew Fulgenzi</b>	<b>Commander Ryan Connor</b>	<b>Commander Matthew Fulgenzi</b>	<b>Commander Shelley Holderbaum</b>
<b>Captain Nathan Duda</b>	<b>Captain Robert Mitchell</b>	<b>Captain Conway Petty</b>	<b>Captain Brandon Lewis</b>
<b>NPO Sergeant Denise Wallet</b> wallettd364@detroitmi.gov (313) 600-8280	<b>NPO Sergeant Edward Jackson</b> jackson180@detroitmi.gov (313) 596-5299/(313) 549-6057	<b>NPO Sergeant Ray Saati</b> saatir286@detroitmi.gov (313) 613-4472	<b>NPO Sergeant Eron Mitchell</b> mitchelle399@detroitmi.gov (313) 596-5405/(313) 900-7169
<b>NPO Jason Briggs</b> briggsj903@detroitmi.gov (313) 500-2099  <b>NPO Steven Engebretson</b> engebretsons645@detroitmi.gov (313) 643-0381  <b>NPO Darrin Nevels</b> Nevelsd453@detroitmi.gov (313) 237-2850	<b>NPO Colette Burks-Weathers</b> burksc128@detroitmi.gov (313) 600-5756  <b>NPO Errol Franklin</b> frankline161@detroitmi.gov (313) 570-4787  <b>NPO Jennifer Tyler</b> tylerj152@detroitmi.gov (313) 573-0377  <b>NPO Todd Eads</b> eadst718@detroitmi.gov (313) 596-5297  <b>NPO Lorenzo Hampton</b> hamptonl838@detroitmi.gov (313) 596-1800	<b>NPO Dale Dorsey</b> dorseyd832@detroitmi.gov (313) 643-0865  <b>NPO Tamyra Harris-Hardy</b> harris-hardyt261@detroitmi.gov (313) 570-4364  <b>NPO John Pinchum</b> pinchumj847@detroitmi.gov (313) 643-0897  <b>NPO Brad Hawkins</b> hawkinsb246@detroitmi.gov (313) 518-3805  <b>NPO Shanita Moore</b> moores700@detroitmi.gov (313) 900-5228  <b>NPO Hadi Hamka</b> Hamkah069@detroitmi.gov (313) 500-4923  <b>NPO Andrew Little</b> littlea573@detroitmi.gov (313) 596-5310	<b>NPO Alexis Kellogg</b> kellogga081@detroitmi.gov (313) 900-9124  <b>NPO Garrett Taylor</b> taylorg752@detroitmi.gov (313) 590-9033  <b>NPO Jaime Rodriguez</b> rodriguezj860@detroitmi.gov (313) 900-6920  <b>NPO Deisy Padilla</b> padillad891@detroitmi.gov (313) 900-6940  <b>NPO Monica Luna</b> lunam133@detroitmi.gov (313) 900-6990



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5th | 9th

**D6 Police Precincts**  
2nd | 4th | 10th

FIFTH Precinct	SIXTH Precinct	SEVENTH Precinct	EIGHTH Precinct
<b>Address</b> 3500 Conner St, 48215	<b>Address</b> 11450 Warwick St, 48228	<b>Address</b> 3501 Chene St, 48207	<b>Address</b> 21555 W. McNichols, 48219
<b>Phone</b> (313) 596-5500	<b>Phone</b> (313) 596-5600	<b>Phone</b> (313) 596-5700	<b>Phone</b> (313) 596-5800
<b>Commander Lawrence Purifoy</b>	<b>Commander Vernal Newson</b>	<b>Commander Jevon Johnson</b>	<b>Commander Dietrich Lever</b>
<b>Captain Scott Pellerito</b>	<b>Captain Shannon Hampton</b>	<b>Captain James Cole, Jr.</b>	<b>Captain Shaun Dunning</b>
<b>NPO Sergeant Ronaldo Turner</b> turnerr264@detroitmi.gov (313) 596-5510/(313) 701-3167	<b>NPO Sergeant Lee Brown</b> brownl604@detroitmi.gov (313) 596-5663/(313) 580-6361	<b>NPO Sergeant Romell Randolph</b> randolphr560@detroitmi.gov (313) 596-5726/(313) 500-2130	<b>NPO Sergeant Crystal Johns</b> johnsc386@detroitmi.gov (313) 596-5812/(313) 549-7698
<b>NPO Willie Soles</b> solesw838@detroitmi.gov (313) 643-0202	<b>NPO Heather Ivey</b> iveyh654@detroitmi.gov (313) 643-0055	<b>NPO Cylvester Hill</b> hillc649@detroitmi.gov (313) 300-7191	<b>NPO Shawn Childrey</b> childreys693@detroitmi.gov (313) 590-5199
<b>NPO Karen Maxey</b> maxeyk248@detroitmi.gov (313) 319-2990	<b>NPO Jovan Jones</b> jonesj328@detroitmi.gov (313) 607-0519	<b>NPO Mia Hannah</b> hannahm883@detroitmi.gov (313) 402-3659	<b>NPO Baron Coleman</b> colemanb364@detroitmi.gov (313) 643-0773
<b>NPO Deanna Merriweather</b> merriweatherd691@detroitmi.gov (313) 596-5511	<b>NPO Kendell Jefferson</b> jeffersonk637@detroitmi.gov (313) 590-9550	<b>NPO Shawn Duncan</b> duncans020@detroitmi.gov (313) 643-0711	<b>NPO Precious Reed</b> reedp129@detroitmi.gov (313) 590-3020
<b>NPO Dattahn Wade</b> waded059@detroitmi.gov (313) 900-6733	<b>NPO Victoria Overton</b> overtonv311@detroitmi.gov (313) 643-0481	<b>NPO Tania Stribling</b> striblingt779@detroitmi.gov (313) 618-0767	<b>NPO Troy Wesley</b> wesleyt909@detroitmi.gov (313) 643-0752
<b>NPO Zackeus Taylor</b> taylorz268@detroitmi.gov (313) 596-5511	<b>NPO Devin Barksdale</b> barksdaled443@detroitmi.gov (313) 900-6855	<b>NPO Darryl Davis</b> davisd166@detroitmi.gov (313) 688-4803	<b>NPO Dario Sharp</b> sharpd413@detroitmi.gov (313) 688-4692
		<b>NPO Mina Baxter</b> baxterm359@detroitmi.gov (313) 500-5916	<b>NPO Timothy Cox</b> cox867@detroitmi.gov (313) 900-7823
			<b>NPO Jamielyn Love</b> lovej884@detroitmi.gov (313) 596-5812

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5th | 9th

**D6 Police Precincts**  
2nd | 4th | 10th

NINTH Precinct	TENTH Precinct	ELEVENTH Precinct	TWELFTH Precinct
<b>Address</b> 11187 Gratiot, 48213	<b>Address</b> 12000 Livernois, 48204	<b>Address</b> 5100 Nevada, 48234	<b>Address</b> 1441 W. Seven Mile Rd, 48203
<b>Phone</b> (313) 596-5900	<b>Phone</b> (313) 596-1000	<b>Phone</b> (313) 596-1100	<b>Phone</b> (313) 596-1200
<b>Commander John Svec</b>	<b>Commander Eric Decker</b>	<b>Commander Michael Chambers</b>	<b>Commander Donna McCord</b>
<b>Captain Starr Gonzales</b>	<b>Captain Michael Diccico</b>	<b>Captain Derrick Griffin</b>	<b>Captain Philip Rodriguez</b>
<b>NPO Sergeant Orlando Harper</b> harpero058@detroitmi.gov (313) 596-5913/(313) 549-7988	<b>NPO Sergeant Richard Knox</b> knoxr621@detroitmi.gov (313) 596-1020/(313) 500-5188	<b>NPO Sergeant Charles Spruce</b> sprucec479@detroitmi.gov (313) 596-1118/(313) 549-2886	<b>NPO Sergeant LaShanna McGhee</b> mcgheel764@detroitmi.gov (313) 596-1221/(313) 900-7190
<b>NPO Aubrey Wade</b> wadea417@detroitmi.gov (313) 618-0785	<b>NPO Robert Barber</b> barberr146@detroitmi.gov (313) 590-5047	<b>NPO Eric Hill</b> hille869@detroitmi.gov (313) 618-0888	<b>NPO Michael Crowder</b> crowderm019@detroitmi.gov (313) 573-7654
<b>NPO Aaron Kraszewski</b> kraszewskia339@detroitmi.gov (313) 618-3386	<b>NPO Roberto Berry</b> berryr896@detroitmi.gov (313) 618-0793	<b>NPO Douglas Nichols</b> nicholsd603@detroitmi.gov (313) 618-0898	<b>NPO Keith Buckman</b> buckmank689@detroitmi.gov (313) 643-0234
<b>NPO Odessa Mitchell-Sanchez</b> mitchello660@detroitmi.gov (313) 400-5964	<b>NPO Nicole Sumpter</b> sumptern973@detroitmi.gov (313) 614-9440	<b>NPO Danyell Robinson</b> robinsond921@detroitmi.gov (313) 600-3354	<b>NPO Larissa Powell</b> powell299@detroitmi.gov (313) 900-9853
<b>NPO Dallas Garner</b> garnerd498@detroitmi.gov (313) 480-2949	<b>NPO Donald Parker</b> parkerd749@detroitmi.gov (313) 720-8903	<b>NPO Marcia Williams</b> williamsm366@detroitmi.gov (313) 720-9076	<b>NPO Alonja Bowlson</b> bowlsona802@detroitmi.gov (313) 900-2840
<b>NPO Lester Johnson</b> johnsonl322@detroitmi.gov (313) 480-3310	<b>NPO Charles Rodgers</b> roddgersc092@detroitmi.gov (313) 670-6244	<b>NPO Rana Asakrieh</b> asakriehr833@detroitmi.gov (313) 900-7824	<b>NPO Maurice Edley</b> EdleyM185@detroitmi.gov (313) 900-7838
<b>NPO Brittany Burks</b> burksb360@detroitmi.gov (313) 500-6818	<b>NPO Brittany McCoy</b> mccoyb359@detroitmi.gov (313) 400-8095	<b>NPO Nicole Jennings</b> wallacen346@detroitmi.gov (313) 643-0052	<b>NPO Blake Jones</b> Jonesb911@detroitmi.gov (313) 900-7527
<b>NPO Jalynda Wolanin</b> wolaninj651@detroitmi.gov (313) 688-0458			



## Information from the **City of Detroit** **Department of Public Works**

Use these guidelines to properly dispose of all waste to  
**prevent being ticketed** and **ensure items are picked up**.

# Curbside Changes

**NEW**

Trash,  
recycling,  
bulk, and yard  
waste will  
be picked up  
**WEEKLY**



**NEW**

You can  
now place  
**household  
renovation  
materials** at  
the curb



### **ACCEPTABLE**

- Wood and lumber (bundle and remove nails, screws and staples)
- Cabinets (remove doors)
- Carpet and padding (bundle and remove staples and nails)
- Toilets
- Paneling (bundle or place in contractor bags, remove nails and screws)
- Tile (in contractor bags)
- Drywall (in contractor bags)
- Each item, bag and bundle must weigh less than 50 lbs.



### **NOT ACCEPTED**

- Concrete, brick, asphalt and shingles
- Tires and other auto parts
- Metal poles and pipes
- Tree trunks
- Hazardous waste including asbestos and lead, liquids and paint (Drop off these items at the Hazardous Waste Facility, 2000 E. Ferry)



# The DOs and DON'Ts of Curbside Collection



## DO

- Place items at the curb by 7 a.m. on collection day but no earlier than 6 p.m. the night before

### TRASH

- Place bagged trash in your black trash container

### RECYCLING

- Empty and rinse items and place them loose in your blue recycling container

### YARD WASTE

- Place yard waste at least 6 feet away from containers. Residents may use a container labeled YARD WASTE on BOTH SIDES.



- Yard waste is collected from April 1 - December 20.
- **BAG:** Place grass clippings, leaves and twigs smaller than 2 inches in diameter in paper, biodegradable bags
- **BUNDLE:** Branches and twigs up to 4 feet long and 4 inches in diameter

### BULK ITEMS

- Place up to 2 cubic yards of bulk and renovation materials at the curb (about the size of two stoves)
- Place items at the curb in separate piles, do not intermingle items
- Renovation materials should be in contractor bags or bundled, be under 4 feet in length and width, and weigh less than 50 lbs.
- Loose material (such as tile and drywall) must be bagged in black contractor bags
- Paneling should be broken down and bundled in pieces 2 feet x 4 feet or smaller
- Cut carpet into strips up to 4 feet wide, rolled and tied into bundles
- Appliances: Remove doors and drain refrigerants
- **REMOVE nails, screws and staples from materials**



## DON'T

- **Do NOT** leave containers at the curb past 9 p.m. on collection day

### TRASH

- **DO NOT** leave bags of trash at the curb
- **DO NOT** place more than one trash container at curbside on collection day. Residents using a second container without DPW approval will be subject to having the second container removed.

### RECYCLING

- **DO NOT** bag recyclables

### YARD WASTE

- **DO NOT** place yard waste in plastic bags or mix yard waste and bulk/renovation materials
- Disposal of yard waste larger than 4 inches in diameter is the resident's responsibility. Take yard waste to J. Fons Transfer Station, Southfield Yard or Davison Yard.

### BULK ITEMS

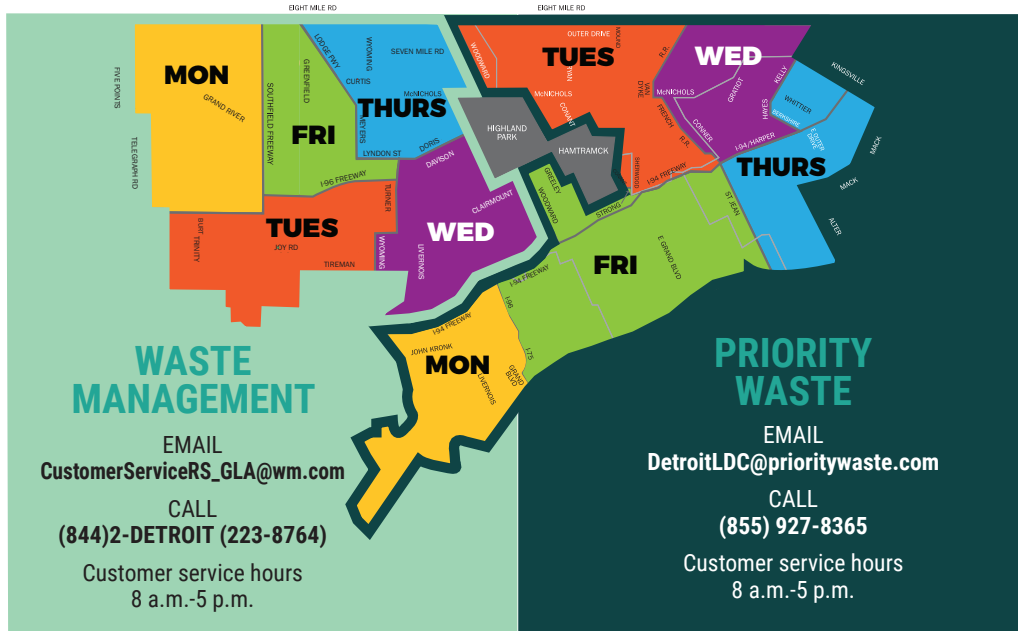
- **DO NOT** place bulk items at the curb that exceed 1000 pounds or 2 cubic yards.
- **DO NOT** place bulk items in front of vacant lots on your block; it will increase the likelihood of it not being collected on your scheduled collection days.
- **DO NOT** place household renovation materials longer than 4 feet in length and width, more than 50 pounds in weight, or loose at the curb.
- **DO NOT** place flammables, explosives, paint, batteries, medical waste, fuel, oil, tires, car parts, needles, radioactive materials, and chemicals. Hazardous waste may be dropped off at the Household Hazardous Waste Facility at 2000 E Ferry St.

# Drop Off Locations

Drop off up to 2 cubic yards of 1,000 lbs of material for free, unless otherwise specified

<b>Southfield Yard</b> 12255 Southfield	<b>Bulk and Yard Waste</b> <b>FREE</b>	Mon - Sat	8 am - 6 pm 8 am - 4 pm	APR 1-OCT 31 NOV 1-MAR 31
<b>Davison Yard</b> 8221 W. Davison	<b>Bulk and Yard Waste</b> <b>FREE</b>	Mon - Sat	8 am - 6 pm 8 am - 4 pm	APR 1-OCT 31 NOV 1-MAR 31
<b>J. Fons Transfer Station</b> 6451 E. McNichols	<b>Bulk and Yard Waste</b> <b>FREE</b>  <b>Renovation Materials</b> <b>PAID</b>	Mon - Sat  Mon - Fri Saturday	8 am - 4 pm 8 am - 12 pm  7 am - 5 pm 7 am - 1 pm	APR 1-OCT 31 NOV 1-MAR 31  APR 1-OCT 31 NOV 1-MAR 31
<b>Recycle Here!</b> 5960 Lincoln	<b>Recyclable Items</b> <b>FREE</b>	Mon & Wed Saturday	10 am - 6 pm 9 am - 3 pm	
<b>Household Hazardous Waste Receiving Facility</b> 2000 E. Ferry	<b>Hazardous Waste</b> <b>FREE</b>	Thursday 4th Saturday	7:30 am - 2 pm 8 am - 2 pm	Items Accepted: Electronics, small appliances, medical waste, fuel, oil, paint, batteries, light bulbs, pesticides, etc.  Items <b>NOT</b> Accepted: Household or commercial trash, bulk or yard waste.

# Curbside Collection Schedule



## COLLECTION DAY EXCEPTIONS

**Yard Waste:** Collection is from **April 1 - December 20**

**Holidays:** Collection is pushed back one day following New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Thanksgiving and Christmas.

For example, if a holiday is on a Monday, and your normal collection day is Friday, you will be serviced on Saturday.

# KEEP DETROIT CLEAN

## END ILLEGAL DUMPING

Please properly dispose of ALL waste. It is prohibited to place items in front of vacant lots and vacant homes. Avoid a ticket by following the guidelines.

Use the **Improve Detroit** mobile app to report illegal dump sites.

Call **9-1-1** to report illegal dumping in progress.

## HAVE TOO MANY BULK ITEMS OR RENOVATION MATERIALS?

Spread the items out over multiple collection weeks, and stay within the 2-cubic yard maximum each week.

DPW also offers affordable paid pick-up for bulk items or renovation materials. Call **313-876-0004** for a quote or more information.



### NEED A WEEKLY REMINDER?

Enroll in weekly text reminders about your curbside collection. Text your street address to **313-800-7905**



**Department of Public Works**  
2 Woodward Avenue – Suite 611  
Detroit, MI 48226

# Recycle Right • Recycle More!

**Clean and place these items loose in the blue container!**

### CARDBOARD

- Boxes
- Towel Rolls
- Cartons



### PLASTIC

- Bottles
- Jugs
- Tubs



### PAPER

- Office Paper
- Newspaper/Mail
- Paper Cups



### METAL

- Tin Cans
- Drinks Cans
- Clean Foil



### GLASS

- Bottles
- Jars (any color)



## TAKE PART



Request a **FREE** blue recycling container. Go to **[DetroitRecycles.org](http://DetroitRecycles.org)**



No plastic bags or plastic wrap.



Do not bag recyclables. No trash.



No tanks or hazardous waste.



No food or liquid.



No clothes or linens.

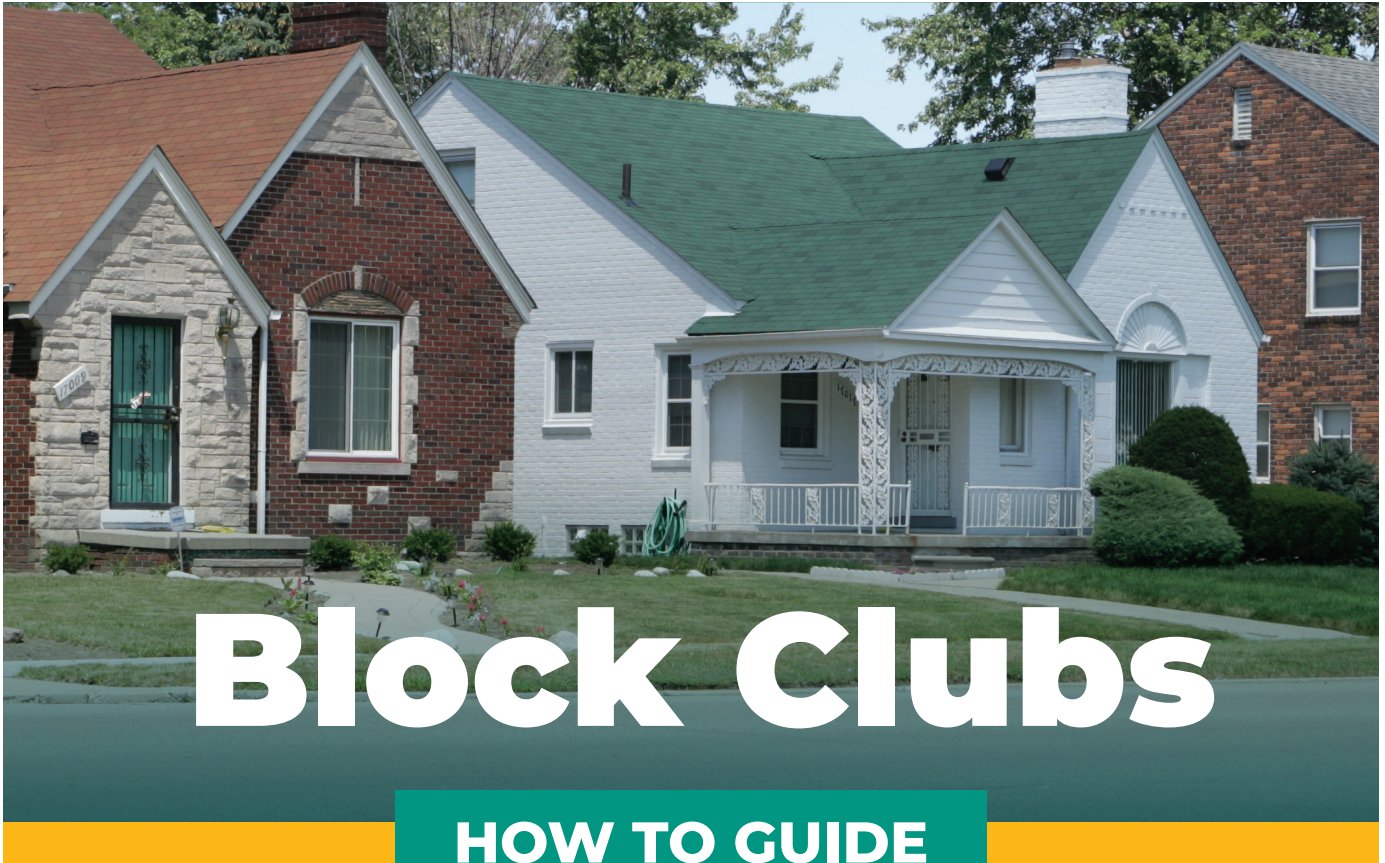


No yard waste or wood.



No chains, hoses, cords, string lights.





# Block Clubs

## HOW TO GUIDE

### **What is a block club and why should you create one in your neighborhood?**

A block club is a neighborhood organization whose members come from the neighborhood and whose purpose is to solve problems of the members, spread information on helpful resources, and create community projects that benefit the area. Block clubs help strengthen the community, and those that participate become better neighbors and better citizens. They improve the health, safety, physical and economic standards of residents, and they develop a spirit of cooperation and social interaction among residents. Knowing your neighbors creates a sense of community.

### **Who is involved?**

Members are anyone in your neighborhood interested in coming together.

### **How to create a block club**

Only a few dedicated people are needed to get your group started. You can recruit more neighbors by passing out flyers or making an announcements in the community, church, or newspapers.

### **Where and when to have your block club?**

Once you gather a few neighbors, decide where and when you'd like to have your meetings. Many groups ask surrounding churches or community organizations if they have space to use. It is common for block clubs to meet once a month for an hour or two.

### **Next steps**

Make it official by contacting your district managers to acquire a block club application and register with the city of Detroit. This is important if your block club chooses to partner with the city to address city services or request street closures for a block club party. The city will also be able to connect your block club with guest speakers and resources and that can be presented at the meetings.

### **Don't know where to start?**

Your district managers are able to provide a helpful block club starter kit and other information and resources to get you on your feet running.

# Resources

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## ANIMALS

### ANIMAL CARE & CONTROL

Want to adopt a pet, get a dog license or see a stray dog? Call Detroit Animal Care and Control with any animal concerns.

**P: (313) 224-6356**

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## BUSINESS

### MOTOR CITY MATCH

Motor City Match helps entrepreneurs locate or expand in Detroit, matching them with the city's best available real estate. The program provides competitive grants, loans and counseling to help businesses thrive. It offers \$600,000 in matching grants quarterly, in addition to small business and construction loans and support services.

[www.motorcitymatch.com](http://www.motorcitymatch.com)

**P: (844) 338-4626**

### MOTOR CITY RE-STORE

Motor City Re-Store gives Detroit's neighborhood businesses a boost in curb appeal through matching grants that improve their storefronts, making our commercial corridors more walkable, more attractive and better for business.

[www.motorcityre-store.com](http://www.motorcityre-store.com)

**P: (844) 749-8359**

### ENTREPRENEURS OF COLOR FUND

The Detroit Development Fund, JPMorgan Chase and the WK Kellogg Foundation together provide business owners greater access to capital and business assistance with loans of \$50,000 to \$150,000 to finance expansion and purchasing of equipment, address short-term cash flow needs and provide contractor lines of credit.

[www.detroitdevelopmentfund.com](http://www.detroitdevelopmentfund.com)

**P: (313) 784-9547**

### BECOME A DETROIT-CERTIFIED BUSINESS

Visit the Civil Rights Inclusion and Opportunity Department at [detroitmi.gov/crio](http://detroitmi.gov/crio) or call **(313) 224-4950**.

## CONTACT THE CITY OF DETROIT

### ILLEGAL DUMPING

Report illegal dumping using the Improve Detroit app. See illegal dumping in progress, call 911.

[www.keeptdetroitclean.com](http://www.keeptdetroitclean.com)

### IMPROVE DETROIT APP

Download Improve Detroit app from the Apple Store or Google Play to report neighborhood issues like non-working streetlights, illegal dumping, running water or potholes.

### DEPARTMENT OF NEIGHBORHOODS

A direct link between the City of Detroit and residents. Call your District Manager for any community concern.

[www.detroitmi.gov/neighborhoods](http://www.detroitmi.gov/neighborhoods)

**P: (313) 224-4415**

# Resources

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## EDUCATION

### DETROIT PROMISE

Free college tuition for high school seniors who live and attend school in Detroit.

[www.detroitpromise.com](http://www.detroitpromise.com)

### DETROIT SCHOOL GUIDE

Find out what schools offer transportation, before- and after-school care, enrichment programs that appeal to children and teens and much more.

[www.detroitschoolsguide.com](http://www.detroitschoolsguide.com)

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## EMPLOYMENT

### DETROIT AT WORK

Connect with jobs, training and employment support.

[www.detroitatwork.com](http://www.detroitatwork.com)

P: (313) 962-WORK

### RETURNING CITIZENS

Detroit at Work connects previously incarcerated individuals to training, recovery programs and jobs

[www.detroitatwork.com](http://www.detroitatwork.com)

P: (313) 922-2232 or (313) 962-WORK

### PROJECT CLEAN SLATE

Project Clean Slate assists residents with expunging criminal convictions to improve access to employment, housing, and educational opportunities.

[www.detroitmi.gov/pcs](http://www.detroitmi.gov/pcs)

### GROW DETROIT'S YOUNG TALENT

GDYT is a citywide summer jobs program that trains ages 14-24 for six weeks in July and August.

[www.gdyt.org](http://www.gdyt.org)

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## EMERGENCY SERVICES

### GLEANERS COMMUNITY FOOD BANK

2131 Beaufait St.

P: (866) 453-2637

Emergency Shelter: (313) 933-6703

### DETROIT RESCUE MISSION MINISTRIES

P: (866) 453-2637

Addiction Helpline: (313) 263-0077

### CROSSROAD OF MI

2424 W Grand Blvd.

P: (313) 831-2787

### ALTERNATIVES FOR GIRLS

903 W Grand Blvd.

P: (313) 361-4000/ ex. 248

### ST DOMINIC'S OUTREACH CENTER

4835 Lincoln St.

P: (313) 831-6070

### CAPUCHIN SERVICES CENTER

6333 Medbury St.

P: (313) 925-1370

### SALVATION ARMY FAMILY STORE & DONATION CENTER

1200 W. Fort St.

P: (313) 964-3639

5858 Vernor Hwy.

P: (313) 436-1256

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# Resources

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## FAMILY SUPPORT

### BRILLIANT DETROIT

Brilliant Detroit is dedicated to building kid success in families and neighborhoods. The organization works to help families with children from birth to eight years old to have what they need to be school ready, healthy and stable. That support comes from providing programming and support year round out of Brilliant Detroit homes in high-need neighborhoods.

*info@brilliantdetroit.org*  
*P: (313) 483-8992*

### STATE OF MICHIGAN BENEFITS

Access state benefits, such as WIC, food assistance, child care subsidies and more through MI Bridges. Visit [NewMIBridges.Michigan.gov](http://NewMIBridges.Michigan.gov) or call 844-799-9876.

### CHILDCARE, SCHOOL AND AFTER-SCHOOL PROGRAMS

You can enroll your child in high-quality child care and education opportunities.

For children under 5, visit [connect4carekids.org](http://connect4carekids.org)

For school-aged children, visit [DetroitSchoolsGuide.com](http://DetroitSchoolsGuide.com)

For after-school program, visit [DiscoverYourSpark.org](http://DiscoverYourSpark.org)

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## FINANCIAL EMPOWERMENT

### OPENING A BANK ACCOUNT

Directly depositing money into your account is faster and safer than getting a check.

For a list of independently-certified safe and affordable bank accounts, visit [DetroitMI.gov/BankOn](http://DetroitMI.gov/BankOn).

For personalized help opening an account, schedule a one-on-one session with a financial empowerment counselor by calling **(313) 322-6222**.

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# Resources

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## HEALTH AND WELLNESS

### HEALTH DEPARTMENT

The Detroit Health Department has an array of services to help keep children and adults well.

[www.detroitmi.gov/health](http://www.detroitmi.gov/health)

P: (313) 876-4000

### LEAD SAFE DETROIT

Learn more about resources available for dealing with lead in homes.

[www.detroitmi.gov/LeadSafe](http://www.detroitmi.gov/LeadSafe)

P: (313) 876-0133

### HOMELESS RESOURCES

Detroiters experiencing a housing crisis and seeking resources or a shelter should contact Coordinated Assessment Model Detroit.

P: (313) 305-0311

## HOUSING AND TAXES

### RENTAL COMPLIANCE

Find out if your landlord is compliant, file a complaint or learn your obligations as a renter or landlord.

[www.detroitmi.gov/rental](http://www.detroitmi.gov/rental)

P: (313) 628-2451

### DETROIT LAND BANK

For inquiries on side lot sales, home auctions, Rehabbed and Ready homes.

[www.buildingdetroit.org](http://www.buildingdetroit.org)

P: (313) 974-6869

### DETROIT HOME MORTGAGE

Detroit Home Mortgage assists individuals wanting to buy and fix up a home or to buy a renovated home.

[www.detroitmhomemortgage.org](http://www.detroitmhomemortgage.org)

### 0% HOME REPAIR LOAN

0% interest loans to help Detroit homeowners invest in and repair their homes.

[www.detroitmhomeloans.org](http://www.detroitmhomeloans.org)

### TAX FORECLOSURE

Wayne County Treasurer

[www.treasurer.waynecounty.com](http://www.treasurer.waynecounty.com)

### CITY OF DETROIT CITIZEN TAX HELP CENTER

P: (313) 224-3560

### DETROIT RELIEF FUND

Helps to eliminate the current year's property taxes and pay off property tax debt for homeowners at no cost

Call 313 2244-0274 or visit

[WayneMetro.org/property tax](http://WayneMetro.org/property tax).

## INTERNET SERVICES

### CONNECT 313

Connect 313 provides Detroiters with access to appropriate computer devices, Internet connection, technical support and digital resources for improved learning, employment and well-being.

[connect313.org](http://connect313.org)

P: (313) 241-7618

### INTERNET ACCESS

Receive a discount of up to \$30 per month toward broadband service and a one-time discount of up to \$100 to purchase a digital device through the Affordable Connectivity Program.

To apply, call Connect 313 at (313) 241-7618.

# Resources

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## LEGAL SERVICES

### LAKESHORE LEGAL AID

Lakeshore Legal Aid is a non-profit law firm that provides a range of free civil legal services to people who are low income, seniors, and survivors of domestic violence and sexual assault in our communities.  
[www.michiganlegalhelp.org](http://www.michiganlegalhelp.org)  
P: (586) 510-1814

### MICHIGAN COMMUNITY RESOURCES

Michigan Community Resources delivers free legal services to non-profit organizations building neighborhoods in Detroit and throughout Michigan.  
[www.mi-community.org](http://www.mi-community.org)  
P: (313) 962-3171

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## SENIORS

### SENIOR HOUSING

Michigan State Housing Development Authority  
[www.michigan.gov/mshda](http://www.michigan.gov/mshda)  
P: (313) 456-3540

### MEALS ON WHEELS

Nutritious meals for homebound seniors and people with disabilities available during the week  
[www.detroit seniorsolution.org](http://www.detroit seniorsolution.org)

### DETROIT AREA AGENCY ON AGING

[www.detroit seniorsolution.org](http://www.detroit seniorsolution.org)  
P: (313) 446-4444

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## TRANSPORTATION

### DETROIT DEPARTMENT OF TRANSPORTATION

DDOT reduced fare program for senior citizens, riders with disabilities and Medicare recipients.  
[www.detroitmi.gov/DDOT](http://www.detroitmi.gov/DDOT)  
P: (313) 933-1300

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## UTILITY ASSISTANCE

### HEATING BILLS

THAW (The Heat and Warmth Fund) provides utility assistance to income-eligible households.  
[www.thawfund.org](http://www.thawfund.org)  
P: (800) 866-8429

### WATER RESIDENTIAL ASSISTANCE PROGRAM (WRAP)

Get bill assistance through WRAP  
[www.waynemetrol.org/wrap](http://www.waynemetrol.org/wrap)  
P: (313) 386-9727

### WATER BILLS

Payment plans with the Detroit Water and Sewerage Department  
P: (313) 267-8000

### HELP WITH PAYING UTILITIES

For help with electricity and gas bills, visit [uwsem.smapply.org](http://uwsem.smapply.org) or call (844) 211-4994.  
For help with water bills, visit [WayneMetro.org/wrap](http://WayneMetro.org/wrap).

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# Improve Your Neighborhood with the Tap of a Button



**Reporting a neighborhood problem to the City is easier than ever!**



Pick your problem from a list based on your location



Add a photo to help City staff quickly identify the problem



You may comment on your submission



Get notified when the status of the issue is updated



## YOU CAN REPORT

- Illegal dumping sites
- Potholes
- Traffic signal problem
- Street light out
- Tree problems
- Blocked catch basin
- Running water
- Fire hydrant issues
- Cave ins (sink holes)
- And more

Download the Improve Detroit app from Google Play or the Apple Store





# Be Safe

Know when an emergency impacts your area



## Would you like to get timely emergency notifications pertaining to the city of Detroit?

Detroit Alerts 365 is a free system that sends Detroit-specific emergency notifications through the CodeRED emergency notification system—a system used by emergency services teams and municipalities nationwide.

- Choose your preferred alert methods: telephone, text message, and/or email.
- Alerts are available in four languages: English, Spanish, Arabic, and Bangla

### Sign up today!

Visit [detroitalerts365.org](http://detroitalerts365.org) or text "DetroitAlerts365" to 99411.



**DETROIT**  
**ALERTS 365**



Media Services

## DETROIT CONNECTED

Watch live City of Detroit public TV,  
including City Council sessions,  
without cable



### DOWNLOAD TODAY!

Search "Detroit Connected" on the app store or scan the QR barcode



# Important Numbers

DEPARTMENT	PHONE
Buildings, Safety Engineering & Environmental Main	(313) 224-2733
Business License Center (Permits)	(313) 224-0301
Abandoned/Dangerous Buildings	(313) 224-3215
Environmental Enforcement	(313) 876-0426
City Clerk's Office	(313) 224-3260
Dept. of Neighborhoods	(313) 224-4415
Detroit City Council, Main	(313) 224-3443
Detroit Dept of Transportation	(313) 933-1300
Detroit People Mover	(313) 224-2160
Detroit Police Department	
Report a Drug House	(313) 224-DOPE (3673)
Non-Emergency Calls	(313) 267-4600
Elections Department	(313) 876-0190
Fire Department	(313) 596-2900
Arson Tip	(313) 596-2940
General Services Department	(313) 628-0900
Forestry	(313) 871-5461 24-hr: (313) 590-3336
Report overgrown grass(vacant lots)	(313) 224-5555
Health Department	(313) 876-4000
Animal Care and Control	(313) 224-6356
Substance Abuse	(800) 467-2452
Dental (only on Wednesday)	(313) 305-0440
Housing and Revitalization Department	(313) 224-6380
Mayor's Office, Main	(313) 224-3400
Municipal Parking Department	(313) 221-2500
Parking Violations	(313) 963-9630
Auto Recovery	(313) 267-4639
Office of Sustainability	(313) 224-9496
Office of the Chief Financial Officer	
Assessment Division	(313) 224-3011
Income Tax Division	(313) 224-3315
Property Tax Assessment	

DEPARTMENT	PHONE
Board of Review (Tax Appeal)	(313) 628-0722
Property Tax Division	(313) 224-3560
Ombudsman	(313) 224-6000
Parks & Recreation Division	(313) 224-1100
Planning and Development Department	(313) 224-1339
Police and Fire Emergencies	CALL 9-1-1
Public Lighting Authority	(313) 324-8290
Street Lights Out	(313) 267-8140
Public Works, Department of	(313) 224-3901
Alley Repairs	(313) 224-0033
Paid Pickup	(313) 876-0004
Sidewalk Repairs	(313) 224-3954
Traffic Signal Outage	(313) 224-1610
Missing Parking Signs	(313) 224-1610
Water and Sewerage Department	
Broken Fire Hydrant	(313) 267-7401
Broken Water Mains	(313) 267-7401
Bill Payment Assistance & Options	(313) 267-8000
Special Events	(313) 269-7409

## Other Important Resources

Waste Management <a href="http://www.wm.com/us/en/location/mi/detroit">www.wm.com/us/en/location/mi/detroit</a>	(844) 2-DETROIT or (844) 233-8764
GFL Environmental (Trash) <a href="http://www.gflusa.com">www.gflusa.com</a>	(844) 464-3587
Birth and Death Records	(313) 967-6938
Detroit Employment Solutions Corp	(313) 876-0674
Detroit Housing Commission	(313) 877-8000
Detroit Land Bank Authority	(313) 974-6869
DLBA Demolitions	(313) DET-DEMO
DLBA Lot and House Sales	(313) BUY-DLBA
DTE Energy	(800) 477-4747
SMART Transportation	(866) 962-5515
State of Michigan DNR/Belle Isle Park	(517) 284-5815
Wayne County Delinquent Taxes	(313) 224-5990

# DETROIT FOR LIFE

**Motor City Match**  
awarded me **\$20,000**  
to start my business.

**All because  
I live in Detroit!**



Scan QR Code  
to learn more  
about the program





**Get City updates directly  
to your email or text**

Scan the QR barcode or visit  
**[www.detroitmi.gov](http://www.detroitmi.gov)** to subscribe