



# From the Pen of Bruce Simpson, The City of Detroit Ombudsman

*"Improving Your Quality of Life on a Daily Basis"*

*The Office of the Ombudsman Celebrates  
50 Years of Service!*  
(1974-2024)



Dear Detroiters,

## ***It's Budget Time!***

As we approach a pivotal moment in our work at the Office of the Ombudsman, I want to express my heartfelt gratitude to each of you for your unwavering support and involvement over the years. I am preparing to submit my final set of 2025-2026 Fiscal Analysis and Budget Recommendations on Monday, March 31st at 10:00a.m. before our Detroit City Council. I am reminded of the incredible collaboration of my team, and I have enjoyed addressing the needs and concerns of our community. Through the many complaints we have addressed, we have tackled challenges and pursued initiatives that truly make a difference in the lives of many.

I do hope the prior Fiscal Analysis and Budget Recommendations over the last ten (10) years will continue to advance our shared goals for a better community and quality of life for all Detroiters. Your continued communication with the Office of the Ombudsman will allow us to help you resolve your issues when you need it. It will also allow my office to comprehensively investigate the matter and examine policies, procedures, practices, and ordinances.


We encourage you to continue contacting our office after you've made an effort to address your concerns with the various City departments. Our dedicated team is here to support you and will make every attempt to ensure that your issues are resolved efficiently. We are committed to working for you and providing the assistance you need.

Thank you once again for your continued support and partnership. I look forward to seeing how our recommendations will be implemented and the positive changes they will bring.

Sincerely,  
***Bruce Simpson, Ombudsman***  
***City of Detroit***



Coleman A. Young Municipal Center 2 Woodward, Rm 114 | Detroit, MI 48226  
Monday through Friday (open to the public) 8:30 A.M. – 4:30 P.M.

(313) 224-6000 (Office)  
 Bruce Simpson Ombudsman

Ombudsman@detroitmi.gov  
 cityofdetroitombudsman