



# Process for Impacted Residents

## February 17, 2025 Beard/Rowan Water Main Break

The City of Detroit is committed to helping residents affected by the 54-inch water main break near Beard Street and Rowan Street.

### If your property was damaged due to flooding, do these things:

1

If you need temporary housing, transportation to get to and from work, or other assistance, call 313-774-5261.

2

If it is safe to visit your property or enter your home, document your losses now with photos of the damage.

3

File a claim now with your insurance company if you have insurance.

4

Allow City of Detroit Building, Safety Engineering, and Environmental Department (BSEED) Inspectors to assess your home. Review and sign the release waiver.

5

A DWSD contractor will be assigned to your home and an appointment will be scheduled with you to move debris, clean and sanitize basements, and make repairs, if necessary to have heat, hot water and/or electricity restored.

6

Submit Notice of Claim with the Detroit Water & Sewerage Department (DWSD) as soon as possible - [www.detroitmi.gov/waterdamageclaims](http://www.detroitmi.gov/waterdamageclaims) (no need to submit a claim with the Great Lakes Water Authority).

7

DWSD or our representative will contact you after your Notice of Claim form is submitted to discuss the damage and may request additional information.

If you need assistance completing the Notice of Claim form,  
please call 313-774-5261