



# Virtual Community Input Meeting

July 2024





# \$30.8M FTA Grant Benefits DDOT



# City Awarded \$30.8M FTA Grant



- Grant allows DDOT to continue conversion to clean energy coaches
- DDOT will purchase 21 new hybrid buses as well as its first 4 hydrogen fuel-cell coaches
- 25 new coaches will replace diesel buses nearing the end of their life span with clean energy models





# East Jefferson Enhancement Updates



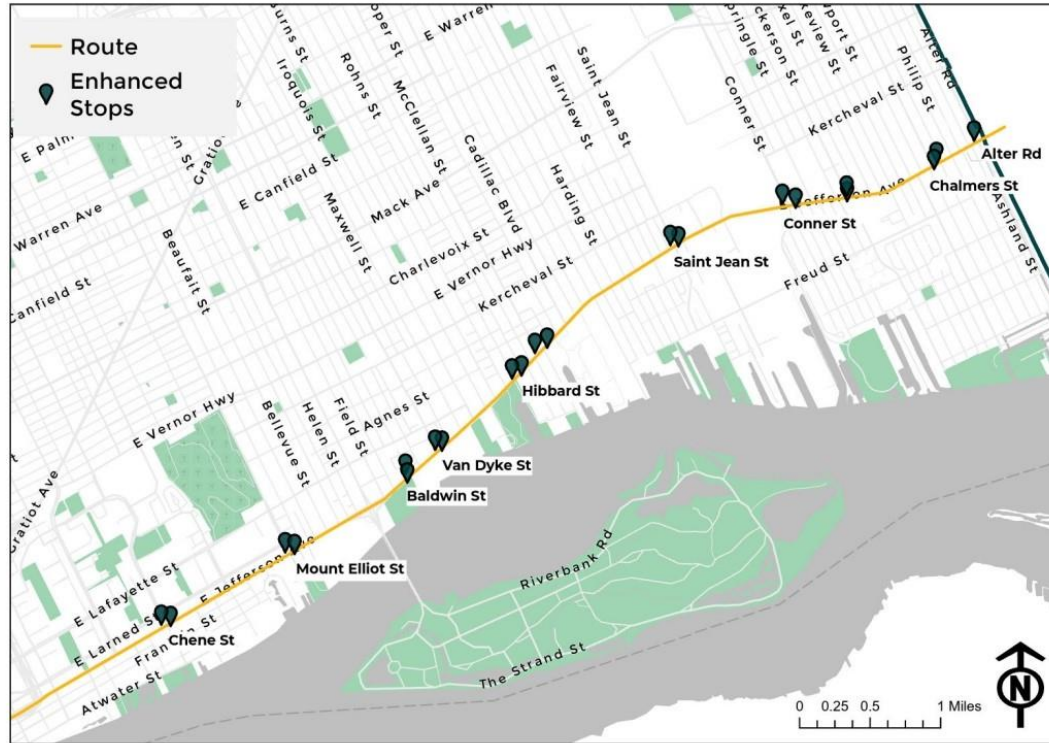
# East Jefferson Ave. Enhanced Corridor Amenities



2. Fall 2024

# Enhanced Corridor Stops on Route 9–Jefferson

## Proposed Enhanced Stops on 9 Jefferson



**\*Note: Existing stops on the corridor will not be removed**

# East Jefferson Ave. Enhanced Corridor Timeline Update for 2024

April 23: Architecture and Engineering (A&E)  
Kickoff Meeting

May 6: Existing Conditions Analysis Began

May 22: Field Visit with A&E Vendor, DDOT, DPW

**July 3 - 19: 60% Design Review**

# East Jefferson Ave. Enhanced Corridor Timeline Update for 2024

September 3: Permitting Estimated Completion

September 5: 100% Design Estimated Completion

September 5 – October 18: Construction procurement

October 28 forward: Construction





# TEO Graduation



# Congratulations to our 5 New TEOs!



#DRIVEDDOT

# DDOT RECRUITMENT

## TEO Status

DDOT currently has **490** active operators.

- **17** inactive operators





# Passenger Code of Conduct



A green-tinted photograph of a city street. In the foreground, a large bus is partially visible, with the number '1517' on its front. In the background, a person is riding a bicycle on a sidewalk. The scene is overlaid with a semi-transparent green filter.

# Paratransit Update Q2 of Calendar Year '24



# PARATRANSIT

Q2 of 2024 Calendar Year			
	Safe Service (Accidents)	Reliable Service (On-Time Performance)	Customer-Oriented Service
<b>Big Star</b>	<ul style="list-style-type: none"><li>• 0 Preventable</li><li>• 0 Non-Preventable</li><li>• 2 Injuries</li></ul>	<ul style="list-style-type: none"><li>• 99.1% Weekday</li><li>• 98.1% Sunday</li><li>• 98.6% Saturday</li><li>• 99% Total</li></ul>	<ul style="list-style-type: none"><li>• Out of 24,225 Trips</li><li>• 7 Complaints taken</li><li>• 6 Valid</li><li>• 1 Invalid</li></ul>
<b>Checker</b>	<ul style="list-style-type: none"><li>• 0 Preventable</li><li>• 0 Non-Preventable</li><li>• 0 Injury</li></ul>	<ul style="list-style-type: none"><li>• 98.8% Weekday</li><li>• 99.2% Sunday</li><li>• 99.2% Saturday</li><li>• 98.8% Total</li></ul>	<ul style="list-style-type: none"><li>• Out of 12,490 Trips</li><li>• 4 Complaints taken</li><li>• 3 Valid</li><li>• 1 Invalid</li></ul>
<b>Delray</b>	<ul style="list-style-type: none"><li>• 0 Preventable</li><li>• 1 Non-Preventable</li><li>• 0 Injuries</li></ul>	<ul style="list-style-type: none"><li>• 98.6% Weekday</li><li>• 98.7% Sunday</li><li>• 99% Saturday</li><li>• 98.7% Total</li></ul>	<ul style="list-style-type: none"><li>• Out of 12,493 Trips</li><li>• 6 Complaints taken</li><li>• 6 Valid</li><li>• 0 Invalid</li></ul>

# PARATRANSIT

Q2 of 2024 Calendar Year			
	Safe Service (Accidents)	Reliable Service (On-Time Performance)	Customer-Oriented Service
MOE	<ul style="list-style-type: none"><li>• 0 Preventable</li><li>• 2 Non-Preventable</li><li>• 1 Injury</li></ul>	<ul style="list-style-type: none"><li>• 99.5% Weekday</li><li>• 99.6% Sunday</li><li>• 99.5% Saturday</li><li>• 99.5% Total</li></ul>	<ul style="list-style-type: none"><li>• Out of 12,701 Trips</li><li>• 2 Complaints taken</li><li>• 2 Valid</li><li>• 0 Invalid</li></ul>
PEX	<ul style="list-style-type: none"><li>• 0 Preventable</li><li>• 2 Non-Preventable</li><li>• 2 Injuries</li></ul>	<ul style="list-style-type: none"><li>• 99% Weekday</li><li>• 99.6% Sunday</li><li>• 99.4% Saturday</li><li>• 99.1% Total</li></ul>	<ul style="list-style-type: none"><li>• Out of 16,589 Trips</li><li>• 6 Complaints taken</li><li>• 6 Valid</li><li>• 0 Invalid</li></ul>

# PARATRANSIT

Q2 of 2024 Calendar Year			
	Safe Service (Accidents)	Reliable Service (On-Time Performance)	Customer-Oriented Service
DDOT			<ul style="list-style-type: none"><li>• 22 Complaints taken</li><li>• 19 Valid</li><li>• 3 Invalid</li></ul>
System	<ul style="list-style-type: none"><li>• 0 Preventable</li><li>• 5 Non-Preventable</li><li>• 5 Injuries</li></ul>	<ul style="list-style-type: none"><li>• 99% Weekday</li><li>• 98.7% Sunday</li><li>• 99.1% Saturday</li><li>• 99% Total</li></ul>	<ul style="list-style-type: none"><li>• Out of 78,498 Trips</li><li>• 47 Complaints taken (.060%)</li><li>• 42 Valid</li><li>• 5 Invalid</li></ul>





# DDOT Transit Ambassadors



# Meet our New Transit Ambassadors!



**Transit Ambassador Nija**



**Transit Ambassador Kazha**

# DDOT Communications





# DDOT in the Community



# DDOT at Disability Pride Month Event





# Upcoming Meetings



# UPCOMING MEETINGS

**Local Advisory Council Meeting**  
Tuesday, August 20, @10a.m.

**Community Input Meeting**  
Thursday, September 19, @5 p.m.



# Thank You

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## Website

[detroitmi.gov/ddot](https://detroitmi.gov/ddot)

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## Social Media

   @RideDDOT

