

# FREQUENTLY CALLED NUMBERS

## City of Detroit

Mayor's Office ..... 313-224-3400  
 City Council ..... 313-224-3443  
 City Clerk ..... 313-224-3270

**Board of Police Commissioners ..... 313-596-1830**

**Complaints against Police/DPD Staff ... 313-596-2499**

Police/Fire/Health Emergency ..... 911  
 Police Telephone Crime Reporting ..... 313-267-4600  
 • Chief of Police ..... 313-596-1800  
 • Detroit Detention Center ..... 313-596-2242  
 • Prisoner Info Hotline ..... 313-267-4601  
 • Detroit Police Victim Assistance ..... 313-833-1660  
 • Vehicle Tows/impoundments ..... 313-596-8832  
 • Abandoned Vehicles ..... Use **Improve Detroit** app  
 or **Report to Precinct**

• Downtown Services ..... 313-237-2850  
 • 2nd Precinct ..... 313-596-5200  
 • 3rd Precinct ..... 313-596-5300  
 • 4th Precinct ..... 313-596-5400  
 • 5th Precinct ..... 313-596-5500  
 • 6th Precinct ..... 313-596-5600  
 • 7th Precinct ..... 313-596-5700  
 • 8th Precinct ..... 313-596-5800  
 • 9th Precinct ..... 313-596-5900  
 • 10th Precinct ..... 313-596-1000  
 • 11th Precinct ..... 313-596-1100  
 • 12th Precinct ..... 313-596-1200

Animal Control ..... 313-922-DOGS (3647)

Board of Ethics ..... 313-224-9521

Buildings, Safety, Engineering & Environmental

• Main ..... 313-224-2733  
 • Business License ..... 313-224-3179  
 • Dangerous Buildings ..... 313-224-3215  
 • Environmental Affairs ..... 313-471-5115

D-DOT ..... 313-933-1300 or 313-224-4400

Employment (City Jobs) ..... [www.detroitmi.gov](http://www.detroitmi.gov)

Finance Department

• Citizen Tax Help Center ..... 313-224-3315  
 • Property Tax Division ..... 313-224-3560

Illegal Dumping ..... 313-267-4600

Institute for Population Health ..... 313-309-9350

• COVID/Diseases/HIV ..... 313-876-4000

Inspector General ..... 313-964-TIPS (8477)

Municipal Parking ..... 313-221-2500

Ombudsman Office ..... 313-224-6000

Parks & Recreation ..... 313-224-1100

Potholes/Sidewalk/Street Repair ..... 313-224-0033

Street Light Outage/Installation ..... 313-324-8290

Trash Pickup (weekly & bulk)

• Westside ..... 844-233-8764

• Eastside & Southwest ..... 844-464-3587

Tree Removal (Emergency) ..... 313-871-5461

• 24-Hour Line ..... 313-590-3336

Traffic Signal (outage/malfunction) ..... 313-267-4100

Water Main Break ..... 313-267-7401

Water Bill Assistance (WRAP) ..... 313-267-8000

## Community Programs

CrimeStoppers ..... 1 800-Speak UP 800-773-2587

THAW (Heat Assistance) ..... 800-866-8429

United Way of Southeast Michigan ..... 211

Community Help Line ..... 311

Birth/Death Certificates ..... 313-224-0270

Mental Health/Opioid Crisis/Trauma ..... 988

## Civilian Public Safety Training Programs

CERT Community Emergency Response Team

..... 313-596-2590

Citizens Police (DPD) Academy ..... 313-596-2520

## WEBSITE/APPS



**Commissioner Cedric Banks • District 3**  
**313-920-4237 • [banks3bopc@detroitmi.gov](mailto:banks3bopc@detroitmi.gov)**

### BOPC Administration

Detroit Public Safety Headquarters  
 1301 Third St., Suite 767 • Detroit, MI 48226  
 313-596-1830 • [bopc@detroitmi.gov](mailto:bopc@detroitmi.gov)

### BOPC Office of the Chief Investigator

900 Merrill Plaisance Street • Detroit, MI 48203  
 313-596-2499

[www.detroitmi.gov/BOPC](http://www.detroitmi.gov/BOPC)

D I S T R I C T 3

**POLICE COMMISSIONER**

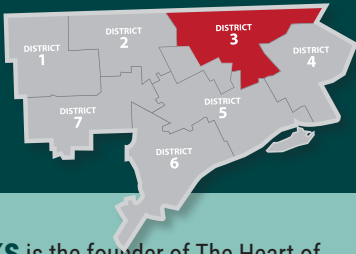
**Cedric  
 BANKS**



**BOARD OF  
 Police Commissioners**

ACCOUNTABILITY THROUGH CIVILIAN OVERSIGHT

## POLICE COMMISSIONER Cedric Banks



**Cedric Banks** is the founder of The Heart of Jesus International Deliverance Church, where he has served as its Senior Pastor since 2006. He also is the author of several books and a freelance writer for multiple prominent publications.

A native Detroiter, he graduated from Cody High School and earned his degree in Chaplaincy through the International Police and Fire Chaplains Association Bible College, where he also was certified in grief counseling.

Commissioner Banks has been serving in the community for many years. Metro area residents know him for organizing or hosting job fairs, marriage and single enrichment conferences, human trafficking awareness forums, and events celebrating seniors and cultivating youth. He believes strongly in connecting the community with resources for nutrition and health and for financial literacy and empowerment. Commissioner Banks is an entrepreneur as well and has created jobs for returning citizens and those with disabilities.

Numerous civic and community organizations have honored Commissioner Banks for his service and leadership. His countless awards and achievements include the Michigan Chronicle's Pastor Salute as one of the Top 50 Pastors in the region; an Appreciation Award from Black Family Development; the Pastor of the Month Award from the Detroit Praise Network (formerly Praise 102.7); and the Distinguished Service Award from the Detroit City Council.

Police Commissioner Cedric Banks won election in November 2021 and represents District 3. The district includes almost all of the 11th Precinct and part of the 9th Precinct. The district also includes small areas of the 5th, 7th, and 12th Precincts.

# About the Detroit Board of Police Commissioners

## The Board of Police Commissioners

(BOPC) is comprised of 11 members. Seven (7) are elected by districts like City Council members, and four (4) are at-large mayoral appointees approved by the Council. All 11 Board members serve without compensation as a vital civilian board to help ensure police powers and practices comply with Constitutional protections and community policing standards.

The 1974 City Charter first established a civilian oversight board. The BOPC derives its current powers and duties from the 2012 Charter, which strengthened independent, citizen oversight.

**Authority:** The Board has supervisory control and oversight of the Police Department.

**Meeting Schedule:** The Board is required to meet at least once each week but may vote to recess during the Thanksgiving, Christmas and New Year holidays. All meetings are held in accordance with the Open Meetings Act.

## Specific Duties:

- Establish policies, rules and regulations in consultation with the Chief of Police, and with the approval of the Mayor
- Review and approve the departmental budget before its submission to the Mayor
- Receive and resolve any complaint concerning the operation of the Police Department except those involving criminality
- Act as final authority in imposing or reviewing discipline of employees of the department
- Make an annual report to the Mayor, the City Council, and the public of the department's activities during the previous year, including the handling of crime and complaints, and of future plans

## Other Board Responsibilities:

**Staff\*:** The Board appoints a Board Secretary and a Chief Investigator, along with other investigators to handle citizen complaints against police/DPD.

**Chief of Police:** Whenever the Chief of Police position becomes vacant, the Board is responsible for conducting a professional search to identify qualified candidates. The Board submits a list of the final candidates to the Mayor, who makes the appointment subject to City Council approval.

**Police Personnel:** The Board appoints a civilian as Director of Police Personnel. The Board also approves all promotions made within the Police Department.

**Office of the Chief Investigator (OCI):** OCI investigates citizen complaints against police and other DPD staff and reports findings to the Board.

Contact OCI to file a complaint against police officers or any other Police Department employee:



313-596-2499



[www.detroitmi.gov/BOPC](http://www.detroitmi.gov/BOPC)



900 Merrill Plaisance Street  
Detroit, MI 48203

The Board of Police Commissioners meets weekly on Thursday at 3 p.m. at Detroit Public Safety Headquarters, 1301 Third Street, except for the second Thursday of the month when the BOPC holds community meetings at 6:30 p.m. at various locations. The BOPC may hold committee meetings. For meeting schedules, videos, Zoom ID and other information, visit

[www.detroitmi.gov/BOPC](http://www.detroitmi.gov/BOPC)

\* All Board appointments are civilian and serve at the pleasure of the Board.