



SAFETY PLAN

ROBOTS

AUTONOMOUS SAFETY FEATURES

- Robots will be equipped with extensive safety features including automatic stop, dynamic obstacle detection, and more

TWO MONITORING CHANNELS

- For pilot periods, robots will be followed in-person for monitoring and issue resolution
- Robots are remotely monitored/driven in a 1:1 human to bot ratio through challenging situations

SIDEWALK OPTIMIZATION

- Robot partner will be optimized for sidewalks and will avoid busy roadways

DATA SECURITY

PERSONAL INFORMATION (PII)

- Phone numbers will be needed for participant communication but will be anonymized and deleted monthly along with pickup addresses

CAMERA FOOTAGE

- Footage around the bots is captured to improve routing, train the system, and improve guest experience
- Data will be deleted at the conclusion of the pilot

ANONYMIZED FEEDBACK

- Surveys will be anonymized with no personal information being captured other than customers' first names