Exploring Community Needs Assessments

WITH GQJ GRANTS

Presentation for NOF Grantees | City of Detroit HRD

Welcome

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Meet George Q. Jackson, GPC

- Nonprofit, fundraising, and grants professional
- 20 years in the nonprofit sector
- Focus: HOPE, Boys & Girls Clubs of SE Michigan,
 Oakland University
- Currently: Director of Grants Management,
 Michigan Science Center

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Supporting: Hannah Colborn

- HC Communications & Design, LLC strategic communications, visual storytelling, facilitation support
- Master of Community Development, University of Detroit Mercy;
 Concentration in Organizational Development
- Association of Fundraising Professionals Fisher Fellow '21
- By day: Director of Marketing & Digital Strategy,
 Michigan Community Resources



Session Agenda

- i. Presentation: Assessment as Tool for Community Impact
- ii. Small Group Breakouts: Practicing Community Assessment
- iii. Break
- iv. Report-out and Discussion
- v. Additional Resources

Session Principles

✓ Investment resulting in an engaged and more effective group

✓ Establishing and sticking to principles helps create an effective and productive meeting.



Public Service in Detroit

Nonprofits form a major part of the social infrastructure in Detroit.

These organizations fill gaps, advocate, and promote positive change.

Nonprofits that serve low-income communities exist in a complex and dynamic environment.



Neighborhood Opportunity Fund

- Provided by City Council since 1976
- Funds public service programs proposed by nonprofit and neighborhood service organizations
- Improves social conditions in low-income communities
- Provides access and connections to resources and technical assistance like...

Me!

- I'm helping NOF recipients learn how to conduct a community needs assessment.
- I'm also here to help you realize the transformative power of listening and engaging with your community.



Exploring Community Needs Assessment

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Big Questions:

- What are community needs?
- Why conduct a community needs assessment?
- When should you conduct a community needs assessment?
- Who should be involved in the needs assessment?
- What are the benefits of a community needs assessment?

What are community needs?

- Can be social, economic, environmental, and health-related
- Examples include basic needs, socio-economic, health and well-being, safety, etc.

Why conduct a needs assessment?

- Crucial for promoting well-being, improving quality of life, and fostering sustainable development
- Enables evidence-based decision making, fosters community engagement, guides resource allocation, and supports sustainable and impactful interventions

When should you conduct an assessment?

- Any time! (depending on context and goals)
- Regular assessments can keep you up-to-date on needs and make informed decisions.
- Engaging community in the process fosters ownership and ensures their voices are heard.



What are some common scenarios for conducting a needs assessment?

Common Scenarios

- ✓ Planning for community development
- ✓ Formulating strategic plans
- ✓ Evaluating existing programs
- ✓ Securing funding
- ✓ Responding to changing circumstances
- ✓ Addressing crisis situations



Who should be involved in the needs assessment?

Who should be involved?

- Community residents
- Community leaders
- Local organizations and nonprofits
- Businesses and economic development agencies
- Educational institutions
- Health and social service providers
- Government representatives
- Cultural and ethnic organizations

Who should be involved?

 Recognize all segments of the community particularly those that may be historically marginalized or underrepresented

What are the benefits?

- Provide essential tools for understanding, prioritizing, and addressing priorities
- Empower residents, inform decision-making, promote collaborative efforts
- Leads to targeted, sustainable, and impactful interventions



What resources do you need to complete a needs assessment?

What resources do you need?

- At minimum, you need:
 - o Basic communication tools (e.g., phone, email)
 - Small budget for printing or meeting logistics
 - At least one dedicated individual with basic research, communication, and organizational skills
- Community assessment doesn't have to be resource-intensive

What resources do you need?

- Some low-cost options include:
 - o utilizing existing data
 - o administering firsthand interviews
 - o conducting focus groups and online surveys
 - o facilitating community mapping or participatory assessment processes
 - o collaborate with partners

Break

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Breakout Discussion

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BREAKOUT DISCUSSION

How would you define your community?

Name some assets in your community.

How would you collect data on your community?

How would you compile a community needs assessment report?

How would you create an action plan for assessment activities?

Breakout Discussion

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Closing GQJ Grants

Additional Resources

- Community Toolbox Needs Assessment Guide,
 University of Kansas
- Community Tool Box, University of Kansas
- HRD and other city departments
- Other published reports or data

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