



CITY OF DETROIT
GENERAL SERVICES DEPARTMENT

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To: Council President Pro Tempore James E. Tate Jr.

From: Crystal Perkins, Director, General Services Department

Date: March 31, 2023

Re: Responses to General Services Department FY 2023-24 Budget Questions

Please find below responses to your questions sent on March 24, 2023, regarding the proposed Fiscal Year 2024 Proposed Budget for the General Services Department.

1. What is the average response time for graffiti removal from submissions in the Improve Detroit app?

Our average response time to close out the graffiti removal request submitted via the Improve Detroit app is 3.8 days.

2. How many GSD staff are responsible for graffiti abatement?

7 FTEs, comprised of 11 staff members, are budgeted for FY 24 in CC 472170-Graffiti Removal.

3. Does GSD have a system for determining priority alleys? If so, please share.

We address alley clean-up requests on a first come first served basis, provided there is a community block club in place and a tour/survey has been completed with our staff member and a representative from the block club.

4. Please share GSD's plan to replace the two (2) aged bandwagons.

The bandwagons were put into service in August 1999. They are aged and out of their life cycle, which is projected to be 10 years. We are researching the cost to replace or rent this type of equipment; however, the bandwagons remain in service.