



CITY OF DETROIT  
DEPARTMENT OF INNOVATION  
AND TECHNOLOGY (DoIT)

2 WOODWARD AVENUE  
1212 COLEMAN A. YOUNG MUNICIPAL CENTER  
DETROIT, MICHIGAN 48226  
PHONE 313 • 224 • 2900

**To:** Council Member Mary Waters  
**Through:** Mary Sheffield, City Council President  
**From:** Art Thompson, Director  
**Date:** March 24, 2023  
**Re:** Responses to Questions on DoIT's FY 2024 Budget

Please find below responses to your questions sent on March 9, 2023, regarding the proposed Fiscal Year 2024 Proposed Budget for the Department of Innovation and Technology (DoIT).

**1. Please detail the costs that are being absorbed into DoIT's Operating Supplies budget for FY24 from Nondept as well as those cost's fluctuations YoY**

*The increase in Operating Supplies is due to \$500K in hardware maintenance and \$15.8 million in software maintenance that were moved from Non-Departmental. Hardware maintenance includes items such as server maintenance, network wiring, and fiber maintenance. Software maintenance includes all enterprise software that supports City employees, such as Microsoft, Oracle, Smartsheet, and UltiPro.*

**2. Please detail the costs that are being absorbed into DoIT's Operating Services budget for FY24 from Nondept as well as those cost's fluctuations YoY**

*The increase in Operating Services was due to \$5.2 million in telecommunications costs that were moved from Non-Departmental.*

**3. What optimizations have been made to contracted services YoY to drive costs down? Are there any potential savings from in-housing some contracted services going forward?**

*As legacy systems are retired the number of supplemental staff contractors in the DoIT budget continues to be reduced. DoIT continues to reduce usage of software applications that are provided bundled with other purchases, for example migrating away from Slack and Box.com to Microsoft Teams. DoIT continues to look for projects such as Detroit Street View, where internal resources can provide the services to the City at a substantial cost savings over external vendors.*

**4. Please detail what contracts are given to Detroit-based businesses, and what percentage of all contracts are given to Detroit-based businesses each year for FY22, FY23, and planned FY24?**

*DoIT is working with OCP to answer this question. Obtaining the data is taking longer than expected, so to prevent any further delay in the response to the other questions submitted, we will provide this information in a separate document which will be forwarded as soon as completed.*



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**5. What cybersecurity improvements are planned and how will they be rolled out to prevent breaches and financial losses like what happened with the Detroit Public Library this year?**

*We have continued to work towards improving cyber security defenses, including training that will be rolling out in the next few months training is the most critical cyber defense tool we have available, more aggressive pushing of software patches (which unfortunately often require a device reboot) and strong enhancements in password requirements. In addition to hardware and software enhancements we can talk about in a more detail closed session.*