



DEPARTMENT OF NEIGHBORHOODS **RESOURCE GUIDE**



The Department of Neighborhoods is the division of the Mayor's Office tasked with eliminating blight



**Department of
Neighborhoods**

The Department of Neighborhoods is part of the Mayor's Office and tasked with eliminating blight. We provide a direct link between the City of Detroit and block clubs, community groups, business owners, faith and school leaders and ordinary residents.

If you have any concerns with City services or issues in the neighborhood, please give your district manager a call. Get the latest news from D!

Email us to get on our mailing list!

District Managers

DISTRICT

1



Karla Williamson
District Manager
(313) 236-3484
WilliamsonK@detroitmi.gov



Steele Hughes
Deputy District Manager
(313) 236-3473
Steele.Hughes@Detroitmi.gov

CROWELL RECREATION CENTER • 16630 Lahser 48219

DISTRICT

2



Kim Tandy
District Manager
(313) 236-3494
TandyK@detroitmi.gov



Sean Davis
Deputy District Manager
(313) 236-3489
DavisSe@detroitmi.gov

NORTHWEST ACTIVITIES CENTER • 18100 Meyers 48235

DISTRICT

3



Kayana Sessoms
District Manager
(313) 348-8464
SessomsK@detroitmi.gov



Vacant
Deputy District Manager
(313) 236-3504
@detroitmi.gov

FARWELL RECREATION CENTER • 2711 E Outer Drive 48234

DISTRICT

4



Caprice Jackson
District Manager
(313) 236-3518
Caprice.Jackson@detroitmi.gov



Ebony Deberry
Deputy District Manager
(313) 236-3520
Ebony.Deberry@detroitmi.gov

SAMARITAN CENTER • 5555 Conner 48213

DISTRICT

5



Joshua Roberson
District Manager
(313) 236-3528
Joshua.Roberson@detroitmi.gov



Keith Butler
Deputy District Manager
(313) 236-3523
Keith.Butler@detroitmi.gov

BUTZEL FAMILY CENTER • 7737 Kercheval 48214

DISTRICT

6



Eva Torres
District Manager
(313) 236-3530
TorresE@detroitmi.gov



Antonio Mora-Mills
Deputy District Manager
(313) 236-3529
MillsA@detroitmi.gov

PATTON RECREATION CENTER • 2301 Woodmere 48209

DISTRICT

7



Mona Ali
District Manager
(313) 236-3540
AliM@detroitmi.gov



Alexia Davis
Deputy District Manager
(313) 236-3516
alexia.davis@detroitmi.gov

ADAMS BUTZEL • 10500 Lyndon 48238

District Business Liaisons (DBL)

District Business Liaisons (DBLs) are employees of the Detroit Economic Growth Corporation (DEGC), who work in close partnership with the Mayor's Office, City Council and every organization and initiative that supports small businesses in the city.

1



Bryan Davis
(313) 460-0775
bdavis@degc.org

2



Tunesia Turner
(313) 520-9100
tturner@degc.org

3



Md Abdul Muhit
(313) 452-7704
mmuhit@degc.org

4



Kenzie Current
(313) 510-5288
kcurrent@degc.org

5



Nikki Donald
(313) 452-1926
ndonald@degc.org

6



Lashawna Manigault
(313) 657-8495
lmanigault@degc.org

7



Sami Elhady
(313) 515-6979
selhady@degc.org

Unlike District Managers, who focus on residential issues, DBLs focus solely on business owners' needs and work directly with the community's entrepreneurs. They do so by:



HELP

Helping business owners navigate City resources like permitting, licensing, plan review, zoning variances and inspections



CONNECT

Connecting business owners with resources and programs, such as capital, talent, business support services and grant programs



IDENTIFY

Identifying trends that affect a business and the small business community, in order to inform process, policies and program improvements

District Inspectors



District inspectors, employees of the Buildings, Safety Engineering and Environmental Department, are assigned to work closely with the DON team and residents to ensure community blight concerns are addressed. BSEED enforces construction property maintenance, environmental compliance, and zoning codes.

Please contact your district inspector to report an issue you may be having in your neighborhood.

1

Derek Brown
(313) 597-4404
derek.brown@detroitmi.gov

2

Chris Cardinale
(313) 480-3913
christopher.cardinale@detroitmi.gov

3

Mike Awada
(313) 480-4070
mike.awada@detroitmi.gov

4

Saad Halim
(313) 480-3856
saad.halim@detroitmi.gov

5

Monica Sparks
(313) 970-6188
sparksmo@detroitmi.gov

6

Sheila Jackson
(313) 348-4125
Sheila.jackson@detroitmi.gov

7

Steven Strickland
(313) 569-9747
steven.strickland@detroitmi.gov

District Police Precincts & Neighborhood Police

D1 Police Precincts
2nd | 6th | 8th

D3 Police Precincts
9th | 11th | 12th

D5 Police Precincts
3rd | 7th | 10th

D7 Police Precincts
2nd | 6th | 10th

D2 Police Precincts
10th | 12th

D4 Police Precincts
5th | 9th

D6 Police Precincts
2nd | 4th | 10th

DOWNTOWN Services	SECOND Precinct	THIRD Precinct	FOURTH Precinct
Address 20 Atwater, 48226	Address 13530 Lesure, 48227	Address 2875 W. Grand Blvd, 48202	Address 4700 Fort St, 48209
Phone (313) 237-2850	Phone (313) 596-5200	Phone (313) 596-5300	Phone (313) 596-5400
Commander Melissa Gardner	Commander Michael Chambers	Commander Melissa Gardner	Commander John Serda
Captain Derrick Griffin	Captain Derrick Maye	Captain Todd Messineo	Captain Ryan Connor
NPO Sergeant Denise Wallet walletd364@detroitmi.gov (313) 600-8280	NPO Sergeant Edward Jackson jackson180@detroitmi.gov (313) 596-5299/(313) 549-6057	NPO Sergeant Lestine Gilbert gilbert1504@detroitmi.gov (313) 596-2529/(313) 549-6327	NPO Sergeant Manuel Gutierrez gutierrezm162@detroitmi.gov (313) 596-5405/(313) 220-0068
NPO Kimberly Cochran cochrank876@detroitmi.gov (313) 400-6368	NPO Colette Burks-Weathers burksc128@detroitmi.gov (313) 600-5756	NPO Dale Dorsey dorseyd832@detroitmi.gov (313) 643-0865	NPO Alfonso Ruiz ruiza350@detroitmi.gov (313) 618-1695
NPO Steven Engebretson engebretsons645@detroitmi.gov (313) 643-0381	NPO Errol Franklin frankline161@detroitmi.gov (313) 570-4787	NPO Tamyra Harris-Hardy harris-hardyt261@detroitmi.gov (313) 570-4364	NPO Juan Lebron lebronj809@detroitmi.gov (313) 643-0354
	NPO Devon Maples devonm547@detroitmi.gov (313) 319-7244	NPO John Pinchum pinchumj847@detroitmi.gov (313) 643-0897	NPO Alexis Kellogg kellogga081@detroitmi.gov (313) 643-0225 (unavailable)
	NPO David Vazquez vazquezd722@detroitmi.gov (313) 590-0484	NPO Brad Hawkins hawkinsb246@detroitmi.gov (313) 518-3805	NPO Garrett Taylor taylorg752@detroitmi.gov (313) 590-9033
	NPO Jennifer Tyler tylerj152@detroitmi.gov (313) 573-0377		
	NPO Brian Ferreira ferreirab691@detroitmi.gov (313) 590-8269		

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3rd | 7th | 10th

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2nd | 6th | 10th

D2 Police Precincts
10th | 12th

D4 Police Precincts
5th | 9th

D6 Police Precincts
2nd | 4th | 10th

FIFTH Precinct	SIXTH Precinct	SEVENTH Precinct	EIGHT Precinct
Address 3500 Conner St, 48215	Address 11450 Warwick St, 48228	Address 3501 Chene St, 48207	Address 21555 W. McNichols, 48219
Phone (313) 596-5500	Phone (313) 596-5600	Phone (313) 596-5700	Phone (313) 596-5800
Commander Keeth Williams	Commander Arnold Williams	Commander John Svec	Commander Brian Harris
Captain Tharadrous White	Captain Michael Diciccio	Captain Captain Conway Petty	Captain Brian Bowser
NPO Sergeant Ronaldo Turner turnerr264@detroitmi.gov 313.596.5510/313.909.9832	NPO Sergeant Lee Brown brownl604@detroitmi.gov (313) 596-5663/(313) 580-6361	NPO Sergeant Jermareo McDaniel mcdanielj877@detroitmi.gov 313.596.5726/313.889.8737	NPO Sergeant Crystal Johns johnsc386@detroitmi.gov 313.596.5812/313.549.7698
NPO Willie Soles solesw838@detroitmi.gov (313) 643-0202 NPO Karen Maxey maxeyk248@detroitmi.gov (313) 319-2990	NPO Heather Ivey iveyh654@detroitmi.gov (313) 643-0055 NPO Charles Staples staplesc869@detroitmi.gov (313) 643-0481 NPO Kendell Jefferson jeffersonk637@detroitmi.gov (313) 590-9550 NPO Nicole Wallace wallacen346@detroitmi.gov (313) 643-0052	NPO Cvester Hill hillc649@detroitmi.gov (313) 300-7191 NPO Mia Hannah hannahm883@detroitmi.gov (313) 643-0699 NPO Shawn Duncan duncans020@detroitmi.gov (313) 643-0711 NPO Tania Stribling andingt779@detroitmi.gov (313) 618-0767 NPO Darryl Davis davisd166@detroitmi.gov (313) 688-4803	NPO Shawn Childrey childreys693@detroitmi.gov (313) 590-5199 NPO Baron Coleman colemanb364@detroitmi.gov (313) 643-0773 NPO Precious Reed reedp129@detroitmi.gov (313) 590-3020 NPO Troy Wesley wesleyt909@detroitmi.gov (313) 643-0752 NPO Jeffery Williams williamsj921@detroitmi.gov (313) 410-1677 (Unavailable) NPO Dario Sharp sharpd413@detroitmi.gov (313) 688-4692

District Police Precincts & Neighborhood Police

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3rd | 7th | 10th

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2nd | 6th | 10th

D2 Police Precincts
10th | 12th

D4 Police Precincts
5th | 9th

D6 Police Precincts
2nd | 4th | 10th

NINTH Precinct	TENTH Precinct	ELEVENTH Precinct	TWELFTH Precinct
Address 11187 Gratiot, 48213	Address 12000 Livernois, 48204	Address 5100 Nevada, 48234	Address 1441 W. Seven Mile Rd, 48203
Phone (313) 596-5900	Phone (313) 596-1000	Phone (313) 596-1100	Phone (313) 596-1200
Commander Gerry Johnson	Commander Kimberly Blackwell	Commander Jacqueline Pritchett	Commander Kurt Worboys
Captain Lawrence Purifoy	Captain Eric Tosqui	Captain Jevon Johnson	Captain Shanda Starks
NPO Sergeant Brian McCleary mcclearyb274@detroitmi.gov (313) 596-5913/(313) 549-7988	NPO Sergeant Kenneth Germain germaink107@detroitmi.gov (313) 596-1665/(313) 549-9782	NPO Sergeant Charles Spruce sprucec479@detroitmi.gov 313.596.1118/313.549.2886	NPO Sergeant Sherley Bledsoe bledsoes989@detroitmi.gov (313) 596-1221/(313) 549-2673
NPO Aubrey Wade wadea417@detroitmi.gov (313) 618-0785	NPO Robert Barber/100 barberr146@detroitmi.gov (313) 590-5047	NPO Eric Hill/548 hille869@detroitmi.gov (313) 618-0888	NPO Michael Crowder/3499 crowderm019@detroitmi.gov (313) 573-7654
NPO Aaron Kraszewski kraszewskia339@detroitmi.gov (313) 618-3386	NPO Roberto Berry/446 berryr896@detroitmi.gov (313) 618-0793	NPO Douglas Nichols/1784 nicholsd603@detroitmi.gov (313) 618-0898	NPO Keith Buckman/1001 buckmank689@detroitmi.gov (313) 643-0234
NPO Odessa Mitchell mitchello660@detroitmi.gov (313) 400-5964	NPO Nicole Sumpter/3324 sumptern973@detroitmi.gov (313) 614-9440	NPO Danyell Robinson/42 robinsond921@detroitmi.gov (313) 600-3354	NPO Larissa Powell/3276 powell299@detroitmi.gov (313) 720-9991
NPO Dallas Garner garnerd498@detroitmi.gov (313) 480-2949	NPO Donald Parker/3997 parkerd749@detroitmi.gov (313) 720-8903	NPO Marcia Williams/259 williamsm366@detroitmi.gov (313) 720-9076	NPO Nathaniel Womack/621 womackn914@drtroutmi.gov (313) 618-1071
NPO Lester Johnson johnsonl322@detroitmi.gov (313) 480-3310			

TRAFFIC ENFORCEMENT	Address 17825 Sherwood St., 48212	Commander Ian Severy	TNPO Mark Robbins robbinsm664@detroitmi.gov (313) 378-4327/Eastside
	Phone 313.596.6467	Captain Robert Mitchell	TNPO Abdul Shabazz shabazza952@detroitmi.gov (313) 701-1662/Westside
		Sergeant Corey Carseen carseeenc459@detroitmi.gov	



2023

2023 Information from the City of Detroit Department of Public Works

The Dos and Don'ts of Bulk Collection

The City is reminding residents to follow the guidelines regarding bulk items and yard waste. Residents must adhere to the following guidelines to ensure your items will be picked up on your scheduled collection day and to **prevent being ticketed**.

Illegal Dumping

Placing items at vacant lots and vacant homes is prohibited. Avoid getting a ticket by following our guidelines. To report illegal dumping, please use the **Improve Detroit** mobile app.

CONSTRUCTION MATERIALS are NOT accepted at the curb

■ If you have sinks, cabinets, windows, shingles, concrete, etc., contact the Department of Public Works for affordable, paid pickup service OR take the items to J. Fons for a fee.

■ Have questions? Call the Department of Public Works at **313-876-0004**

Keeping Bulk Items Under the Limit

- Bulk items should be no more than 1000 pounds or exceed two cubic yards in volume (about the size of two stoves).
- **ACCEPTABLE ITEMS** include furniture, appliances, hot water tanks, carpeting, mattresses, large toys, etc.
- Remove doors from appliances first.
- Carpet should be cut in strips, no more than 4 feet wide, rolled and tied in bundles no more than 60 pounds per bundle.
- All refrigerants need to be drained from appliances first.
- **UNACCEPTABLE ITEMS** include: remodeling or construction debris, household hazardous waste, flammables, explosives, paint, batteries, hazardous or medical wastes, fuel, oil, tires, car parts, needles, radioactive materials, chemicals, etc.

Did you know DPW offers Paid Pickup?

DPW provides affordable curbside pickup for bulk and yard waste items that may exceed the City's collection limits. Call **313-**

876-0004 to request a quote today.



UNACCEPTABLE



ACCEPTABLE

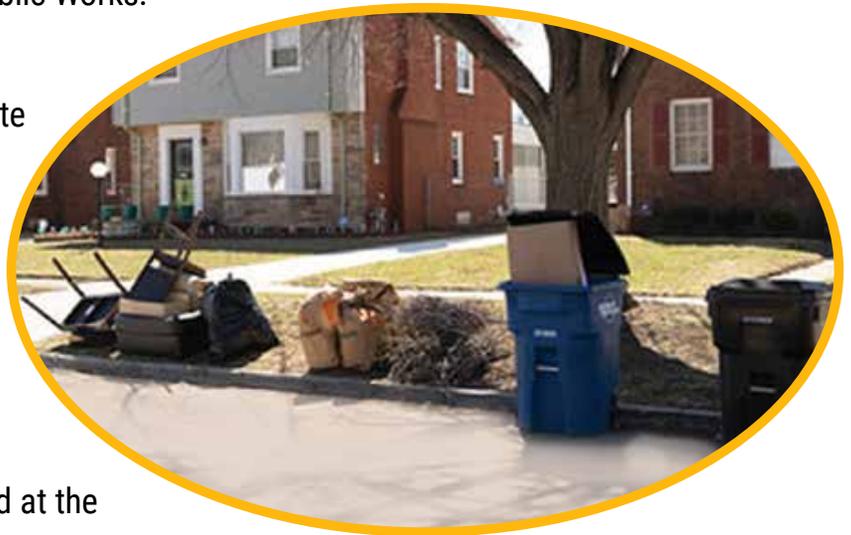


Contact DPW • 313-876-0004 • www.detroitmi.gov/dpw

Follow us on social media! Instagram @Detroit_DPW • Facebook City of Detroit Department of Public Works

The DOs and DON'Ts of Refuse Disposal

- All trash must be bagged and placed inside the trash container for collection.
- Place all items at the curb no earlier than 6 p.m. the night before collection.
- All items should be placed in front of your home. **Placing items in front of another home, vacant lot, or other property is considered illegal dumping.**
- Remove your container(s) from the curb by 9 p.m. on the day of collection.
- Each home is allowed only 1 trash container unless authorized by the Department of Public Works.
- Trash service is weekly.
- Recycling, bulk waste, and yard waste collection is every other week. Find your service information on next page or sign up for text alerts.
- **Yard waste service dates are April 3 – December 22** (based on your collection schedule). Recycling and bulk collection are offered all year.
- Construction waste is NOT accepted at the curb.



Packing Yard Waste

- Grass clippings, leaves, and small twigs no more than 2 inches in diameter go in paper yard waste bags or in a personal container clearly marked yard waste.
- Branches and twigs up to 4 feet long and 4 inches in diameter must be bundled and tied. They should weigh no more than 60 pounds.
- All yard waste should be 6 feet from your trash and recycling containers.
- **Yard waste in plastic bags will not be picked up.**
- **Yard waste should not be mixed with bulk items.**

2023 City of Detroit Collection Schedule

GARBAGE • BULK • YARD WASTE • RECYCLING



All containers, bulk items and yard waste must be ready for pickup by 7 a.m. Trash must be bagged and placed inside your trash container. Recyclables in your recycling container should not be bagged.

△ **A Week:** Yard Waste*, Bulk Waste and Recycling Services

● **B Week:** Yard Waste*, Bulk Waste and Recycling Services

*Yard waste collection is from April 3 - December 22.

■ **Holiday:** There will be no pickup on the following holidays: • New Year's Day • Martin Luther King Jr. Day • Memorial Day • Independence Day • Labor Day • Thanksgiving Day • Christmas Day

Collection will be pushed back one day following a holiday. For example, if a holiday is on Tuesday and your normal collection day is Wednesday, you will be serviced on Thursday. Customers who are normally serviced on Friday will be serviced on Saturday.

EMAIL: CustomerServiceRS_GLA@wm.com

CALL: (844) 2-DETROIT (233-8764)

EMAIL: gflscustomerservice@gflenv.com

CALL: (844) 464-3587

JANUARY						
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
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15	16	17	18	19	20	21
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FEBRUARY						
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MARCH						
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APRIL						
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MAY						
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JUNE						
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JULY						
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AUGUST						
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SEPTEMBER						
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OCTOBER						
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NOVEMBER						
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DECEMBER						
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24	25	26	27	28	29	30
31						

DROP-OFF LOCATIONS



- Southfield Yard**
12255 Southfield
Davison Yard, 8221 W. Davison
 - Bulk & yard waste at both locations
 - Open Monday - Saturday
 - Apr. 1 - Oct. 31 • 8 a.m. - 6 p.m.
 - Nov. 1 - Mar. 31 • 8 a.m. - 4 p.m.

- Recycle Here!**
5960 Lincoln St.
 - Monday, Wednesday • 10 a.m. - 6 p.m.
 - Saturday • 9 a.m. - 3 p.m.
 - Accepts recyclable items including styrofoam and batteries
 - Recycleheredetroit.com

- J. Fons Yard**
6451 E. McNichols
 - Bulk & yard waste
 - Monday - Friday • 8 a.m. - 4 p.m. / Saturday, 8 a.m. - Noon
 - Paid Construction Waste Drop-off (Construction and remodeling debris, household garbage)
 - Monday - Friday • 7 a.m. - 5 p.m. / Saturday • 7 a.m. - 1 p.m. Cost: \$65 for first 1,000 lbs., \$50 for each additional 1,000 lbs.
 - Does NOT accept: Tires, paints, liquid or hazardous waste

- Household Hazardous Waste Receiving Facility**
2000 E. Ferry
 - Thursdays • 7:30 a.m. - 2 p.m.
 - Every 4th Saturday • 8 a.m. - 2 p.m.
 - Accepts: TVs, pharmaceuticals, motor oil, paint, batteries, fluorescent light bulbs, pesticides, etc.
 - Does NOT accept: Household garbage, bulk or yard waste

Start recycling today! detroitrecycles.org

The City offers curbside recycling to all single-family homes and houses with up to 4 residential units. Join thousands of your neighbors who are protecting their environment by recycling. Just visit detroitrecycles.org to play our educational game and sign up for your free container.

- You can now place **paper drink cups** in your recycling container. Please take the lids off, and make sure the cups are empty!

What goes in the container?

Place items loose in container. Do not bag recyclables.

<p>Metal</p> <p>Aluminum and Steel Cans empty and rinse</p>	<p>Glass</p> <p>Bottles and Jars empty and rinse</p>	<p>Paper</p> <p>Cereal Boxes, Newspapers, Magazines and Mail Flattened Cardboard & Paper Tubes</p>	<p>Plastic (01-07)</p> <p>Kitchen, Laundry, Bath Bottles and Containers empty and replace cap</p>
<p>NO!</p> <ul style="list-style-type: none"> No Yard Waste No Garbage No Plastic Bags or Wrap return bags to store No Paper Towels or Napkins No Batteries or Electronics 			

FREE TEXT ALERTS

Sign up to receive FREE weekly reminders about your trash, bulk and recycling collection. All you have to do is text your street address to **313-800-7905** to enroll!



Block Clubs

HOW TO GUIDE

What is a block club and why should you create one in your neighborhood

A block club is a neighborhood organization whose members come from the neighborhood and whose purpose is to solve problems of the members, spread information on helpful resources, and create community projects that benefit the area. Block clubs help strengthen the community, and those that participate become better neighbors and better citizens. They improve the health, safety, physical and economic standards of residents, and they develop a spirit of cooperation and social interaction among residents. Knowing your neighbors creates a sense of community.

Who is involved

Members are anyone in your neighborhood interested in coming together.

How to create a block club

Only a few dedicated people are needed to get your group started. You can recruit more neighbors by passing out flyers or making an announcements in the community, church, or newspapers.

Where and when to have your block club

Once you gather a few neighbors, decide where and when you'd like to have your meetings. Many groups ask surrounding churches or community organizations if they have space to use. It is common for block clubs to meet once a month for an hour or two.

Next steps

Make it official by contacting your district managers to acquire a block club application and register with the city of Detroit. This is important if your block club chooses to partner with the city to address city services or request street closures for a block club party. The city will also be able to connect your block club with quest speakers and resources and that can be presented at the meetings.

Having trouble where to start?

Your district managers are able to provide a helpful block club starter kit and other information and resources to get you on your feet running.

Resources

ANIMALS

ANIMAL CARE & CONTROL

Want to adopt a pet, get a dog license or see a stray dog? Call Detroit Animal Care and Control with any animal concerns.

P: (313) 224-6356

BUSINESS

MOTOR CITY MATCH

Motor City Match helps entrepreneurs locate or expand in Detroit, matching them with the city's best available real estate. The program provides competitive grants, loans and counseling to help businesses thrive. It offers \$600,000 in matching grants quarterly, in addition to small business and construction loans and support services.

www.motorcitymatch.com

P: (844) 338-4626

MOTOR CITY RE-STORE

Motor City Re-Store gives Detroit's neighborhood businesses a boost in curb appeal through matching grants that improve their storefronts, making our commercial corridors more walkable, more attractive and better for business.

www.motorcityre-store.com

P: (844) 749-8359

ENTREPRENEURS OF COLOR FUND

The Detroit Development Fund, JPMorgan Chase and the WK Kellogg Foundation together provide business owners greater access to capital and business assistance with loans of \$50,000 to \$150,000 to finance expansion and purchasing of equipment, address short-term cash flow needs and provide contractor lines of credit.

www.detroitdevelopmentfund.com

P: (313) 784-9547

BECOME A DETROIT-CERTIFIED BUSINESS

Visit the Civil Rights Inclusion and Opportunity Department at detroitmi.gov/crio or call **(313) 224-4950**.

CONTACT THE CITY OF DETROIT

ILLEGAL DUMPING

Report illegal dumping using the Improve Detroit app. See illegal dumping in progress, call 911.

www.keeptdetroitclean.com

IMPROVE DETROIT APP

Download Improve Detroit app from the Apple Store or Google Play to report neighborhood issues like non-working streetlights, illegal dumping, running water or potholes.

DEPARTMENT OF NEIGHBORHOODS

A direct link between the City of Detroit and residents. Call your District Manager for any community concern.

www.detroitmi.gov/neighborhoods

P: (313) 224-4415

Resources

EDUCATION

DETROIT PROMISE

Free college tuition for high school seniors who live and attend school in Detroit.

www.detroitpromise.com

DETROIT SCHOOL GUIDE

Find out what schools offer transportation, before- and after-school care, enrichment programs that appeal to children and teens and much more.

www.detroitschoolsguide.com

EMPLOYMENT

DETROIT AT WORK

Connect with jobs, training and employment support.

www.detroitatwork.com

P: (313) 962-WORK

RETURNING CITIZENS

Detroit at Work connects previously incarcerated individuals to training, recovery programs and jobs

www.detroitatwork.com

P: (313) 922-2232 or (313) 962-WORK

PROJECT CLEAN SLATE

Project Clean Slate assists residents with expunging criminal convictions to improve access to employment, housing, and educational opportunities.

www.detroitmi.gov/pcs

GROW DETROIT'S YOUNG TALENT

GDYT is a citywide summer jobs program that trains ages 14-24 for six weeks in July and August.

www.gdyt.org

EMERGENCY SERVICES

GLEANERS COMMUNITY FOOD BANK

2131 Beaufait St.

P: (866) 453-2637

Emergency Shelter: (313) 933-6703

DETROIT RESCUE MISSION MINISTRIES

P: (866) 453-2637

Addiction Helpline: (313) 263-0077

CROSSROAD OF MI

2424 W Grand Blvd.

P: (313) 831-2787

ALTERNATIVES FOR GIRLS

903 W Grand Blvd.

P: (313) 361-4000/ ex. 248

ST DOMINIC'S OUTREACH CENTER

4835 Lincoln St.

P: (313) 831-6070

CAPUCHIN SERVICES CENTER

6333 Medbury St.

P: (313) 925-1370

SALVATION ARMY FAMILY STORE & DONATION CENTER

1200 W. Fort St.

P: (313) 964-3639

5858 Vernor Hwy.

P: (313) 436-1256

Resources

FAMILY SUPPORT

BRILLIANT DETROIT

Brilliant Detroit is dedicated to building kid success in families and neighborhoods. The organization works to help families with children from birth to eight years old to have what they need to be school ready, healthy and stable. That support comes from providing programming and support year round out of Brilliant Detroit homes in high-need neighborhoods.

info@brilliantdetroit.org
P: (313) 483-8992

STATE OF MICHIGAN BENEFITS

Access state benefits, such as WIC, food assistance, child care subsidies and more through MI Bridges. Visit NewMI Bridges.Michigan.gov or call 844-799-9876.

CHILDCARE, SCHOOL AND AFTER-SCHOOL PROGRAMS

You can enroll your child in high-quality child care and education opportunities.

For children under 5, visit connect4carekids.org

For school-aged children, visit DetroitSchoolsGuide.com

For after-school program, visit DiscoverYourSpark.org

FINANCIAL EMPOWERMENT

OPENING A BANK ACCOUNT

Directly depositing money into your account is faster and safer than getting a check.

For a list of independently-certified safe and affordable bank accounts, visit DetroitMI.gov/BankOn.

For personalized help opening an account, schedule a one-on-one session with a financial empowerment counselor by calling **(313) 322-6222**.



Resources

HEALTH AND WELLNESS

HEALTH DEPARTMENT

The Detroit Health Department has an array of services to help keep children and adults well.

www.detroitmi.gov/health

P: (313) 876-4000

LEAD SAFE DETROIT

Learn more about resources available for dealing with lead in homes.

www.detroitmi.gov/LeadSafe

P: (313) 876-0133

HOMELESS RESOURCES

Detroiters experiencing a housing crisis and seeking resources or a shelter should contact Coordinated Assessment Model Detroit.

P: (313) 305-0311

HOUSING AND TAXES

RENTAL COMPLIANCE

Find out if your landlord is compliant, file a complaint or learn your obligations as a renter or landlord.

www.detroitmi.gov/rental

P: (313) 628-2451

DETROIT LAND BANK

For inquiries on side lot sales, home auctions, Rehabbed and Ready homes.

www.buildingdetroit.org

P: (313) 974-6869

DETROIT HOME MORTGAGE

Detroit Home Mortgage assists individuals wanting to buy and fix up a home or to buy a renovated home.

www.detroithomemortgage.org

0% HOME REPAIR LOAN

0% interest loans to help Detroit homeowners invest in and repair their homes.

www.detroithomeloans.org

TAX FORECLOSURE

Wayne County Treasurer

www.treasurer.waynecounty.com

CITY OF DETROIT CITIZEN TAX HELP CENTER

P: (313) 224-3560

DETROIT RELIEF FUND

Helps to eliminate the current year's property taxes and pay off property tax debt for homeowners at no cost

Call 313 2244-0274 or visit

WayneMetro.org/property tax.

INTERNET SERVICES

CONNECT 313

Connect 313 provides Detroiters with access to appropriate computer devices, Internet connection, technical support and digital resources for improved learning, employment and well-being.

connect313.org

P: (313) 241-7618

INTERNET ACCESS

Receive a discount of up to \$30 per month toward broadband service and a one-time discount of up to \$100 to purchase a digital device through the Affordable Connectivity Program.

To apply, call Connect 313 at (313) 241-7618.



Resources

LEGAL SERVICES

LAKESHORE LEGAL AID

Lakeshore Legal Aid is a non-profit law firm that provides a range of free civil legal services to people who are low income, seniors, and survivors of domestic violence and sexual assault in our communities.
www.michiganlegalhelp.org
P: (586) 510-1814

MICHIGAN COMMUNITY RESOURCES

Michigan Community Resources delivers free legal services to non-profit organizations building neighborhoods in Detroit and throughout Michigan.
www.mi-community.org
P: (313) 962-3171

SENIORS

SENIOR HOUSING

Michigan State Housing Development Authority
www.michigan.gov/mshda
P: (313) 456-3540

MEALS ON WHEELS

Nutritious meals for homebound seniors and people with disabilities available during the week
www.detroit seniorsolution.org

DETROIT AREA AGENCY ON AGING

www.detroit seniorsolution.org
P: (313) 446-4444

TRANSPORTATION

DETROIT DEPARTMENT OF TRANSPORTATION

DDOT reduced fare program for senior citizens, riders with disabilities and Medicare recipients.
www.detroitmi.gov/DDOT
P: (313) 933-1300

UTILITY ASSISTANCE

HEATING BILLS

THAW (The Heat and Warmth Fund) provides utility assistance to income-eligible households.
www.thawfund.org
P: (800) 866-8429

WATER RESIDENTIAL ASSISTANCE PROGRAM (WRAP)

Get bill assistance through WRAP
www.waynometro.org/wrap
P: (313) 386-9727

WATER BILLS

Payment plans with the Detroit Water and Sewerage Department
P: (313) 267-8000

HELP WITH PAYING UTILITIES

For help with electricity and gas bills, visit uwsem.smapply.org or call (844) 211-4994.
For help with water bills, visit WayneMetro.org/wrap.

Improve Your Neighborhood with the Tap of a Button



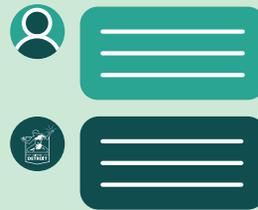
Reporting a neighborhood problem to the City is easier than ever!



Pick your problem from a list based on your location



Add a photo to help City staff quickly identify the problem



You may comment on your submission



Get notified when the status of the issue is updated



YOU CAN REPORT

- Illegal dumping sites
- Potholes
- Traffic signal problem
- Street light out
- Tree problems
- Blocked catch basin
- Running water
- Fire hydrant issues
- Cave ins (sink holes)
- And more

Download the Improve Detroit app from Google Play or the Apple Store



Be Safe

Know when there's an emergency impacting your area



Would you like to get timely emergency notifications pertaining to the city of Detroit?

Detroit Alerts 365 is a free system that sends Detroit-specific emergency notifications through the CodeRED emergency notification system—a system used by emergency services teams and municipalities nationwide.

- Choose your preferred alert methods: telephone, text message, and/or email.
- Alerts are available in four languages: English, Spanish, Arabic, and Bangla

Sign up today!

Visit detroitalerts365.org or text "DetroitAlerts365" to 99411.



Important Numbers

DEPARTMENT	PHONE
Buildings, Safety Engineering & Environmental Main	(313) 224-2733
Business License Center (Permits)	(313) 224-0301
Abandoned/Dangerous Buildings	(313) 224-3215
Environmental Enforcement	(313) 876-0426
City Clerk's Office	(313) 224-3260
Dept. of Neighborhoods	(313) 224-4415
Detroit City Council, Main	(313) 224-3443
Detroit Dept of Transportation	(313) 933-1300
Detroit People Mover	(313) 224-2160
Detroit Police Department	
Report a Drug House	(313) 224-DOPE (3673)
Non-Emergency Calls	(313) 267-4600
Elections Department	(313) 876-0190
Fire Department	(313) 596-2900
Arson Tip	(313) 596-2940
General Services Department	(313) 628-0900
Forestry	(313) 871-5461 24-hr: (313) 590-3336
Report overgrown grass(vacant lots)	(313) 224-5555
Health Department	(313) 876-4000
Animal Care and Control	(313) 224-6356
Substance Abuse	(800) 467-2452
Dental (only on Wednesday)	(313) 305-0440
Housing and Revitalization Department	(313) 224-6380
Mayor's Office, Main	(313) 224-3400
Municipal Parking Department	(313) 221-2500
Parking Violations	(313) 963-9630
Auto Recovery	(313) 267-4639
Office of Sustainability	(313) 224-9496
Office of the Chief Financial Officer	
Assessment Division	(313) 224-3011
Income Tax Division	(313) 224-3315
Property Tax Assessment	
Board of Review (Tax Appeal)	(313) 628-0722

DEPARTMENT	PHONE
Property Tax Division	(313) 224-3560
Ombudsman	(313) 224-6000
Parks & Recreation Division	(313) 224-1100
Planning and Development Department	(313) 224-1339
Police and Fire Emergencies	CALL 9-1-1
Public Lighting Authority	(313) 324-8290
Street Lights Out	(313) 267-8140
Public Works, Department of	(313) 224-3901
Alley Repairs	(313) 224-0033
Paid Pickup	(313) 876-0004
Sidewalk Repairs	(313) 224-3954
Traffic Signal Outage	(313) 224-1610
Missing Parking Signs	(313) 224-1610
Water and Sewerage Department	
Broken Fire Hydrant	(313) 267-7401
Broken Water Mains	(313) 267-7401
Bill Payment Assistance & Options	(313) 267-8000
Special Events	(313) 224-1606

Other Important Resources

Waste Management www.wm.com/us/en/location/mi/detroit	(844) 2-DETROIT or (844) 233-8764
GFL Environmental (Trash) www.gflusa.com	(844) 464-3587
Birth and Death Records	(313) 833-2887 / 2881
Detroit Employment Solutions Corp	(313) 876-0674
Detroit Housing Commission	(313) 877-8000
Detroit Land Bank Authority	(313) 974-6869
DLBA Demolitions	(313) DET-DEMO
DLBA Lot and House Sales	(313) BUY-DLBA
DTE Energy	(800) 477-4747
SMART Transportation	(866) 962-5515
State of Michigan DNR/Belle Isle Park	(517) 284-5815
Wayne County Delinquent Taxes	(313) 224-5990