



FROM THE DESK OF BRUCE SIMPSON, CITY OF DETROIT OMBUDSMAN

"Improving Your Quality of Life on a Daily Basis"



Hello Detroit!

I am Actively Working to Improve the Quality of Life for All Detroiters.

I always want to see my people, our citizens succeed in every way possible, winning through development deals, demolition contracts, business ventures, furthering their education, and excelling in whatever field they put their minds to; I champion that! However, I am also mindful of the disturbing number of Detroiters living below the federal poverty line, and I will do my due diligence to ensure everyone's voice is heard.

During my 2023-2024 Fiscal Budget Review on Monday, March 27, 2023, I focused on four Ombudsman Recommendations that would affect our Residents, Neighborhoods, Small Business Owners, and the Accountability of the City of Detroit Services.

- Identifying True Violators Behind Blight and Fraud Associated with an LLC
- Annual Performance Review for Trash Removal Services
- Amending the Vending Ordinance to Create Opportunities for Small Businesses
- General Services Department Forestry Quarterly Report

Last year, I attended 85 community meetings and 15 senior citizen buildings. This year, I intend to increase my reach to as many Detroiters as possible. With that said, I am asking for an invitation to your community meetings, policy panel discussions, and various other events to explain the budget recommendations and educate our residents on the duties of the Ombudsman and the function of the Office of the Ombudsman. My staff is present during my visits to receive your concerns about delayed city services so that we may investigate the matter.

The Office of the Ombudsman is not your first contact for your city services. When you are not provided with city services promptly or if you feel your services were unjust, in the end, our office could be your last. Call our office at 313. 224.6000 to file your complaint, or you may visit our website: <https://detroitmi.gov/government/ombudsman>, click on the box that says "Ombudsman File Complaint," and follow the instructions.

Thank you, Detroit, for trusting in my staff and me. Together we can improve the quality of life in the City of Detroit on a daily basis.

Bruce Simpson,
City of Detroit Ombudsman

Coleman A. Young Municipal Center 2 Woodward, Rm 114 | Detroit, MI 48226
Monday through Friday (open to the public) 8:30 A.M. – 4:30 P.M.

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