



Department of Appeals and Hearings

FY 24 Budget Hearing – Detroit City Council
Presented by: Miriam Blanks-Smart, Esq., Director



DEPARTMENT OF APPEALS AND HEARINGS

Category	FY 23 Adopted	FY 23 Projected	FY 24 Proposed
Expenditures	\$2,092M	\$1,620M	\$1,816M
Revenue	\$3,033M	\$4,626M	\$5,363M



DEPARTMENT OF APPEALS AND HEARINGS

DAH Staff by the Numbers:

- 15 FTEs
- 4 ARPA-funded positions

Position	FTEs	ARPA
Head Clerk	5	2
Administrative Hearing Officer	3	2
Business Systems Support Specialist 2	2 **1 vacancy	
Administrative Staff	5	
Expenditure: \$1,567M		



DEPARTMENT OF APPEALS AND HEARINGS



Joilynn Hunt



Nicole Brown



Angelita Martinez



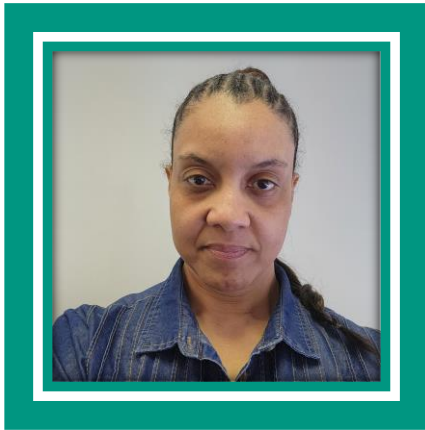
Seth Doyle



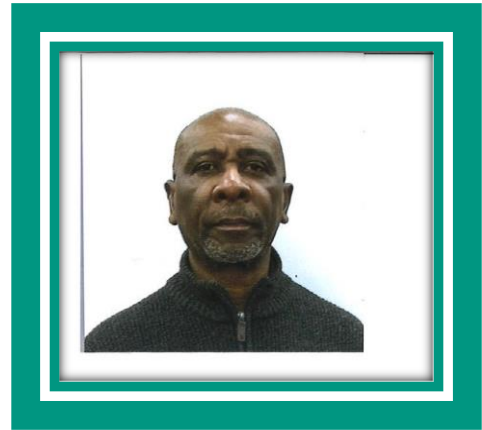
Ron Haywood



DEPARTMENT OF APPEALS AND HEARINGS



Mica Smith, Manager
City Tenure: 21 Years



Bernard Duke, Systems Analyst
City Tenure: 23 Years



DEPARTMENT OF APPEALS AND HEARINGS

Blight Administrative Bureau: 2022 Ticketing & Adjudications

- Blight Tickets Issued: **85,508**
- Tickets Adjudicated: **83,857**



DEPARTMENT OF APPEALS AND HEARINGS

Blight Administrative Bureau: Revenue

- 2022 Blight Judgments Assessed: \$22,039M
 - 2022 Blight Judgments Collected: \$ 5,069M
 - 2002 Blight Judgments Collection Rate: 23%
- Total Judgments collected in 2022: \$8,165M



DEPARTMENT OF APPEALS AND HEARINGS

Administrative Appeals Bureau: 2022 & 2023 Appeals

Type of Appeal	2022 Appeals	2023 Appeals
Business License	4	0
Dangerous Buildings	1,095	449
Legacy Certification - Marijuana	6	0
Medical Marijuana License	1	
Recreational Marijuana License	0	18
Signs & Advertising Variance	1	1



DEPARTMENT OF APPEALS AND HEARINGS

FY 2023 & 24 Process Improvements

- **Integrated Voice Response (IVR):** 24-hour phone payment system, implemented January 2023
- **Digitization of Paper Files:** 1.5 million paper files in process of digitization
- **Court Management Software:** new RFP in the works for state-of-the-art court/docket management software applications