



City of Detroit
Detroit City Council
Council Member Angela Whitfield Calloway
District 2

MEMORANDUM

TO: Miriam Blanks-Smart, Director
Department of Appeals & Hearings

FROM: Council Member Angela Whitfield-Calloway *AWC*

DATE: March 15, 2023

RE: 2023-2024 Department of Appeals and Hearings Budget Questions

The office of Council Member Angela Calloway respectfully submits the following questions to the Department of Appeals and Hearings as a part of the 2023-2024 budget hearing process.

1. **QUESTION:** What is the average wait time for an administrative hearing to be scheduled?
2. **QUESTION:** Does DAH use an outside collection firm to collect outstanding blight tickets? If so, please explain the process and the rate of collection.
3. **QUESTION:** What new programs or projects are planned by DAH to improve enforcement of the Detroit City Code concerning blight, business license enforcement, or other municipal concerns?
4. **QUESTION:** Could DAH and its independent administrative show cause hearing officers handle the disputes between DWSD and its customers concerning billing and other issues?
5. **QUESTION:** Do the administrative hearing officers reflect the community that they serve? How many are Detroit residents? How many are female? How many are African American?