Frequently Called #'s

City of Detroit Phone #'s

Mayor's Office	313-224-3400
City Council	313-224-3443
City Clerk	313-224-3260
Board of Police Commissioners	313-596-1830

City Services

City Services	
Police/Fire/Health Emergency	911
Police Department	
 Telephone Crime Reporting 	313-267-4600
Chief of Police	313-596-1800
Chief of PoliceDetroit Detention Center	313-596-2242
 Prisoner Info Hotline 	313-267-4601
 Detroit Police Victim Assistance 	313-833-1660
 Vehicle Tows/Impoundment 	313-596-2640
 Abandoned Vehicles SeeClickFix or Re 	eport to Precinct
 Downtown Services 	313-237-2850
 2nd Precinct 	313-596-5200
3rd Precinct	313-596-5300
4th Precinct	313-596-5400
5th Precinct	313-596-5500
6th Precinct	
7th Precinct	
8th Precinct	
9th Precinct	313-596-5900
10th Precinct	313-596-1000
 11th Precinct 	313-596-1100
12th Precinct	
Buildings, Safety, Engineering & Environn	nental
Main	
Business License	313-224-3178
 Dangerous Buildings 	
Environmental Affairs	
Complaints against Police/DPD staff	313-596-2499
D-DOT 313-933-1300 or	313-224-4400
Employment (City Jobs) www	.detroitmi.gov
Finance Department	
 Citizen Tax Help Center 	313-224-3315
Citizen Tax Help Center Property Tax Division	313-224-3560
Illegal Dumping	313-267-4600
Institute for Population Health	313-309-9350
Substance Abuse	
Dental	
Diseases/HIV	313-876-4000

Inspector General	313-964-TIPS (8477)
Municipal Parking	313-221-2500
Ombudsman Office	313-224-6000
Parks & Recreation	313-224-1100
Potholes/Sidewalk/Street Repair_	313-224-0033
Street Light Outage	313-267-4100
Street Light Installation	313-324-8290
Trash Pickup (weekly & bulk)	
Westside	844-233-8764
 Eastside & Southwest 	844-464-3587
Tree Removal (Emergency)	313-871-5461
24-Hour Line	313-590-3336
Traffic Signal (outage/malfunction)	313-267-4100
Water Main Break	313-267-7401
Water Bill Assistance (WRAP)	313-267-8000

Community Programs

THAW (Heat Assistance)	800-866-8429
United Way of Southeast Michigan	211
Birth/Death Certificates	313-224-2117
Mental Health/Opioid Crisis/Trauma _	800-249-4141

Civilian Public Safety Training Programs

CERT Community Emergency Response Team _ 313-596-2590 Citizens Police Academy ______ 313-596-2520

Website/Apps to Use





DetroitMI.gov/ImproveDetroit

SeeClickFix.com/Detroit

Apps available at Google Play and the Apple App Store

Detroit Board of Police Commissioners

Commissioner Bryan Ferguson, District 1 313-316-2493 | fergusonb1bopc@detroitmi.gov

BOPC Administration

Detroit Public Safety Headquarters 1301 Third St. Suite 767 • Detroit, MI 48226 313-596-1830 | bopc@detroitmi.gov

BOPC Office of the Chief Investigator

900 Merrill Plaisance Street • Detroit, MI 48203 313-596-2499

www.detroitmi.gov/BOPC



About Police Commissioner Ferguson and the Detroit Board of Police Commissioners

A native Detroiter, **Bryan Ferguson** grew up on the city's west side and graduated from Central High School. He served in the U.S. Army and received an honorable discharge at the rank of Sergeant. He later joined the United States Postal Service and worked as an automotive technician for 25 years before retiring.

He coaches and mentors youth as a Little League Coach, and led a recent Rosedale Park team to a third-place finish in state competition.

He is passionate about community service. In 2010, he became President of the Schoolcraft Improvement Association and helped grow the organization from 12 to over 370 members during his 11-year tenure. His advocacy with state legislators in a tight budget year secured \$50,000 through the State of Michigan for a baseball field and walking track at Dossin Elementary School.

In 2015, three organizations – Detroit Local Initiatives Support Corporation, Michigan Community Resources, and Community Development Advocates of Detroit – selected him as Community Leader of the Year. He also serves on the Rippling Hope Organization Board of Directors. He has been named Volunteer-of-the-Month in Rosedale Park and has two Spirit of Detroit Awards among numerous honors and recognitions for his extensive community service, outreach, and contribution to his neighborhood and the surrounding area.

A 2014 graduate of the Detroit Citizens Police Academy, Police Commissioner Ferguson won election in 2021 and represents District 1.

He is a proud home improvement guru, avid bowler, car and bike builder, and former stand-up comedian. He is married and has one daughter. The Board of Police Commissioners (BOPC) is comprised of 11 members. Seven are elected by districts like City Council members, and four are atlarge mayoral appointees approved by Council. All 11 Board members serve without compensation as a vital civilian board to help ensure police powers and practices comply with Constitutional protections and community policing standards.

The 1974 City Charter first established a civilian oversight board. The BOPC derives its current powers and duties from the 2012 Charter, which strengthened independent, citizen oversight.

Authority: The Board has supervisory control and oversight of the Police Department.

Meeting Schedule: The Board is required to meet at least once each week but may vote to recess during the Thanksgiving, Christmas and New Year holidays. All meetings are held in accordance with the Open Meetings Act.

Specific Duties:

- Establish policies, rules and regulations in consultation with the Chief of Police, and with the approval of the Mayor
- Review and approve the departmental budget before its submission to the Mayor
- Receive and resolve any complaint concerning the operation of the Police Department except those involving criminality
- Act as final authority in imposing or reviewing discipline of employees of the department
- Make an annual report to the Mayor, Council, and the public of the department's activities during the previous year, including the handling of crime and complaints, and of future plans

Other Board Responsibilities:

Staff:* The Board appoints a Board Secretary and a Chief Investigator, along with other investigators to handle citizen complaints against police/DPD.

Chief of Police: Whenever the Chief of Police position becomes vacant, the Board is responsible for conducting a professional search to identify qualified candidates. The Board submits a list of the final candidates to the Mayor, who makes the appointment subject to City Council approval.

Police Personnel: The Board appoints a civilian as Director of Police Personnel. The Board also approves all promotions made within the DPD.

Office of the Chief Investigator (OCI): OCI investigates citizen complaints against police and other DPD staff and reports findings to the Board.

Contact OCI to file a complaint against police officers or any other Police Department employee:

Call:

Office: 313-596-2499 Fax: 313-596-2482

Online:

www.detroitmi.gov/BOPC

By Letter or In Person:

900 Merrill Plaisance, Detroit MI 48203

The Detroit Board of Police Commissioners meets weekly on Thursday at 3 p.m. at Detroit Public Safety Headquarters, 1301 Third Avenue, except for the second Thursday of the month when it holds community meetings at 6:30 p.m. in various locations. For meeting schedules, videos, minutes, Zoom and other information, visit: www.detroitmi.gov/BOPC

*All Board appointments are civilian and serve at the pleasure of the Board.