

BASEMENT BACKUP PROTECTION PROGRAM



Water & Sewerage Department

Homeowners in 11 Detroit neighborhoods that have historically experienced basement backups during rain events are eligible to apply for this program.

WHAT THE PROGRAM COVERS

The City of Detroit's **Basement Backup Protection Program** will provide customized services for each eligible home based on need, and includes assessments by a City inspector and licensed plumber determined by the Detroit Water & Sewerage Department (DWSD). Participating homeowners*, including landlords, have the following menu of services:

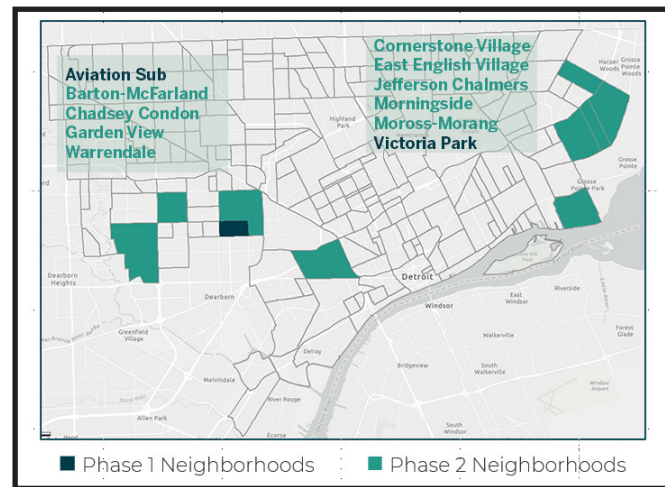
- Camera inspection of sewer lateral service line;
- Disconnect downspouts and install extensions three feet from foundation;
- Install backwater valve only if lateral is in viable condition;
- Install sump pump on properties where possible; and/or
- Install backwater valve and sump pump with overflow.

*If a water bill past due balance exists, the account holder must agree to enroll into a payment plan or water affordability program.

WHO IS ELIGIBLE

The program is open to homeowners of single-family houses, two-family flats and duplexes in the following targeted areas:

- **Phase 1** – Victoria Park and Aviation Sub; work will begin in Spring 2022.
- **Phase 2** - Neighborhoods with historic occurrences of basement backups during rain events based on DWSD's service requests and claim data (see map at right); work will begin by 2023 and end by Dec. 2024.



DEPOSIT REQUIRED UNLESS INCOME ELIGIBLE

Homeowner occupants and landlords must make a deposit of \$100 per eligible occupied house. Low-income homeowners can have deposit waived if enrolled in DWSD Lifeline Plan.

FUNDING

The program is solely funded by the Detroit Future Fund, which is made possible by the federal American Rescue Plan Act (ARPA).

DWSD LIFELINE PLAN

Residents enrolled in the DWSD Lifeline Plan are exempt from the \$100 deposit. Households can income qualify at 200% of the federal poverty level. DWSD Lifeline Plan benefits include:

- Up to 4,500 gallons of water every month at a fixed monthly rate, as low as \$18 a month;
- Erasing any past due water bill debt at time of enrollment — a one-time opportunity; and
- An audit and plumbing repairs to eliminate leaks and/or running toilets.

Apply now for **DWSD Lifeline Plan** at waynemetrometro.org/DWSDLifeline or call 313-386-9727.



DWSD Lifeline Plan Information

TAKE PART

Apply at detroitmi.gov/basementprotection