



DATE OF LETTER _____

Dear DWSD Customer:

We were unable to complete your meter installation/repair due to an existing plumbing issue(s). It is urgent that you make the necessary repairs to avoid your water service being interrupted for non-compliance. Please reference the meter set-up diagram on the back of this letter as a guide.

Repairs must be completed and a follow-up appointment scheduled within ten (10) days of the date of this letter or your account will be interrupted for non-compliance.

REQUIRED REPAIR(S):

- Inlet valve, outlet valve and bypass operable (use gate valves only)
- Meter connection for inlet and outlet side flanged, if missing
- No corroded or leaking pipes, no PVC, braced piping is required
- Meter area accessible and clean
- Bypass valve operates (only applicable if service line is 1 ½" or larger)
- Piping aligned with correct meter spacing
- Proper meter well and cover (if applicable)
- Galvanized or copper set up
- Unwrap meter and service line
- Other _____

CAUTION Make sure repairs are performed correctly and according to instructions. Incorrect or incomplete repairs will delay meter work and perhaps lead to water service interruption.

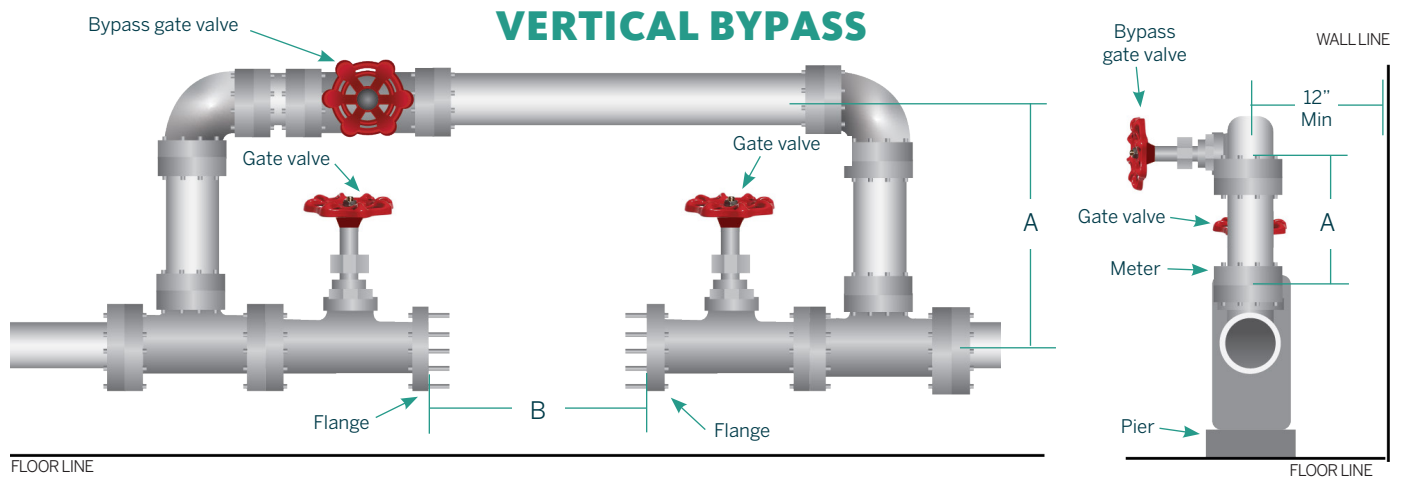
REPAIRS If service needs to be turned off for repairs and/or restored after repairs have been completed, please call **313-267-7401** to make arrangements.

CONTACT Please contact our Customer Care Center to schedule an appointment at **313-267-8000**.

Thank You,
The DWSD Meter Operations Team

METER SET-UP REQUIREMENTS

No plastic permitted. Read before starting repair work.



CUSTOMER IS RESPONSIBLE FOR MAINTAINING ALL PLUMBING IN ORDER FOR WORK TO BE PERFORMED.

Meter maintenance work cannot be performed if valves do not shut off, have handles, have leaks or if the pipe is corroded. You should periodically test the valves and check piping. Customers need properly operating valves any time the water has to be shut off to do internal plumbing repairs.

METER SIZE AND LENGTH MEASUREMENTS

METER / PIPE SIZE	A	B
3 INCH	28 INCHES	54 INCHES
4 INCH	32 INCHES	64 1/4 INCHES
6 INCH	36 INCHES	72 1/2 INCHES
8 INCH	44 INCHES	78 1/4 INCHES
10 INCH	52 INCHES	78 1/4 INCHES
12 INCH	60 INCHES	SEE NOTE

NOTE: The department of water supply will furnish and set the meter and such material included within dimension "B." For the 10" and 12" meters this dimension shall be secured from the DWSD meter shop at central yard located at 6425 Huber St.

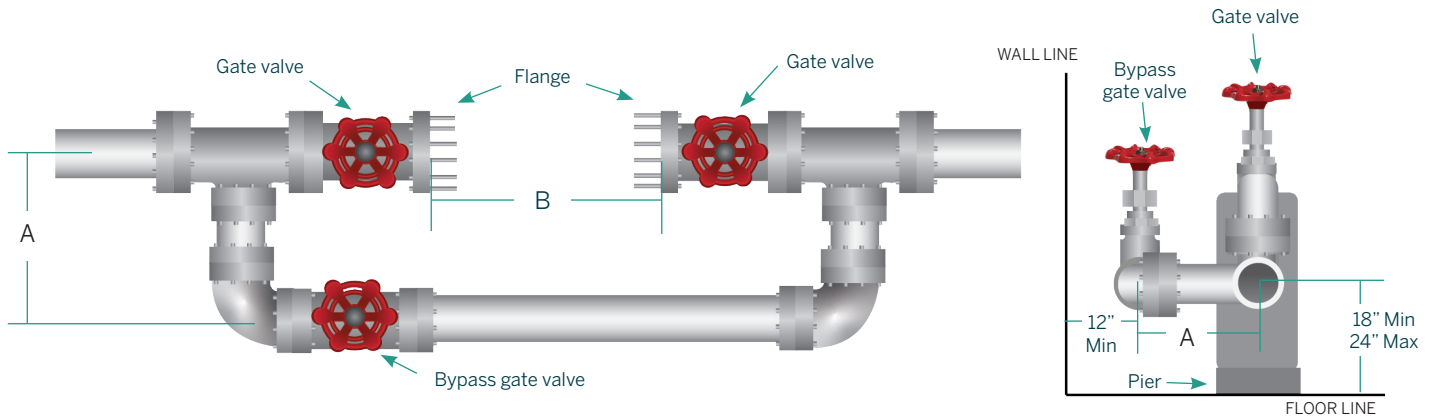
METER SET-UP REQUIREMENTS

1. Fittings - 125 lbs / SQ. IN. C.I.Flanged. A.S.A Standard
2. Valves - 125 lbs. / SQ. IN. Iron body bronze mounted non-rising stem flanged.
3. Pipe - cast iron, class 250, cement mortar lined, or A.S.A. schedule 40 W.I. galvanized
4. Bypass must be the same size as service.
5. Double-check valves or other back-flow prevention devices meeting the approval of the Detroit Department of Health shall be installed within 15' of meter whenever there is a secondary supply of water on the premises served, or where provisions are made for connection of a fire department pumper to supply water to piping on the premises.
6. Check valve needs to be after the meter set-up
7. No compression fittings where meter set-up connects to the service line

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HORIZONTAL BYPASS



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12 INCH	---	SEE NOTE

NOTE: The department of water supply will furnish and set the meter and such material included within dimension "B." For the 10" and 12" meters this dimension shall be secured from the DWSD meter shop at central yard located at 6425 Huber St.

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