



FLOODED BASEMENT? DO THESE 6 THINGS

The City of Detroit is committed to helping residents affected by the heavy rains June 25-26.

If your basement flooded, do these 6 things:

1

Document your losses now with photos of the flood damage.

2

Keep all receipts related to cleaning out and repairing your basement and for replacing appliances.

3

File a claim now with your insurance company if you have insurance.

4

Contact FEMA. Start the process at [DisasterAssistance.gov](https://www.DisasterAssistance.gov) or call 800-621-FEMA (3362)

5

Submit initial claim with the Detroit Water & Sewerage Department (DWSD) at detroitmi.gov/waterdamageclaims and download the Great Lakes Water Authority (GLWA) claim form at glwater.org. File both by August 9, 2021.

6

DWSD will mail you the entire claim form with instructions to complete and mail back to DWSD with documentation, as well as the option to complete the long form online (GLWA claim is only by mail with form available for online download).

If you are a senior or a person with a disability and need help clearing debris from your basement, we can assist you. Please indicate if you are a senior and /or a person with a disability on the online form, on the Improve Detroit app (choose "Water in Basement") or when you call DWSD at 313-267-8000.



WORKING HARD FOR YOU.

FOR MORE INFORMATION, CALL

313-267-8000

www.detroitmi.gov/DWSD