



Resident

DWSD

Storm Event

Give Notice to DWSD of damages within 45 days of damage discovery:
Call 313-267-8000 or visit www.detroitmi.gov/waterdamageclaims
For the June 25-26 rainstorm, claims must be filed by August 9, 2021

Fill out DWSD Long Form Claim
You can be mailed this or can access it online at www.detroitmi.gov/waterdamageclaims
Requires: details of incident and damages claimed; Proof of homeowner's insurance/or lack of coverage; Instructions to provide receipts and photo

DWSD Investigators inspect sewers and infrastructure in the area to determine fault:
DWSD at fault if: there was a defect in the local sewerage system that DWSD knew or should have known about, that we failed to remedy in a reasonable time, and that defect was 50% or more the reason for damages

If DWSD determines it is liable, we will review damages not covered by FEMA and may offer a settlement.

Settlement offered

DWSD not liable: seek assistance from FEMA