

If you live on the east side or in southwest Detroit, **GFL Environmental USA, Inc.** is your waste hauler. GFL Customer Care Center: (844) GO-GFLUSA (844) 464-3587.

If you live on the west side, **Advanced Disposal** is your waste hauler Advanced Customer Care Center: (844) 2-DETROIT (233-8764).

FREQUENTLY ASKED QUESTIONS

WHERE IS MY CART GOING TO BE DELIVERED?

Your cart will be dropped off at your address.

WHEN IS MY PICK-UP?

Your pick up day will be EVERY OTHER WEEK. To find out your next service day and to sign up for text message reminders, visit www.DetroitRecycles.org. You can also text your address to 313-800-7905.

Carts must be out by 7am on your day of service.

CAN I GET A SECOND CART?

Residents can request a second recycling cart for their home for the cost of \$25 by contacting GFL or Advanced.

WHAT IF I MOVE?

Your recycling cart will stay at the address it was assigned to. Call Green Living Science to sign up for a

The Recycling program is a single-stream program – all materials go together in your container.

- Materials should be thrown <u>loosely</u> in the cart nothing should be separated or placed in a bag
- Make sure items are clean and dry
- Containers should be empty
- Rinse food residue
- Lids, tops and labels do not need to be removed
- Do not put foods or garbage in your cart
- Do not place yard waste in your recycling cart
- Be sure plastics have a chasing arrow symbol
- Break down boxes to save space in your cart
- When in doubt, throw it out (in the garbage)

new cart for your home if it does not already have one, or visit www.DetroitRecycles.org to take the online quiz.

WHAT IF MY CART IS NOT SERVICED?

Contact your waste hauler immediately to let them know you weren't serviced. Check to confirm your service date by visiting www.DetroitRecycles.org. If you continue to have issues with your service, please call Green Living Science at 313-871-4000 Ext 3.

WHAT GOES IN THE BLUE RECYCLING CART



- Materials should be thrown loosely in the cart – nothing should be separated or placed in a bag
- All items must be in the cart to be collected, not on top of or around it.
- Empty and rinse out all containers before recycling.

WHAT GOES IN THE TRASH CAN

- Food, liquids or other trash
- Plastic that does not have the recycling symbol including: Ziploc bags, Garbage Bags, Plastic Wrap, Bubble Wrap
- Styrofoam
- Chip Bags and Candy Wrappers
- Napkins, paper towels and paper plates
- Receipts



Items that can be dropped off at Recycle Here!

5960 Lincoln St, Detroit, MI 48208

Hours of Operation

Monday & Wednesday 10am-6pm Saturday 9am-3pm

- Batteries
- Light Bulbs
- Styrofoam
- Electronics
- Computers
- Ink Cartridges

