



DATE OF LETTER _____

Dear DWSD Customer:

We were unable to complete your meter installation/repair due to an existing plumbing issue(s). It is urgent that you make the necessary repairs to avoid your water service being interrupted for non-compliance. Please reference the meter set-up diagram on the back of this letter as a guide.

Repairs must be completed and a follow-up appointment scheduled within ten (10) days of the date of this letter or your account will be interrupted for non-compliance.

REQUIRED REPAIR(S):

- Inlet valve, outlet valve and bypass operable (use gate valves only)
- Meter unions, if missing
- No corroded or leaking pipes, no PVC, braced piping is required
- Meter area accessible and clean
- Bypass valve operates (only applicable if service line is 1 ½" or larger)
- Piping aligned with correct meter spacing
- Proper meter well and cover (if applicable)
- Galvanized or copper set up
- Unwrap meter and service line
- Other _____

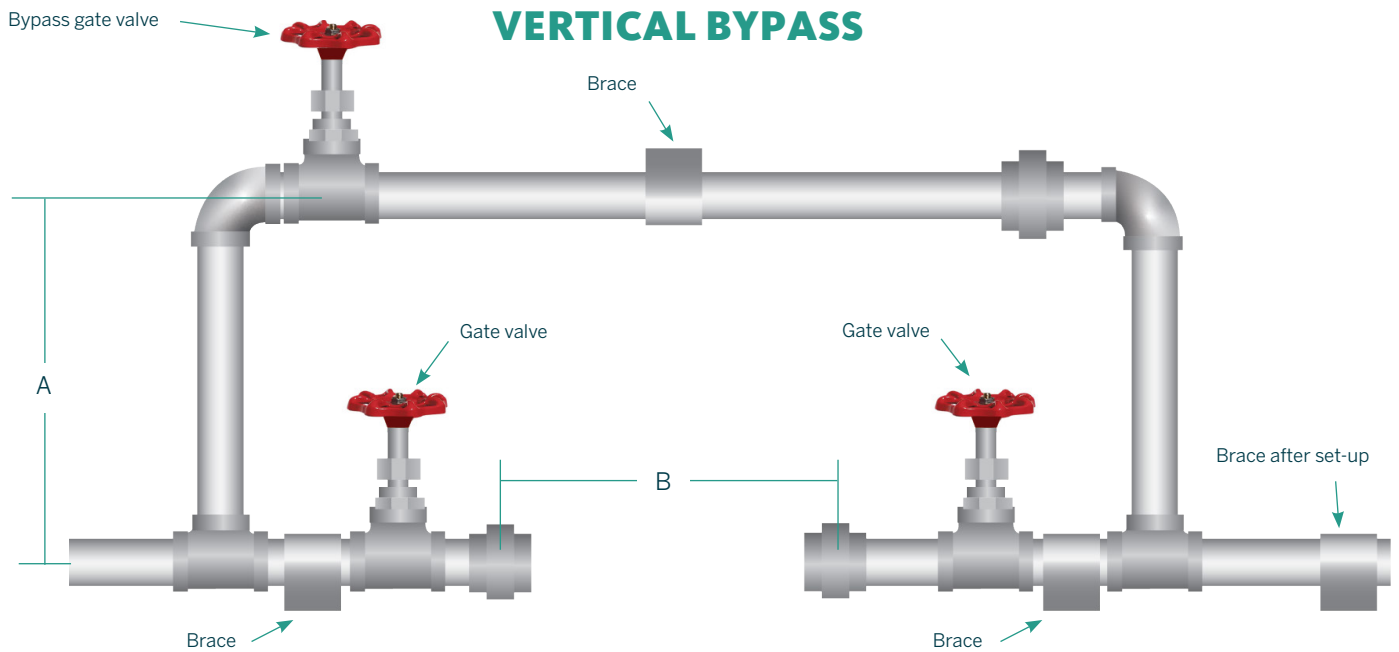
CAUTION Make sure repairs are performed correctly and according to instructions. Incorrect or incomplete repairs will delay meter work and perhaps lead to water service interruption.

REPAIRS If service needs to be turned off for repairs and/or restored after repairs have been completed, please call **313-267-7401** to make arrangements.

CONTACT Please contact our Customer Care Center to schedule an appointment at **313-267-8000**.

METER SET-UP REQUIREMENTS

No plastic permitted. Read before starting repair work.



CUSTOMER IS RESPONSIBLE FOR MAINTAINING ALL PLUMBING IN ORDER FOR WORK TO BE PERFORMED.

Meter maintenance work cannot be performed if valves do not shut off, have handles, have leaks or if the pipe is corroded. You should periodically test the valves and check piping. Customers need properly operating valves any time the water has to be shut off to do internal plumbing repairs.

METER SIZE AND LENGTH MEASUREMENTS

METER SIZE	A	B
1 1/2 INCH	18 INCHES	19 1/2 INCHES
2 INCH	20 INCHES	28 INCHES

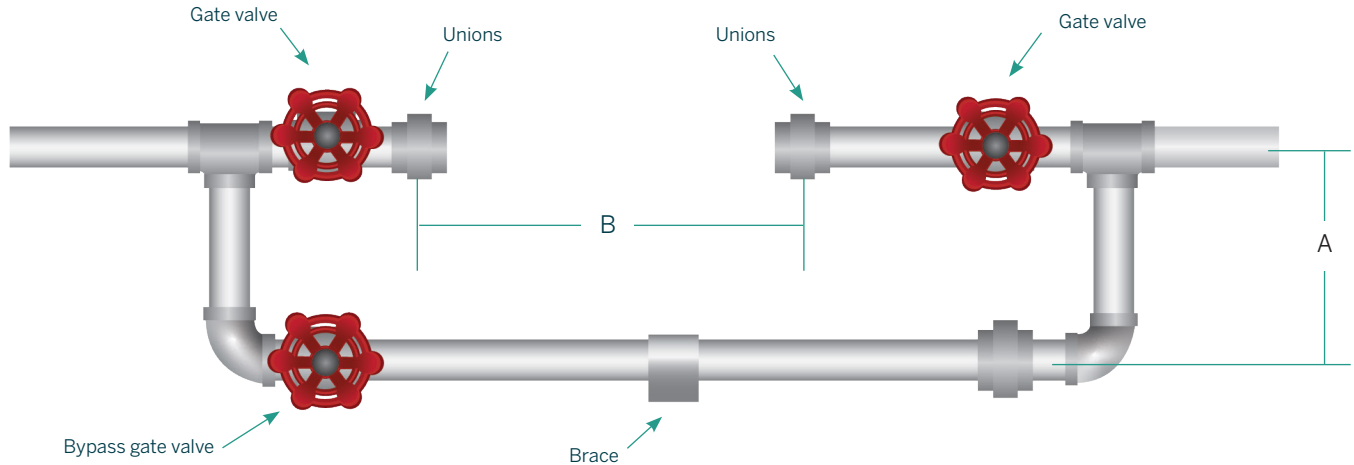
METER SET-UP REQUIREMENTS

1. Meter must be installed horizontally and a minimum of 14 inches from the wall.
2. Meter must be installed between 18 inches and 36 inches above the floor.
3. Use metal pipe from building entry until attached to wall or ceiling (copper or approved equal).
4. Valves and unions must be stainless steel, dielectric, or no-lead/low lead brass or approved steel.
5. Maintain clearance of 18 inches or more below, above and in front of meter and shut-off valves. Avoid placing behind furnace, hot water tank or other access restrictions.
6. Older meter installations may have ball valves on the inlet and outlet side, but must have a gate valve on the bypass.

METER SET-UP REQUIREMENTS

No plastic permitted. Read before starting repair work.

HORIZONTAL BYPASS



CUSTOMER IS RESPONSIBLE FOR MAINTAINING ALL PLUMBING IN ORDER FOR WORK TO BE PERFORMED.

Meter maintenance work cannot be performed if valves do not shut off, have handles, have leaks or if the pipe is corroded. You should periodically test the valves and check piping. Customers need properly operating valves any time the water has to be shut off to do internal plumbing repairs.

METER SIZE AND LENGTH MEASUREMENTS

METER SIZE	A	B
1 1/2 INCH	12 1/2 INCHES	19 1/2 INCHES
2 INCH	15 INCHES	28 INCHES

METER SET-UP REQUIREMENTS

1. Meter must be installed horizontally and a minimum of 14 inches from the wall.
2. Meter must be installed between 18 inches and 36 inches above the floor.
3. Use metal pipe from building entry until attached to wall or ceiling (copper or approved equal).
4. Valves and unions must be stainless steel, dielectric, or no-lead/low lead brass or approved steel.
5. Maintain clearance of 18 inches or more below, above and in front of meter and shut-off valves. Avoid placing behind furnace, hot water tank or other access restrictions.
6. Older meter installations may have ball valves on the inlet and outlet side, but must have a gate valve on the bypass.