



COORDINATING HEALTH AND SOCIAL SERVICES

Our goal is to improve health access and outcomes by coordinating community and health resources.

WHY IS THIS IMPORTANT?

Building a system to coordinate holistic services and care for all Detroiters will impact our health in positive ways. We can improve health by taking a closer look at programs and policies that impact health and human services, health outcomes, and health inequities.

Percentage of Detroiters rating their health as **fair** or **poor**.

28%
Detroiters

18%
Michiganders

WHAT DID DETROITERS THINK?



"THERE'S SO MANY GREAT GRASSROOTS PROGRAMS ACROSS DETROIT. WE JUST NEED TO HAVE THEM COORDINATE THEIR SERVICES BETTER AND MAKE SURE THE MOST VULNERABLE ARE ACCESSING THEIR SERVICES."

- District 5 Resident (48208)

"Make sure [residents] are knowledgeable about how to access [...] resources [...] best for them."

- District 5 Resident (48207)

"Small and large providers will have to make investments in coordination planning and infrastructure."

- District 6 Resident (48210)



WHAT'S THE CURRENT PLAN? (OBJECTIVES)



Establish a cross-sector collaborative to align health and social service resources.



Educate residents on how to navigate health and social service systems.



Improve the integration and coordination of health and social services.



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Objective #1: Establish a cross-sector collaborative to align health and social service resources.

- **Strategy 1.1:** Identify current coalitions
- **Strategy 1.2:** Recruit diverse members
- **Strategy 1.3:** Develop a charter and Memorandum of Understanding (MOU)
- **Strategy 1.4:** Gather information on best practices for collaboration
- **Strategy 1.5:** Make sure there is ongoing communication and education between and among members
- **Strategy 1.6:** Create and strengthen partnerships



Objective #2: Educate residents on how to navigate health and social service systems.



- **Strategy 2.1:** Determine resident health literacy and awareness of health and social service systems
- **Strategy 2.2:** Identify informal and formal platforms Detroiters use to access information
- **Strategy 2.3:** Develop health education strategies and conduct health education sessions, focusing on digital access to information and resources
- **Strategy 2.4:** Implement policies and programming that increase connectivity and internet access

Objective #3: Improve the integration and coordination of health and social services.

- **Strategy 3.1(a):** Determine Detroiters accessibility to equitable and quality health care
- **Strategy 3.1(b):** Determine how health system leaders think institutional policies and practices affect equitable access
- **Strategy 3.2:** Identify health policies and determine which policies the cross-sector collaborative will advocate for
- **Strategy 3.3:** Create partnerships between providers and social service organizations
- **Strategy 3.4:** Create shared language and measures around the social determinants of health
- **Strategy 3.5:** Identify best practices for assessing and addressing social service needs and implement these best practices with partner providers

