

CODE OF CONDUCT

The Code of Conduct is a list of expectations for DDOT customers that ensures the best possible experience for everyone. DDOT's Code of Conduct applies to all customers that use our services or facilities.



Pay the exact fare

All passengers are required to pay the proper fare. Operators cannot make change. Have your fare or the proper ID ready as you get on the bus. Passes may not be shared.



Use headphones and respect others' privacy

It's okay to enjoy your music. However, it is your soundtrack and others may not enjoy it.



No soliciting or selling

Do not offer for sale, sell and deliver, barter or exchange any goods, services or merchandise on the buses or at DDOT facilities. Begging or panhandling is prohibited on buses and at DDOT facilities.



Use only G-rated words

Profanity or any vulgar and offensive language is not tolerated on any DDOT buses or facilities.



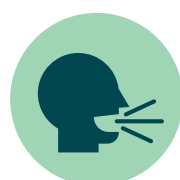
No smoking!

No smoking or tobacco products on buses or at DDOT facilities (including e-cigarettes).



Wear a shirt and shoes at all times

Be respectful of others by wearing appropriate clothing.



Use your inside voice

If you talk on your phone, remember that you have an audience. Be mindful of your language, keep your voice low and your call brief.



Be on time at a DDOT stop

Transit vehicles operate on a schedule. They cannot wait for passengers to arrive or stop for passengers who are not at designated bus stops. Arrive five minutes early for your scheduled departure and be in the correct location.



Say no to sprawl

Your bag belongs on your lap, not taking up the seat next to you. If you are standing, make room by moving to the back of the bus.



Be careful after exiting the bus

Transit buses do not have stop arms. Do not cross in front of the bus.



No loitering

Transit facilities are public locations with a specific purpose. Loitering is prohibited at DDOT facilities.



Make the ride comfortable for everyone

Designated seats at the front of every bus are reserved for seniors and customers with disabilities. Please surrender your seat to these customers when they board.



No eating, alcohol or drinks in uncovered containers allowed on buses

You are welcome to bring your beverage with you. Just make sure it is in a sealed container and take it with you when you leave.



Be safe with strollers

For safety reasons, remove children from strollers and collapse the stroller if it blocks the aisle.



Do not chase buses

Chasing buses is unsafe and it is DDOT policy that drivers do not stop once they start their route.



Keep it clean

Respect those who ride after you. Keep feet off the seats and remove litter when you leave.

El código de conducta DDOT está disponible en español en línea en www.ridedetroittransit.com

أن القواعد السلوكية لـ"دي دي أو تي" متوفرة اونلاين في اللغة العربية أو الاسبانية على الموقع الالكتروني الاتي: www.ridedetroittransit.com