**Feed the Frontlines - Restaurant FAQ**

* **How does this work?**
  + Feed the Frontlines Detroit supports Detroit restaurants by providing meals to the Detroit Police, Fire, EMS, and healthcare workers during the COVID-19 crisis. We have coordinators matching restaurants with need based on location, cost, and capacity. A coordinator will reach out to the selected restaurants with details on date, time, location, and delivery details once they register. We will use our best efforts to utilize as many restaurants as possible.
  + Maximum allowed per meal is $15.
  + Each meal must be individually packaged.
* **Are there special meal and safety guidelines?**
  + Under Meal Guidelines and Food Safety

MEALS

* Please make a complete meal. Ideally, a meal contains: Protein, Starch, and Vegetables.
* Please include some vegetarian meals. (Approx. 10-20% vegetarian)
* Vegan and/or gluten-free meals are welcome but not required.
* Allergens: please no peanuts.
* Salads are welcome, with dressing in a separate container.
* The first responders will not be eating the food immediately, but on staggered breaks throughout their shift. The food should be ready for them to reheat as needed

FOOD SAFETY

* Please wear gloves and masks while preparing/packaging meals.
* Package each portion in its own box: no sharing containers.
* Label all containers.
* Seal all boxes with tape or a decal (can be your logo).
* Provide a complete menu with ingredients and allergy listings.
* Include disposable cutlery and napkins.
* Please wear gloves and masks when delivering.
* **How do I register?**
  + Go to www.feedthefrontlinesdetroit.com then click “restaurant sign up”. Fill out the information on the right, then click submit. A FTF coordinator will contact you if you have been selected with more information.
* **How will I receive payment?**
  + You will be paid by credit card within 24 hours of the order being placed.
* **Do I need to provide a detailed receipt?**
  + Yes, please send an invoice to [feedthefrontlines@detroitmi.gov](mailto:feedthefrontlines@detroitmi.gov)
  + For faster payment, please include PayPal or Venmo account information
* **What is the lead time for an order?**
  + At least 48 hours
* **What kind of food items does the meal have to include?**
  + Please make a complete meal. Ideally, a meal contains: Protein, Starch, and Vegetables.
* **Do we need to adhere to any dietary restrictions?**
  + Please include some vegetarian meals (approx 10-20% vegetarian). Vegan and/or gluten-free meals are welcome but not required.
* **Are you accommodating peanut allergies?**
  + Please, no peanuts.
* **I am not a healthcare worker or a restaurant, how can I help?**
  + Donations are greatly appreciated and welcome. Please go to www.feedthefrontlinesdetroit.com and click donate.
* **Who do I contact if I have more questions?**

Please email feedthefrontlines@detroitmi.gov or call 313-279-8980.