

Public Notifications

February 2020



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DDOT By the Numbers



February 2020

75%

Weekday on-time performance

96%

AM pull out time percentage
for buses in the city

94%

PM pull out time percentage
for buses in the city

1,651,667

Total riders in February

0.59%

Percent of runs with incidents (monthly)



Local Advisory Council



Council's Objectives

The purpose of the Local Advisory Council (LAC) is to serve as the foundation for assessing, planning and strengthening public transportation services in the community and to provide recommendations and input to local public transportation providers and other governing entities.

There are a few things every LAC must have:

- Every transit system in Michigan must have an LAC.
- At least half of the LAC must be people representing seniors and people with disabilities.
- It must meet at least once a year.
- It must review and comment on the transit system's accessibility plan.



LAC Membership List

District One	Andre Bryant
District Two	Celia Collins
District Three	James Jones
District Four	Vacant
District Five	Sabrina Simmons
District Six	Yvonne Roundtree
District Seven	Fayne Chennault
DAAA	Tamara Perrin and Anita Owen

Board Membership

LAC Board Members are appointed by the DDOT Director. If you are interested in serving as a LAC Board Member, call **(313) 833-3655** or email **DDOT-ADA@detroitmi.gov**.



Accessibility



ADA

The DDOT make reasonable accommodations in order for individuals with disabilities to fully use transit services. All requests should be made in advance by submitting a completed Reasonable Accommodation Request form.

For more information on Reasonable Accommodations, visit **detroitmi.gov**.

Title VI

Title VI of the Civil Rights Act of 1964 states that “No Person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

For more information on Title VI, visit **detroitmi.gov**.



LAC Bylaws

Last Revised:
September 2015

ARTICLE I: NAME AND OFFICES

Section 1.1: Name. The official name of the LAC is the "Detroit Department of Transportation Local Advisory Council."

Section 1.2: Offices. The principle offices of the LAC are located at the DDOT departmental headquarters, 1301 East Warren Avenue, Detroit, Michigan 48207.

Section 1.3: Definitions. For the purpose of these Bylaws, the following terms have the meaning provided herein:

- A. "Older Adults" means persons who are sixty-five (65) years of age or older.
- B. "Persons with Disabilities" means persons who have disabilities, as set forth in Michigan Administrative Code R. 247.4101(m).
- C. "Mayor" means the Mayor of the City of Detroit.
- D. "City Council" means the City Council of the City of Detroit.

- E. "Detroit Area Agency on Aging" means the designated area agency on aging for the City of Detroit.

ARTICLE II: AUTHORITY

Section 2.1: Purpose. The purpose of the DDOT LAC is:

- A. To review and comment upon DDOT Section 10E plans to provide demand actuated services for Older Adults and Persons with Disabilities prior to DDOT's submission of such plans for approval by the Michigan Department of Transportation ("MDOT").
- B. To review and comment upon DDOT's Americans with Disabilities Act accessibility plan and related documents.
- C. To review and advise DDOT on proposed changes to policies that pertain to or otherwise affect Older Adults and Persons with Disabilities prior to their adoption by DDOT.

- D. To advise DDOT on the impact of proposed changes to service levels and fares on Older Adults and Persons with Disabilities.

- E. To advise DDOT on transit related issues that may pertain to or otherwise affect Older Adults and Persons with Disabilities.

Section 2.2: Authority. The LAC is authorized to perform activities necessary to serve its purpose, as stated herein.

ARTICLE III: MEMBERSHIP AND APPOINTMENT

Section 3.1: Composition. The LAC shall be composed of nine (9) Members, with at least one (1) Member being a resident of each of the seven (7) City Council Districts and two (2) at large Members, who shall represent the Detroit Area Agency on Aging. No fewer than half of the LAC membership must be composed of Older Adults and Persons with Disabilities. The remainder of the LAC membership must represent social services organizations or

governmental agencies that serve Older Adults and Persons with Disabilities.

Section 3.2: Appointment. Members are appointed by the DDOT Director, with the concurrence of the Mayor. The LAC may recommend prospective Members for consideration by the DDOT Director for possible appointment.

Section 3.3: Terms. Appointments are for a term of four (4) years. No Member may be appointed for more than two (2) consecutive complete terms. Members' terms shall be staggered, such that approximately half of the membership is appointed every two (2) years.

Section 3.4: Removal. A Member may be removed from the LAC by either the DDOT Director or the Executive Committee for cause. A Member's unexcused absence from any two (2) consecutive LAC meetings can constitute cause for removal.



LAC Bylaws

Last Revised:
September 2015

Section 3.5: Vacancies. Any vacancy on the LAC is filled by appointment of new Member in accordance with the procedures set forth in Section 3.2 herein, who will serve for the remainder of the unexpired term of the vacant position. For the purposes of term limits, appointment to fill a vacancy for an unexpired term of two (2) years or less do not constitute a complete term.

Section 3.6. Compensation. As reasonable compensation for their costs associated with serving on the LAC, including costs for transportation to attend LAC meetings, Members may receive one (1) DDOT monthly ridership pass corresponding with each month of their LAC service.

ARTICLE IV: OFFICERS AND COMMITTEES

Section 4.1: Officers. The Officers of the LAC consist of a Chairperson, a Vice-Chairperson, and a Secretary, each of whom must be a Member of the LAC. No single Member may serve in more than any one Officer position at any given time.

Section 4.2. Term of Office. The term of office for each of the Chairperson, Vice-Chairperson, and Secretary is two (2) years. A Member may serve in any given Office for no more than two (2) consecutive terms.

Section 4.3: Election. The Chairperson, Vice-Chairperson, and Secretary will each be elected by the Members during the first LAC meeting following each biennial appointment of new Members. Each Member shall be entitled to one (1) vote for each of the Chairperson, Vice-Chairperson, and Secretary, and all voting must be conducted by secret ballot. During the election, the Members will first elect the Chairperson, who shall be the Member receiving the highest number of votes cast. Upon election of the Chairperson, the Members shall elect the Vice-Chairperson, who shall be the Member, other than the Chairperson, receiving the highest number of votes cast. Upon election of the Vice-Chairperson, the Members shall elect the Secretary, who shall be the Member, other than the Chairperson or Vice-Chairperson, receiving the highest number of votes

cast. If multiple Members each receive the highest number of votes for any given Officer position, a run-off election amongst only those Members having received the highest number of votes will be held.

Section 4.4: Duties. The duties of the Officers are:

The Chairperson is responsible for:

- Setting the schedule for LAC meetings;
- Establishing the agenda for each LAC meeting, upon consultation with the Vice-Chairperson;
- Chairing each LAC meeting;
- Appointing Members to LAC committees;
- Serving as liaison between the LAC and DDOT; and
- Representing the LAC at events and activities.

The Vice-Chairperson is responsible for:

- Consulting with the Chairperson on LAC meeting agendas; and
- Discharging the duties of the Chairperson in the event of the Chairperson's absence or inability to discharge its duties.

The Secretary is responsible for:

- Taking minutes of LAC meetings;
- Maintaining the official attendance record of Members at LAC meetings; and
- Maintaining documents, correspondence, and other records of the LAC.

Section 4.5: Executive Committee.

The Executive Committee is composed of the Chairperson, the Vice-Chairperson, and one (1) at-large Member. The at-large Member is appointed to the Executive Committee by the Chairperson. The purpose of the Executive Committee is to oversee the management of the LAC and to make recommendations to the LAC membership regarding issues within its authority.



Section 4.6: Ad Hoc Committees. The Chairperson may at its discretion establish an ad hoc committee to study a specific issue pertinent to the purpose of the LAC and provide recommendations regarding that issue to the LAC membership. In establishing an ad hoc committee, the Chairperson shall identify (A) the purpose and goals of the committee, (B) the Members who are appointed to the committee, and (C) the period during which the committee is authorized to perform its goals and provide its recommendations.

Section 4.7: Staff. Upon request by the Chairperson and approval by the DDOT Director, the LAC may utilize staff assistance of DDOT personnel to the extent that may be necessary to execute activities within its authority.

ARTICLE V: MEETINGS

Section 5.1: Meetings. The LAC must hold no fewer than four (4) meetings per year on a quarterly basis. Up to three (3) of these meetings may be held at the LAC's principal offices. At least one (1) meeting each year must be held at a location in the City to be determined by

the Chairperson and to be rotated among the City Council districts.

Section 5.2: Quorum. A quorum of Members is required for the conduct of business at meetings. A quorum must consist of no fewer than five (5) Members then serving.

Section 5.3: Voting. Unless otherwise stated herein, actions taken by the LAC are subject to approval by vote of the Members. Proposed actions may be approved only with the support of a majority of the Members present, but in no case fewer than four (4) Members.

Section 5.4: Recommendations to DDOT. In order to submit a formal recommendation to DDOT, the LAC shall adhere to the following procedure:

- A. The LAC shall approve submission of a proposed recommendation to the DDOT Director and Deputy Director
- B. As part of its submission, the LAC shall request DDOT to comment upon such proposed recommendation prior to the LAC's next meeting.

C. The LAC shall consider DDOT's comments in any action to approve its proposed recommendation or a modification of its proposed recommendation.

D. Upon approval of a formal recommendation, the LAC shall submit such recommendation to the DDOT Director and Deputy Director.

Section 5.5: Minutes. The LAC must keep minutes of its actions and other proceedings at its meetings, and upon approval by the LAC at the subsequent meeting, shall cause such minutes to be distributed to the Mayor and the City Council.

ARTICLE VI: AMENDMENTS

Section 6.1: Amendments. These bylaws, and any Amendments hereto, may be approved only by the affirmative vote of a majority of all LAC Members then serving. Every amendment must identify the specific existing or new sections of these Bylaws that are subject to revision or inclusion by the amendment. Upon approval of an

amendment, the LAC shall cause such amendment to be distributed to the DDOT Director and Deputy Director.

Section 6.2: Severability. These bylaws and all amendments hereto are subject to Michigan Public Act 51 of 1951, the ordinances of the City of Detroit, among other state and local laws, regulations, and orders. If any article, section, or other provision of these bylaws, as amended, if found by an appropriate authority to be in violation of such applicable law or otherwise invalid, such provision shall be severed from these bylaws, the remainder of which shall continue in effect and shall be construed so as to enable the LAC to achieve its purpose as stated herein.

Originally Adopted: September 2015
Revised: September 2015



LAC Meeting Minutes

Date:
Tuesday, February 18, 2020

LAC MEMBER ATTENDANCE

- District One - Andre Bryant - Absent
- District Two - Celia Collins - Present
- District Three - James Jones - Absent
- District Four - Vacant
- District Five - Sabrina Simmons - Present
- District Six - Yvonne Roundtree - Present
- District Seven - Fayne Chennault - Present
- DAAA - Tamara Perrin - Present
- DAAA - Anita Owen - Excused

CALL TO ORDER

Yvonne Roundtree, Chairperson,
10:02 a.m.

OPENING REMARKS/ CHAIRPERSON'S REPORT

Ms. Roundtree opened the meeting, acknowledging there wasn't a quorum and that any business decisions would have to wait until a quorum was reached, or business would have to wait until the next meeting. The November 19, 2019 meeting minutes are approved without revisions.

PRESENTATION

Elnora Austell distributed surveys for ridership to fill out as part of an RTA initiative on scheduling software.

DDOT ADMINISTRATIVE REPORTS

Chief of Transit Police – Ricky Brown
Chief Brown introduced Lt. Edward Arnold and answered select questions about safety on the buses.

Interim Director - Angelica Jones
No report. She is out of town on business.

Administration Manager – Josh Reid
Briefly outlined the training on ADA, Customer Service and special services given to Detroit MetroLift providers. He is working on additional training per the provider's request. LAC members requested the PowerPoint presentation be emailed to LAC members.

Assistant Director of Maintenance – Larry Luckett
Larry Luckett reported 26 new buses are being delivered with USB ports and 24-inch monitors on board. The maintenance division is hiring CSAs to clean the buses. Eleven students graduated from the Wayne County

Community College District's Mechanics class; most to be hired by DDOT. He was asked about hiring youth as part of a program with the High Schools to recruit City employees from students who are graduating.

Assistant Director of Operations - Larry Smith
No report.

Marketing Manager - Jennifer Frye
Reported there is a Community Input Meeting on Thursday, February 20 at the Rosa Parks Transit Center from 5-6:30 p.m.

Grants Administrator - Elias Fisher
No report.

General Manager of Detroit MetroLift – Simone Lowe
Simone Lowe was out of the office. Tamikka Reeves, representing Simone Lowe stated:

1. Riders should leave phone numbers when leaving a message;
2. Transdev is working on purchasing new scheduling software; and
3. The training course for drivers went well, and there is a request for more training.

Scheduling and Service Department – Geena Schofield

Geena Schofield reported the manager left DDOT so there isn't anything to report at the moment. She also briefly discussed the bus stop initiative.

Regulatory Compliance Officer, ADA – Don C. Lozen

Don Lozen reported that a new District 4 representative will be formally appointed by Interim Director, Angelica Jones, and attend the next meeting. The Clever Device Annunciator project will be completed on March 6, 2020. Every bus will be able to announce every bus stop and transfer point. Conditional eligibility is waiting on SMART to sign the MOU so the functional assessment center can move forward. Compliance will be conducting an audit on paratransit services, as stated in response to Mr. Richard Clay's 15 recommendations. The next LAC meeting might be held at DDOT's new office. A meeting notice will be published to verify where the next meeting will be held. Don stated that the issue of whether Detroit MetroLift will be brought in-house would be part of the 2021 contract negotiation.



LAC Meeting Minutes

Date:
Tuesday, February 18, 2020

Old Business

Detroit MetroLift vehicles fitting the needs of the rider. There was a good discussion on how to make sure riders' needs are addressed so appropriate vehicles can transport them. Riders' need to express their needs when scheduling so they can be placed on the manifest.

New Business

No new business to report.

PUBLIC COMMENTS:

1. Michelle DeSouza was pleased to hear same day service had returned. She complimented Moe and Bright for excellent service. She complained that the wait time on Detroit MetroLift's phone service is too long. The call back service didn't work; she was put back into the cue.
2. Norwood Johnson wanted to know about the location of future meetings. He requested that his landline be the first phone to call.

3. Larrie Jefferson asked if drivers are supposed to open the van door for riders. She complained that twice the vehicle smelled like marijuana. Vans were dirty inside and out.

All three comments were addressed. Timikka Reeves will address the long waits on the phones and call back responses Ms. DeSouza experienced. She will also change Mr. Johnson's phone number preferences on his instructions. Bright Transportation asked Ms. Jefferson for more information so he could address her concerns.

OTHER COMMENTS

1. Providers state that the new marijuana laws mean people smoke and then board vehicles. The smell permeates.
2. Sabrina asked that Detroit MetroLift customer service hours be extended to 6 p.m. She also asked that service be more consistent. Tamikka Reeves stated she would bring this suggestion to Interim General Manager, Simone Lowe of Transdev.

ADJOURNMENT

The meeting was adjourned at 11:20 a.m. by the chair.

NEXT MEETING

May 19, 2020.

*Minutes Submitted By Regulatory Compliance Officer-ADA,
Donald C. Lozen*



DDOT Fares



Regional Passes

The Dart Passes allow unlimited rides on DDOT and SMART buses and the QLINE streetcar.

	Full	Reduced*
4-Hour Dart Pass	\$2	\$0.50
24-Hour Dart Pass	\$5	\$2
7-Day Dart Pass	\$22	\$10
31-Day Dart Pass	\$70	\$29

DDOT Passes

The DDOT Passes allow unlimited rides on DDOT buses.

	Full	Reduced*
7-Day DDOT Pass	\$17	\$8
31-Day DDOT Pass	\$50	\$17

DDOT Student ID Card

Applies to students in grades 9-12 who do not have a school-issued ID.

\$2

