

Report of Proposed Span of Service Changes - MINORITY

| Average Span of Service (hh:mm) | Existing September 2011 |                     | Proposed March 2012 |                     | Absolute Change (Hour:minute) |                     |   | Percentage Change |                     |   |
|---------------------------------|-------------------------|---------------------|---------------------|---------------------|-------------------------------|---------------------|---|-------------------|---------------------|---|
|                                 | Minority Routes         | Non-Minority Routes | Minority Routes     | Non-Minority Routes | Minority Routes               | Non-Minority Routes | Difference<br>Minority minus Non-Minority | Minority Routes   | Non-Minority Routes | Difference<br>Minority minus Non-Minority |
| Weekday                         | 19:09                   | 19:25               | 17:25               | 17:34               | 1:43                          | 1:50                | 0:07                                      | 9.0%              | 9.5%                | 0.5%                                      |
| Saturday                        | 19:08                   | 17:40               | 16:51               | 15:38               | 2:16                          | 2:01                | 0:14                                      | 11.9%             | 11.5%               | 0.4%                                      |
| Sunday                          | 16:27                   | 15:01               | 14:21               | 13:49               | 2:05                          | 1:11                | 0:54                                      | 12.7%             | 8.0%                | 4.8%                                      |

Report of Proposed Span of Service Changes - LOW INCOME

| Average Span of Service (hh:mm) | Existing September 2011 |                    | Proposed March 2012 |                    | Absolute Change (Hour:minute) |                    |   | Percentage Change |                    |   |
|---------------------------------|-------------------------|--------------------|---------------------|--------------------|-------------------------------|--------------------|---|-------------------|--------------------|---|
|                                 | Low Income Routes       | Non-Low Inc Routes | Low Income Routes   | Non-Low Inc Routes | Low Income Routes             | Non-Low Inc Routes | Difference<br>Low Inc minus Non-Low Inc | Low Income Routes | Non-Low Inc Routes | Difference<br>Low Inc minus Non-Low Inc |
| Weekday                         | 19:14                   | 19:19              | 17:05               | 17:58              | 2:09                          | 1:20               | 0:48                                    | 11.2%             | 7.0%               | 4.2%                                    |
| Saturday                        | 17:59                   | 18:49              | 16:07               | 16:22              | 1:51                          | 2:26               | 0:34                                    | 10.4%             | 12.9%              | 2.6%                                    |
| Sunday                          | 16:06                   | 15:24              | 14:29               | 14:16              | 1:36                          | 1:07               | 0:28                                    | 10.0%             | 7.3%               | 2.6%                                    |