



IMPORTANT INFORMATION

from the City of Detroit

Regarding Your Refuse Collection

Letter from the City of Detroit

Dear Detroit Resident:

Beginning the week of Monday, May 5, you will see a change in how your trash is collected. The City of Detroit has contracted with Rizzo Environmental Services to collect solid waste for all neighborhoods east of Woodward and in southwest Detroit. A separate contract has been awarded to Advanced Disposal to collect trash on the west side of town.

The decision to switch to a private service was recently approved by the Detroit City Council. Once a final decision was made to outsource refuse collection, we have worked to ensure that residents receive high-quality service. In addition, to minimize the impact on our employees, we insisted that both waste disposal companies offer jobs to our drivers.

When Rizzo begins its service, you'll notice shiny new red trucks, which the company purchased for use in our city.

But what's most important is the service you will receive. First, residents will see an increased level of service with bulk items being collected every other week rather than every three months. Yard waste will be collected every other week, and all households can recycle at the curb if they opt-in to the Rizzo recycling program. We're even offering incentives to residents to recycle.

You will continue to use your Courville container for your weekly refuse collection, but be prompt because Rizzo will pick up all containers between 7 a.m. and 5 p.m.

Finally, I would like to thank each and every one of you for your commitment to keeping the city clean as we go through this transition. It will take all of our efforts to create and sustain a clean, environmentally-friendly city.

Sincerely,


Gary Brown, Chief Operating Officer


Ron Brundidge, Director, Department of Public Works

Starting Monday, May 5, Rizzo Services will collect trash, bulk items, yard waste and recycling for Detroit residents on the east and southwest sides. All items should be at the curb by 7 a.m. on your scheduled collection day.



REFUSE COLLECTION – Every Week

Your trash collection day will stay the same. Collection will occur once a week.

BULK COLLECTION – Every Other Week

Bulk items (such as furniture, appliances, mattresses or carpet) will be picked up every two weeks on your scheduled refuse collection day.



YARD WASTE – Every Other Week

Yard waste (grass clippings, leaves, twigs) will be picked up every two weeks on your scheduled refuse collection day.

RECYCLING –

Every Other Week

Curbside recycling will be available to all residents later this year. To learn how you can opt-in to the program, go to www.rizzoservices.com.



REFUSE COLLECTION (Once A Week)

Your weekly trash collection day will stay the same. You will continue to use your Courville container.

By 7 a.m. on your collection day, place your refuse container at the curb at least 3-4 feet away from other objects (cars, trees, shrubs, etc.)

Place all garbage in your refuse container.



DO NOT place any of these items in your refuse container:

- Yard Waste
- Construction Debris
- Hazardous waste (paint, solvents, gardening products, etc.)
- Car parts (engines, batteries, fuel, motor oil or fuel)
- Home repair and cleaning products (glues, caulk, cleansers, polishes)
- Mercury Thermometers
- Large glass panes
- Large tree branches or stumps
- Batteries
- Fluorescent Light Bulbs
- Ammunition
- Tires

Holiday Collection Schedule

If one of the following holidays occurs on a weekday and your collection day falls on or after that holiday, your collection will be delayed by one day.

New Year's Day, Martin Luther King Day, Memorial Day, 4th of July, Labor Day, Thanksgiving and Christmas.

YARD WASTE (April - Mid-December, Every Other Week)

Yard waste – leaves, grass clippings, shrubs and twigs – will be collected every other week on your scheduled refuse collection day. Yard waste collection begins April 1 and ends on Friday of the second full week in December

Christmas trees will be collected the first two weeks in January on your scheduled refuse collection day.

By 7 a.m. place your yard waste at the curb for collection. Yard waste is collected with a separate truck.

To dispose of yard waste:

- Only use paper, biodegradable lawn/yard bags or your own 32-gallon reusable plastic or metal container (labeled yard waste). The weight restriction on a 32-gallon container is 60 pounds.
- Do not place yard waste in your refuse container.
- Place your yard waste at the curb at least 3 feet away from your refuse container and other objects.

- Branches and twigs less than two inches in diameter should be cut down and placed in biodegradable bags or reusable containers (labeled yard waste). They may also be bundled in four foot lengths or less, no more than 18 inches in diameter, not exceeding 60 pounds and tied securely.

These items are NOT considered yard waste:

- Dirt
- Sod
- Large Stumps
- Sand or Gravel
- Animal Waste (or Feces)
- Dead Animals



BULK COLLECTION

(Every Other Week)

NOTE: This information replaces the 2014 bulk dates you received from the City of Detroit.

The bulk collection days scheduled by the City of Detroit for May and June are canceled. Those dates are being changed to the bi-weekly collection provided by Rizzo Services.

Bulk items will be collected on your scheduled refuse collection day every other week.

By 7 a.m., place bulk items at the curb in front of your home away from your refuse container, yard waste or recycling.

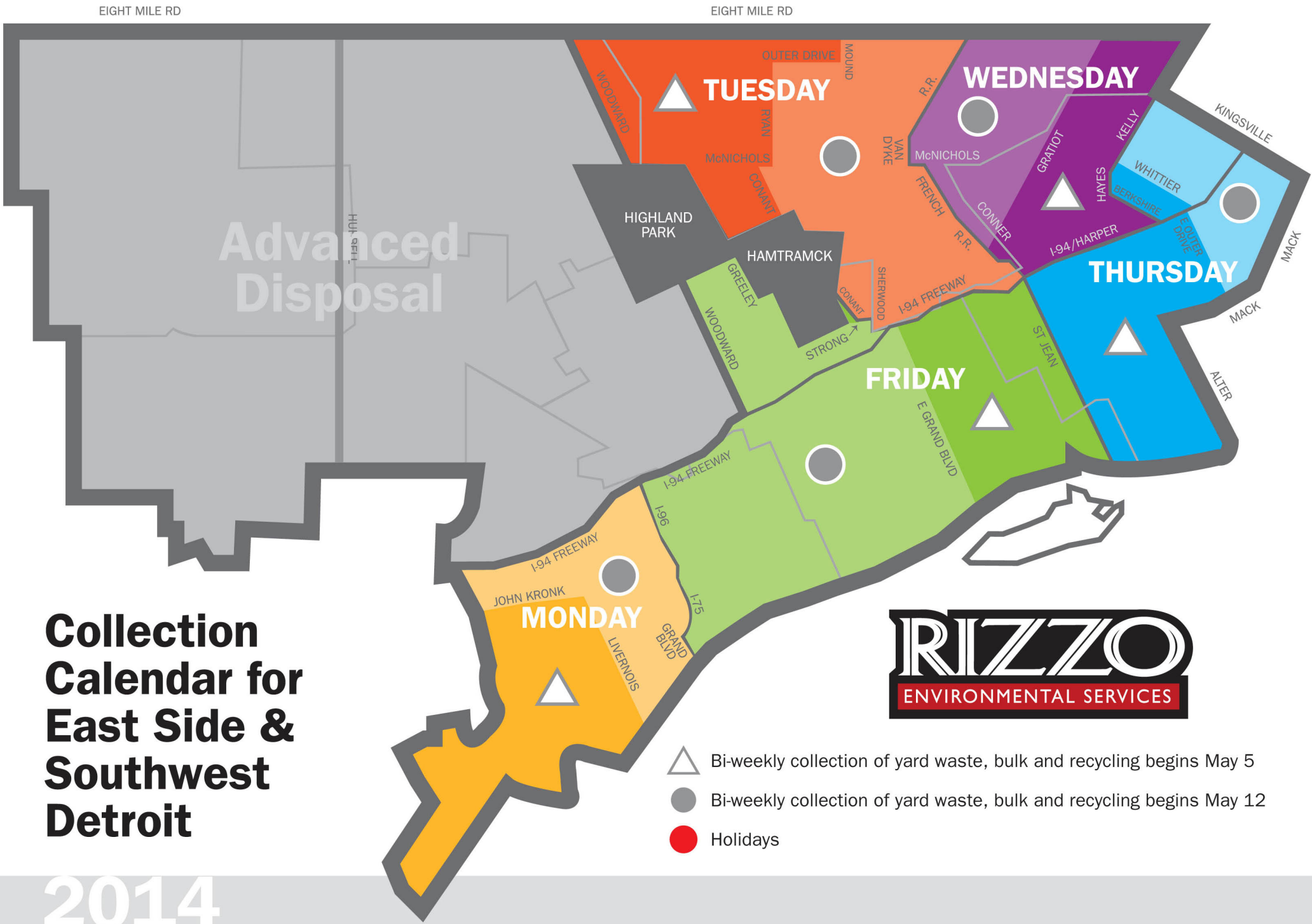
Bulk items should be no more than 1,000 pounds or exceed one cubic yard in volume.

Examples of bulk items include:

- Furniture, appliances, air conditioners, hot water tanks, carpeting, mattresses, large toys, etc. Remove doors from appliances before setting out for collection.
- Brush in excess of 2 inches in diameter should be tied and placed at the curb with bulk items.

These items are NOT considered bulk items:

- Remodeling or Construction Debris
- Household Hazardous Waste - Flammables, explosives, paint, batteries, hazardous or medical wastes, fuel, oil, needles, radioactive materials, chemicals, etc.



Collection Calendar for East Side & Southwest Detroit

2014

MAY							JUNE							JULY							AUGUST							SEPTEMBER							OCTOBER							NOVEMBER							DECEMBER						
SU	MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA	SU	MO	TU	WE	TH	FR	SA														
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25	26	27	28	29	30	31	29	30						27	28	29	30	31			24	25	26	27	28	29	30	28	29	30				26	27	28	29	30	31	26	27	28	29	30	31	28	29	30	31						

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OPTIONAL CURBSIDE RECYCLING PROGRAM

The City will now offer curbside recycling for all residents who request the service.



HOUSEHOLDS THAT HAVE CURBSIDE RECYCLING

Rizzo Services will collect recycling every week on your scheduled refuse collection day.

Residents with the 18-gallon, blue recycling bin will need to contact Rizzo to opt-in to the new recycling program. At that time, residents will need to pay a one-time fee of \$25 and receive a 64-gallon recycling container. Residents will receive additional details on the program. For more information, go online to www.rizzoservices.com.

HOUSEHOLDS THAT DON'T HAVE CURBSIDE RECYCLING

Curbside recycling will be available this fall for those without recycling now.

To take part, residents will need to call the Rizzo Environmental Services Customer Care Center at 866-772-8900 and request a 64-gallon recycling container. There is a one time fee of \$25 for the cart, which can be paid by mail or online at www.rizzoservices.com.

Residents will receive additional information. For more information, call Rizzo Services or go online to www.rizzoservices.com.

Recycling carts are specifically for recyclables and cannot be used for refuse or yard waste.

What CAN I recycle?

- Paper
- Grocery Bags
- Clear and Colored Glass
- Paper Board and Boxes
- Plastic Bottles and Containers
- Metals



Important Information to Remember

- All items should be empty, rinsed and free of food and dirt
- Lids, tops and labels do not need to be removed
- Shred personal information first (bank or credit card statements)

What is NOT recyclable?

- Garbage
- Propane tanks
- Paint cans
- Medical waste
- Flammable liquids
- Household cleaners
- Dry or liquid chemicals
- Wood items
- Household batteries
- Fabrics
- Electronics
- Any items that are dirty with food (paper plates, donut boxes, etc.)
- Any items that are soiled (used tissues, toilet paper, napkins or paper towel, wrapping paper, diapers, etc.)



A free recyclable chart is available. Just send an email request to detroit@rizzoservices.com

Rewards for Recycling

Recycling service is only provided to customers who have registered for the recycling program. In addition, all recycling participants have the option to register online for the Reward\$ for Recycling. The program offers discounts and coupons from local businesses. For details and to sign up, go to www.rizzorewards.com.

NEED A NEW CONTAINER?

If you need to have your container replaced or repaired, call the Rizzo Customer Care Center at (866) 772-8900. There is a \$25 charge to replace a container.



City of Detroit

Rizzo Environmental Services
6200 Elmridge
Sterling Heights, MI 48313



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Rizzo Services will collect trash,
bulk items, yard waste and
recycling for Detroit residents on
the east and southwest sides.



CONTACT US

1. Call us with any questions at
(866) 772-8900
2. Send questions via email to
detroit@rizzoservices.com
3. Visit our Web site at **rizzoservices.com**
or the City's Web site at **detroitmi.gov/dpw**

