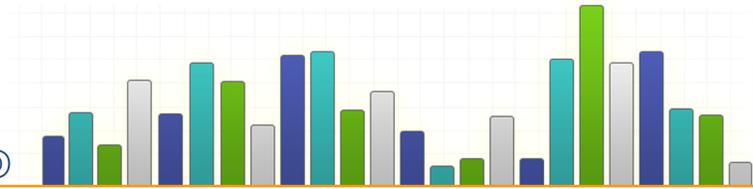




## PERFORMANCE DASHBOARD



### 2011 First Quarter

#### Financial Sustainability

|  | Prior  | Current | Target <sup>3</sup> | Progress |
|--|--------|---------|---------------------|----------|
| City Operating Cost per Capita <sup>1, 5</sup>     | \$296  | \$417   | \$493               |          |
| City Net Financing Uses per Capita <sup>5, 9</sup> | (\$80) | \$166   | \$157               |          |
| General Fund Cash Balance <sup>9</sup>             | \$121M | \$132M  | \$148M              |          |
| Bond Rating <sup>4</sup>                           |        |         |                     |          |
| Moody's  | Ba3    | Ba3     | Baa1                |          |
| S&P  | BB     | BB      | BBB+                |          |
| Fitch  | BB-    | BB-     | BBB+                |          |

#### Public Safety

|  | Prior <sup>2</sup> | Current <sup>2</sup> | Target <sup>3</sup> | Progress |
|--|--------------------|----------------------|---------------------|----------|
| Violent Crime per 100K Residents <sup>6</sup>  | 428                | 356                  | 386                 |          |
| Property Crime per 100K Residents <sup>6</sup> | 580                | 537                  | 549                 |          |
| Police (Priority One Calls)                    | 10179              | 7060                 | 8949                |          |
| Average Response Time (min.)                   |                    |                      |                     |          |
| Police Response Time (mins.)                   | 51.96              | 45.38                | 44.23               |          |
| Fire Response Time                             | 7                  | 6                    | 5                   |          |
| EMS Response Time                              | 18                 | 15                   | 8                   |          |
| Consent Decree                                 | 72%                | 78%                  | 100%                |          |

#### Economic Development

|   | Prior <sup>2</sup> | Current <sup>2</sup> | Target <sup>3</sup> | Progress |
|---|--------------------|----------------------|---------------------|----------|
| Jobs Created                                    | 60                 | 65                   | 45                  |          |
| Urban Redevelopment Incentives                  | \$400 M            | \$400 M              | \$350 M             |          |
| Development Deals Completed (with Value >\$1 M) | 13                 | 13                   | 10                  |          |

#### Land Development

|   | Prior <sup>2</sup> | Current <sup>2</sup> | Target <sup>3</sup> | Progress |
|---|--------------------|----------------------|---------------------|----------|
| Wrecking Permits Issued                       | 26                 | 95                   | 95                  |          |
| Building Permits Issued <sup>7</sup>          | 452                | 1,710                | 1,710               |          |
| Property Maintenance Inspections <sup>8</sup> | 3028               | 11682                | 10364               |          |

#### Quality of City Services

|   | Prior <sup>2</sup> | Current <sup>2</sup> | Target <sup>3</sup> | Progress |
|---|--------------------|----------------------|---------------------|----------|
| Street Lights Repaired  | 89.88%             | 89.88%               | 95%                 |          |
| Bus on time frequency   | 65%                | 60%                  | 85%                 |          |
| Water and Sewer Service                                       |                    |                      |                     |          |
| Water Treatment Unit Production Cost per Million Gallons      | 875                | 687                  | 872                 |          |
| Wastewater Treatment Unit Production Cost per Million Gallons | 1005               | 714                  | 1005                |          |
| Recreation Services   | 20049              | 44675                | 30000               |          |
| Weekly Curbside Garbage Collection                            | 100%               | 100%                 | 100%                |          |

1. Prior numbers represents June 30, 2010. Current numbers represents June 30, 2011.  
 2. Numbers reflect fiscal year 2011-2012  
 3. Target = Fiscal Year Goal  
 4. Bond Rating target fiscal year is 2012-2013  
 5. General fund only. Population figure used was 713,777  
 6. FBI Uniform Crime statistics unavailable for several months; Numbers reported are unofficial based on incidents reported  
 7. Construction activities vary depending on the season  
 8. Property maintenance inspections consist of commercial, complaints, rental, and vacant property inspections  
 9. Prior numbers represents September 30, 2010. Current numbers represents September 30, 2011