



WATER & SEWER UPGRADES IN NORTH ROSEDALE PARK



Construction contract for the capital improvement project in North Rosedale Park has been approved.

The Detroit Water and Sewerage Department (DWSD) is now working with the contractor to finalize a schedule to begin construction.

To continue to keep the community informed, DWSD would like you to know the next steps for proceeding with construction.

- 1)** Construction will be planned on a street by street schedule. This means that work will focus on one area at a time.
- 2)** **If construction is planned on your street, you will be notified with a door hanger prior to construction beginning.**
- 3)** As a precautionary measure, addresses impacted by water main construction will receive a water pitcher and replacement cartridge (sufficient for six months, depending on usage) because construction on the water system can disrupt any sediment laying on the bottom of the pipe.
- 4)** Addresses impacted by water main construction will receive a packet containing important information regarding DWSD's Lead Service Line Replacement Program.

What you should expect

During construction, it is DWSD's intention to minimize inconveniences to residents and businesses. However, you should expect the following:



Brief interruptions of water supply when a new service line is being connected to the system. Every attempt will be made to inform impacted residents and businesses prior to disruption and service is generally restored the same day. Please contact DWSD Customer Care if you do not have water service for more than six hours or overnight.



There may be traffic impediments, but residents and businesses will have access. You should also expect street closures and restrictions to street parking during construction. Please try to avoid parking on impacted streets.



Construction will bring some noise, dirt and debris to the neighborhood.



Water main work may require some hydrants to be out of service intermittently. These hydrants will be tagged as out of service and DWSD will coordinate with the Detroit Fire Department with up to date information.



Contractors working on sewer pipelines will need to access manholes in back yards and alleys. All manholes need to be accessible – free of vegetation, fencing or other objects.



Lawns, sidewalks and driveways may be disturbed. Contractors will return to restore property. Temporary restorations may occur before permanent work is completed during April - October when weather permits.



Contractors will have large trucks and heavy equipment. For the safety of everyone in the neighborhood, please keep a safe distance from all machinery.



The community may experience an odor during sewer construction activities.

We thank you in advance for your patience as we work to upgrade and enhance the water and sewer systems in your neighborhood.

Continued on the back

Flush your pipes after water utility work

DWSD recommends flushing your water taps after construction is complete in your neighborhood.

DO NOT consume tap water, open hot water faucets, use your icemaker or filtered water dispenser until the flushing steps listed below are complete.



- 1** Remove faucet aerators (screen) from all water taps in the home.



- 2** Beginning in the *lowest level of your home*, open all the cold water taps in the house.



- 3** Let the water run for 5-10 minutes at the last tap you opened (top floor).



- 4** Turn off each tap starting with the first tap you opened (bottom floor). Clean and install aerators.

WHO TO CALL:

Lead Service Line questions
313•964•9300

Customer Care assistance
313•267•8000



For timely construction updates, join our email distribution list:

Regular updates on the project will include water and sewer disruption information and progress updates. To receive direct information about construction via email, send your name, street address, and email address to dwsd-publicaffairs@detroitmi.gov (if you provide your telephone number we may also send text message updates).



Water & Sewerage
Department

WORKING HARD FOR YOU.

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