



WATER AND SEWERAGE DEPARTMENT

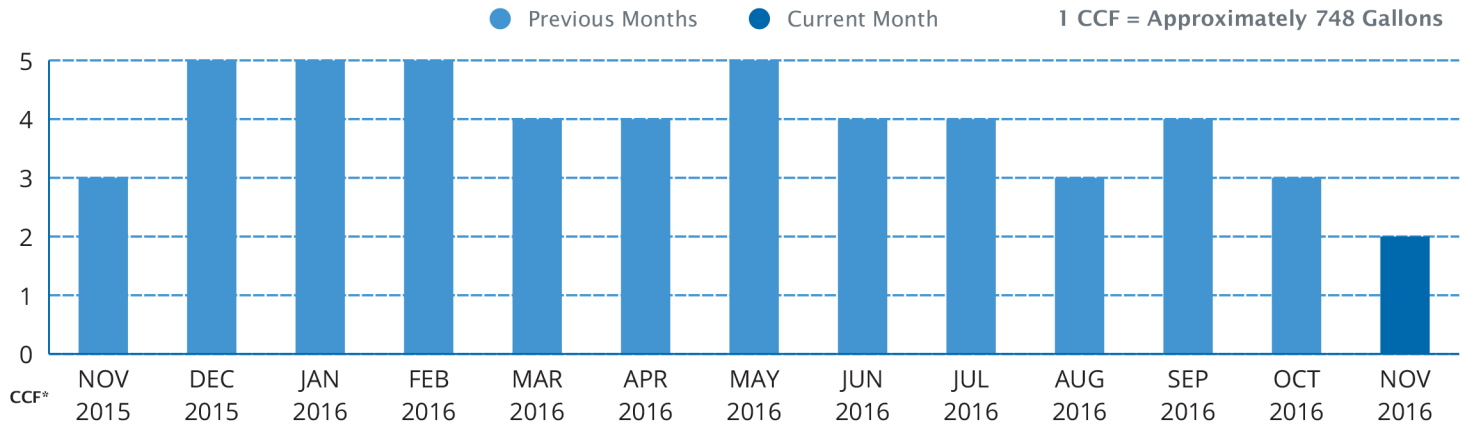
Total Amount due by 12/01/16

\$188.10

! You have a past due balance of \$140.20

Account Name [REDACTED]
Account Number [REDACTED]

Usage History



My Water Usage This Month
1,496 Gallons

Ending Read **63 Actual**
Beginning Read **61 Actual**
Usage **2 CCF**

My Water Usage Same Month Last Year
2,244 Gallons

Important Account Information

Your bill is past due and subject to shut-off if not paid immediately. To avoid shut-off, please pay the total amount due or make a payment arrangement.

Additional bill information on back

Did you know? The average person uses the amounts of water shown below for everyday activities. Use less, save more!

- **Brushing teeth** - 3 gallons per day
- **Dishwasher** - 15 gallons per load
- **Washing Machine** - 45 gallons per load
- **Toilet** - 25 gallons per day per person
- **Shower** - 40 gallons per 10 minutes
- **Bath** - 20 gallons

Fold, detach and mail this portion with your check or money order made payable to Board of Water Commissioners.



City of Detroit
Water and Sewerage Department
PO BOX 32711 Detroit, MI 48232-0711
PAST DUE NOTICE

Bill Date 11/03/16
Account Number [REDACTED]
Service Address [REDACTED]

Total Amount Due \$188.10

If paid after 12/01/16 \$190.50

Amount Enclosed \$ _____

Pay by mail, by phone or online at www.detroitmi.gov/paymywaterbill
See reverse side for more information on bill payment

Please include your account number on your form of payment.

SEND REMITTANCE TO:



DETROIT WATER AND SEWERAGE DEPARTMENT
PO BOX 32711
DETROIT MI 48232-0711

10000000

Account Information

Account Name [REDACTED]
Account [REDACTED]
Service Address [REDACTED]
Customer Class CITY RESIDENTIAL
Service Dates 09/27/16 - 10/26/16
Bill Date 11/03/16

Meter Information

Meter Number [REDACTED]
Meter Size 5/8"
Meter Service \$6.82
Start Read Date 09/27/16
Beginning Meter 61
End Read Date 10/26/16
Ending Meter Read 63
Usage 2 CCF
Days Billed 29 Days

November Bill Details

Previous Balance \$187.43
Payments Received - *Thank you!* -\$50.00
Late Fee \$2.77

Balance Forward ! \$140.20

Current Water Charges

Water Usage 2 CCF @ \$2.35 \$4.70
Water Service Charge \$6.82 @ 1 month \$6.82
Water Subtotal \$11.52

Current Sewer Charges

Sewerage Disposal 2 CCF @ \$5.202 \$10.40
Sewerage Service Charge \$5.62 @ 1 month \$5.62
Drainage Charge \$20.36 @ 1 month \$20.36
Sewer Subtotal \$36.38

Total Water & Sewer Charges \$47.90

Total Amount Due by 12/01/16

\$188.10

If you pay after the due date, a 5% penalty will be added to your next bill.

Payments after 10/11/16 are not included.

! YOUR BILL IS PAST DUE AND SUBJECT TO SHUT-OFF IF NOT PAID IMMEDIATELY.

Message Board

Welcome to your new bill! DWSD is pleased to introduce your new bill. The new, easy to read format provides you with more information at a glance. Please refer to the last page of this bill for help in understanding your new bill format.

Electronic Check and Credit/Debit Cards accepted.
Credit/Debit Cards only accepted online at www.detroitmi.gov/paymywaterbill



Easy ways to pay



Auto Pay



Same day
by phone
313-267-8000



Online
[www.detroitmi.gov/
paymywaterbill](http://www.detroitmi.gov/paymywaterbill)



Mail
PO Box 32711
Detroit, MI 48232



In Person
Customer Care Centers
735 Randolph
13303 E. McNichols
15600 Grand River

Complaints/Disputes and Past Due

It is the customer's responsibility to inform the utility of any billing dispute. A monthly-billed customer may dispute a bill not later than twenty-eight (28) days after the billing date. After the period expires, the customer forfeits the right to dispute the bill. All amounts not in dispute are due and payable.

PAST DUE - The past due amount includes a 5% payment penalty. This bill is a lien against the property served.

For more information you may visit us online at www.detroitmi.gov/DWSD